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# **Rutland** County Council

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Meeting: PEOPLE (CHILDREN) SCRUTINY PANEL

Date and Time: Thursday, 1 September 2016 at 7.00 pm

Venue: COUNCIL CHAMBER, CATMOSE, OAKHAM,

**RUTLAND, LE15 6HP** 

Clerk to the Panel: Kim Cross 01572 758862

email: corporatesupport@rutland.gov.uk

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#### AGENDA

#### **APOLOGIES FOR ABSENCE**

#### 1) RECORD OF MEETING

To confirm the record of the meeting of the People (Children) Scrutiny Panel held on 30 June 2016 (previously circulated).

#### 2) DECLARATIONS OF INTEREST

In accordance with the Regulations, Members are invited to declare any personal or prejudicial interests they may have and the nature of those interests in respect of items on this Agenda and/or indicate if Section 106 of the Local Government Finance Act 1992 applies to them.

#### 3) PETITIONS, DEPUTATIONS AND QUESTIONS

To receive any petitions, deputations and questions received from Members of the Public in accordance with the provisions of Procedure Rule 217.

The total time allowed for this item shall be 30 minutes. Petitions, declarations and questions shall be dealt with in the order in which they are received. Questions may also be submitted at short notice by giving a written copy to the Committee Administrator 15 minutes before the start of the meeting.

The total time allowed for questions at short notice is 15 minutes out of the total time of 30 minutes. Any petitions, deputations and questions that have been submitted with prior formal notice will take precedence over questions submitted

at short notice. Any questions that are not considered within the time limit shall receive a written response after the meeting and be the subject of a report to the next meeting.

#### 4) QUESTIONS WITH NOTICE FROM MEMBERS

To consider any questions with notice from Members received in accordance with the provisions of Procedure Rules No 219 and No. 219A.

#### 5) NOTICES OF MOTION FROM MEMBERS

To consider any Notices of Motion from Members submitted in accordance with the provisions of Procedure Rule No 220.

# 6) CONSIDERATION OF ANY MATTER REFERRED TO THE PANEL FOR A DECISION IN RELATION TO CALL IN OF A DECISION

To consider any matter referred to the Panel for a decision in relation to call in of a decision in accordance with Procedure Rule 206.

#### **SCRUTINY**

Scrutiny provides the appropriate mechanism and forum for members to ask any questions which relate to this Scrutiny Panel's remit and items on this Agenda.

#### 7) CHILDCARE SUFFICIENCY ASSESSMENT

10 min

To receive Report No. 169/2016 from the Director for People. (Pages 5 - 30)

#### 8) QUARTER 1 FINANCIAL MANAGEMENT REPORT 2016/17

10 min

To receive Report No. 133/2016 from the Director for Resources. (*Previously circulated under separate cover*)

#### 9) QUARTER 1 PERFORMANCE MANAGEMENT REPORT

10 min

To receive Report No. 150/2016 from the Chief Executive (previously circulated under separate cover)

#### REPORTS CIRCULATED FOR INFORMATION ONLY

#### 10) ANNUAL REPORT OF THE FOSTERING SERVICE

To receive Report No. 167/2016 from the Director for People. (Pages 31 - 50)

# 11) ANNUAL REPORT FOR THE INDEPENDENT REVIEWING SERVICE

To receive Report No. 168/2016 from the Director for People. (Pages 51 - 76)

# 12) ANNUAL REPORT OF THE LEICESTERSHIRE AND RUTLAND LOCAL SAFEGUARDING CHILDREN BOARD (LRLSCB)

To receive Report No. 165/2016 from the Independent Chair of the LRLSCB. (Pages 77 - 230)

#### 13) PROGRAMME OF MEETINGS AND TOPICS

#### a) REVIEW OF FORWARD PLAN 2016/17

5 min

To consider Scrutiny issues to review.

Copies of the Forward Plan will be available at the meeting.

#### 14) ANY OTHER URGENT BUSINESS

5 min

To receive any other items of urgent business which have been previously notified to the person presiding

#### 15) DATE AND PREVIEW OF NEXT MEETING

5 min

17th November 2016 at 7 pm

Agenda Items:

Rutland School Admission Arrangements

Adoption: Annual Report

**BUDGET:Q2 Performance and Monitoring** 

The Education Strategic Plan

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#### TO: ELECTED MEMBERS OF THE PEOPLE (CHILDREN) SCRUTINY PANEL

Mr J Dale (Chairman)

Mr E Baines Mr N Begy
Mr O Bird Mr K Bool
Miss R Burkitt Mr G Conde
Mrs D MacDuff Mrs L Stephenson
Miss K Gordon Ms S Gullan-Whur
Mr A Menzies Mrs L Youngman

OTHER MEMBERS FOR INFORMATION



# Agenda Item 7

Report No: 169/2016 PUBLIC REPORT

#### **SCRUTINY PANEL**

1 September 2016

#### CHILDCARE SUFFICIENCY ASSESSMENT

#### **Report of the Director for People**

| Strategic Aim: Cr              | eating a brighter future for all  |  |  |  |
|--------------------------------|---|--|--|--|
| Exempt Information             |   | No   |  |  |
| Cabinet Member(s) Responsible: |   | Mr D Wilby, Portfolio Holder for Lifelong Learning |  |  |
| Contact Officer(s):            | Mark Fowler , Head of Education<br>Services (Interim)<br>Contact , Position |  | 01572 758460<br>mfowler@rutland.gov.uk<br>Telephone<br>email |  |
| Ward Councillors               |   |  | ,  |  |

#### **DECISION RECOMMENDATIONS**

#### That the Panel:

- 1. Approve the Report.
- 2. Endorse the decision to:
  - a. prepare an action plan based on the assessment;
  - b. undertake actions necessary to prepare for the 30 hour entitlement once central government releases information on the pilots.

#### 1 PURPOSE OF THE REPORT

- 1.1 To inform Scrutiny Committee that there is sufficient childcare in Rutland to meet current needs and to provide evidence of this judgement.
- 1.2 To provide Scrutiny Committee with a copy of the sufficiency assessment report which will then be posted on the Council website.
- 1.3 To explain why the Council is awaiting advice from central government before conducting an assessment of provision for the extended (30 hour) free childcare offer.

#### 2 BACKGROUND AND MAIN CONSIDERATIONS

#### 2.1 The report takes into consideration:

- childcare places current numbers and distribution;
- quality of places;
- parent's views of childcare;
- local businesses and SMEs' views of childcare provision;
- vacant childcare places;
- costs and funding;
- future population predictions to 2016 (including birth rate, housing developments, labour market changes etc.);
- military service personnel changes;
- policy changes.

# 3 CONCLUSION AND SUMMARY OF REASONS FOR THE RECOMMENDATIONS

3.1 Conclusion.

The report concludes there are sufficient, accessible childcare places and vacancies to meet childcare needs within Rutland to 2026, taking into account birth forecasts, housing plans and other considerations.

- 3.2 This current pattern of provision still allows choice and flexibility for parents.
- 3.3 There are no gaps in provision, with the possible exception of holiday periods.
- 3.4 Recommendation.

In the light of this assessment and its conclusions, a draft action plan is prepared for approval by autumn 2016.

The LA undertake a further sufficiency assessment once central government provides information on its pilots of the "30 hour offer".

#### 4 BACKGROUND PAPERS

4.1 There are no additional background papers to the report

#### 5 APPENDICES

5.1 Appendix A – Annual Childcare Sufficiency Assessment Report 2016

A Large Print or Braille Version of this Report is available upon request – Contact 01572 722577.



# Annual Childcare Sufficiency Assessment Report

2016

Rutland Annual CSA 2016 v7 240816

## **Contents**

- 1. Introduction
- 2. Capacity and distribution
- 3. Quality
- 4. Parents' views of childcare provision
- 5. Local businesses' views of childcare provision
- 6. Vacant childcare places
- 7. Childcare costs and funding
- 8. Future population predictions
- 9. Policy Changes
- 10. Conclusion

**Appendix One:** Possible actions to be taken for the "30 hour offer

**Appendix Two:** Action plan from Childcare Sufficiency Analysis 2015 and summary of actions taken

Please note any reference to 'parents' in this report should be taken to mean parents, carers or those with parental responsibility for children.

#### 1. Introduction

Rutland County Council has a statutory duty under the Childcare Act 2006 to secure 'as far as is reasonably practicable', sufficient childcare to meet the requirements of working parents or parents undertaking education or training that will lead to work.

The Authority is also required to complete an annual report which assesses the sufficiency of childcare in the local authority area and identifies gaps in provision. The assessment must also consider whether sufficient childcare is available to meet the needs of disabled children. Further information relating to matters such as local labour market characteristics must also be included.

The assessment is based on evidence gathered during the period June 2015 – May 2016. The findings of this assessment will be used to develop an action plan for the local authority and its partners to address any development work required. The plan will be available in autumn 2016.

It should be noted that the assessment does not address the possible increase in numbers for the "30 hour offer" (described below). This follows the advice of central government who are currently piloting procedures and means of assessing demand.<sup>1</sup>

Actions taken in response to the 2015 Assessment can be found in Appendix Two.

# 2. Capacity and distribution

#### 2.1 Capacity and range of childcare

Childcare in Rutland is provided by a large number of different providers which include: schools; day nurseries; pre-schools; and childminders.

Rutland settings currently offer 977 early years nursery/pre-school places. Since the CSA Report was published last year, this figure has included a small increase in provision. A primary academy took advantage of recent legislation allowing school governing bodies to accept children from two years of age. This has led to the creation of 16 additional part time places within the academy.

In addition, Rutland has 27 childminders who are registered with Ofsted. During 2015, Rutland County Council registered the first childminding agency within its borders, following participation in the DfE Pilot in 2013. Rutland Early Years Agency Limited (REYAL) was set up by a group of 'Leading Childminders' who are now working in partnership with Rutland County Council to help recruit and support Rutland childminders. Currently, one childminder is registered with the Agency.

| Provision                  | Number of places |
|----------------------------|------------------|
|                            |                  |
| 23 x Nurseries/ Preschools | 977              |

-

<sup>&</sup>lt;sup>1</sup> See, however, Appendix One.

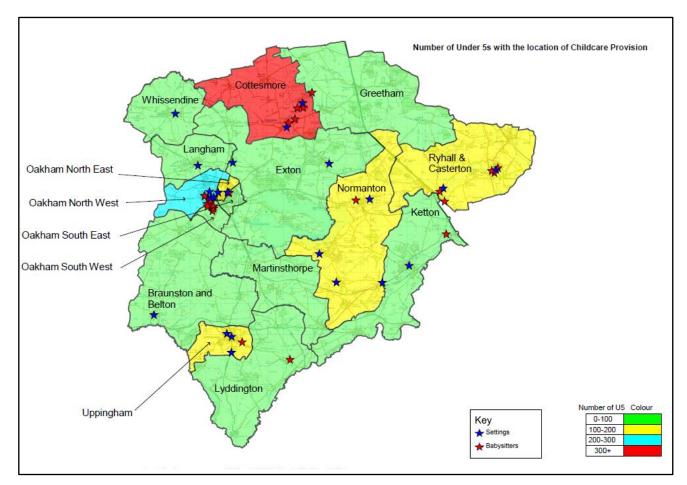
| 27 x Ofsted registered childminders         | 133  |
|---|------|
| 1 x REYAL childminder                       | 5    |
| Total number of registered childcare places | 1115 |

All providers can take children with disabilities. The requirements of the Early Years Foundation Stage ensure that childcare providers have arrangements in place to support children with SEN or disabilities. Additional advice and support to meet the individual needs of children are offered by the local authority Early Years Inclusion Team, Children's Centre and Aiming High. This provision is monitored by Ofsted.

#### 2.2 Location of childcare providers

#### 2.2.1 Childcare match to population.

The provision of childcare is spread across Rutland as shown in the map below (fig 1). Green and yellow areas are lower density of population; red and blue the highest. The provision of places matches largely the population distribution.<sup>2</sup>



<sup>&</sup>lt;sup>2</sup> Consultation with parents indicated that "proximity to home" was the second most important consideration when choosing childcare provider (See Section 4 *The key considerations of parents in choosing childcare*). No parent indicated that that childcare was too distant.

Fig 1 The location of childcare provision and population density in Rutland.

#### 2.2.2 Childcare match to deprivation.

The location of childcare provision also generally matches the differing levels of deprivation within the County. Where deprivation levels are higher childcare is more locally available. In the map below the darker shading indicates the areas that are more deprived (fig 2). This, too, is where the childcare provision is concentrated.

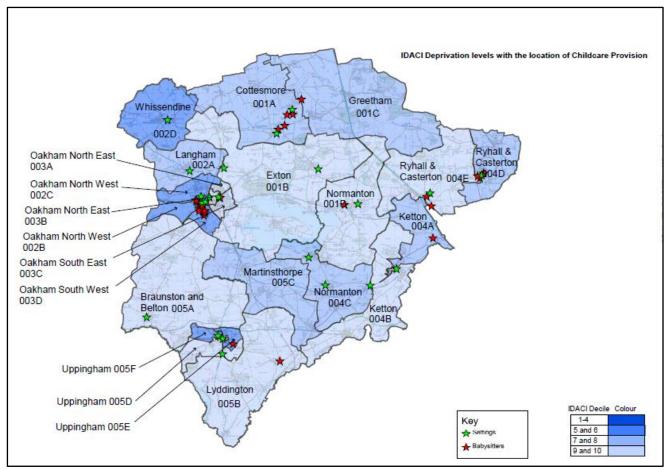


Fig 2 The location of childcare and deprivation levels in Rutland.

# 3. Quality

#### 3.1 Quality: good or outstanding

The quality of provision in Rutland is high:

- 90% of Rutland settings are rated as "good" or "outstanding" by Ofsted at May 2016;
- this does not include the new Oakham nursery which opened in 2014;

- Rutland has the highest percentage of "good" or "outstanding" early years settings in the East Midlands.
- Rutland is the 6th highest county in England on the criterion of percentage of children leaving the Early Years Foundation Stage with a "Good Level of Development (GLD)".

Rutland: 75% England: 66%

East Midlands: 64%

#### 3.2 Quality: local authority support for early years childcare providers

Rutland County Council offers a package of comprehensive support for both existing early year childcare providers and those wishing to set up new provision. This quality assurance support is delivered via:

- initial support visits to new practitioners;
- early years networks;
- annual EYFS visits by LA specialists to all settings;
- an early years conference;
- an early years managers' training day;
- early years core training;
- email and telephone support.

## 4. Parents' views of childcare provision

#### 4.1 Consultation procedures

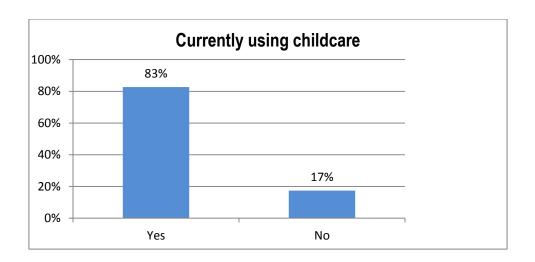
An initial consultation with Rutland families took place in March 2016. This consultation resulted in only seven responses. It was decided to re-run the consultation in April 2016, with increased promotion and publicity.

The consultation was promoted via schools, settings, colleagues in the health services and Rutland County Council. Families were encouraged to respond electronically although other response methods were also made available. A much fuller response was obtained which allowed a range of conclusions to be drawn.

#### 4.2 Responses

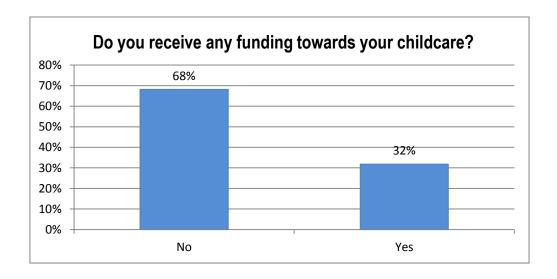
The second survey produced a far better response: 235 parents completed the questionnaire. 96% of parents heard about the survey through their child's school or early years setting.

- 197 respondents (83%) currently use Rutland based childcare;
- 210 were females;
- 25 were males;
- 33 indicated that they are a 'lone parent'.



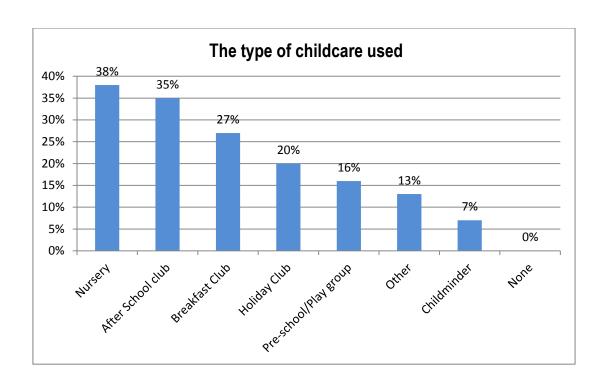
#### 4.3 Take-up of childcare funded by government

- 32% of parents currently claim government funding to access the two-, three-and four-year-old entitlement.
- 68% (153 parents) pay for their childcare provision.



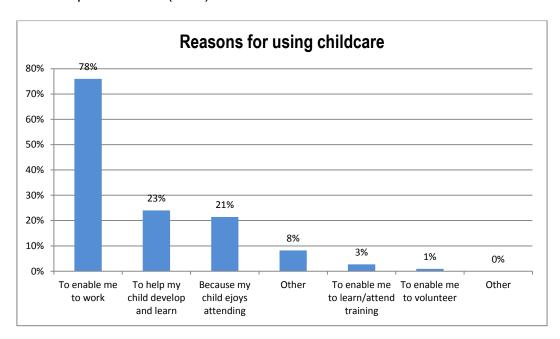
#### 4.4 Types of childcare

- Nursery provision is the most popular form of childcare (38% of parents).
- After school clubs are the second most popular (35%).



#### 4.5 The main reason for using childcare: work

- The prime reason for using childcare was to enable parents to work (78%).
- This far exceeds the second most important reason "to help my child develop and learn" (23%).



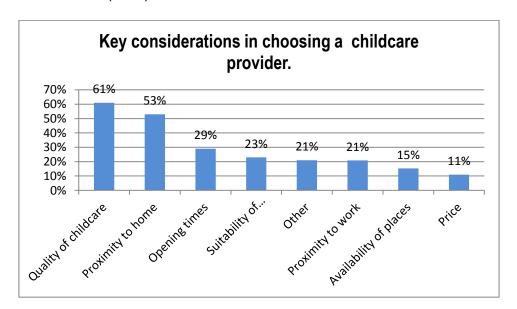
#### 4.6 Hours worked by parents who choose childcare

- 31% of people work between 31 and 40 hours per week.
- 97% of their partners also work the same hours.

This information is significant for assessing childcare sufficiency as the Government intends to extend the offer of free childcare (Childcare Act 2016). This is the target group of parents for the Government's offer.

#### 4.7 The key considerations of parents in choosing childcare

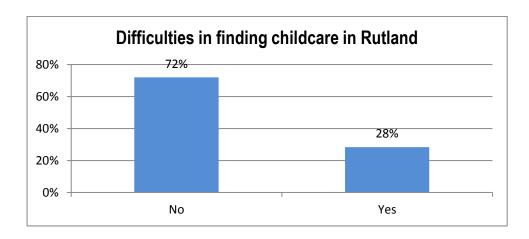
- For 61% of parents quality of provision is the key consideration.
- Proximity of childcare to the family home was the second most important consideration (53%).



#### 4.8 Finding Childcare

Of the 216 parents answering this question:

• 72% stated that they did not have any difficulties finding childcare.



- 48% indicated childcare is too expensive;<sup>3</sup>
- 31% stated 'no childcare is available at the times needed'. (Similar comments were identified from people who work shift patterns, weekends and longer days.)
- 28% parents indicated that difficulties finding childcare had prevented them from working.

## 4.9 Parents' views of sufficiency of childcare

When asked if they felt there was sufficient childcare in Rutland to meet their families' needs, parents' views were:

- 59% stated there was sufficient childcare:
- 20% partially; and
- 21% felt that there is not sufficient childcare.

#### 4.10 Suggested improvements to provision

#### **Holiday periods**

Of the 216 respondents to the childcare users' questionnaire, 42 made additional comments on the problems they faced with obtaining childcare. Of these, 16 made comments about childcare during holiday periods.

- Seven respondents said that holiday childcare was not available.
- Three respondents said that the childcare hours per day were too short.
- Three respondents said that childcare was not offered for enough weeks during the holiday period.
- Two respondents said that the limited holiday childcare was too expensive.
- Individual respondents referred to: limited options; ad hoc and poorly advertised arrangements; unsuitable for older children.
- See also the comments by Rutland businesses on holiday childcare (see 5.2 below).

#### Other improvements

Other comments were made by individual parents and do not necessarily represent wider views:

- more suitable childcare is required for older children;
- there is sufficient childcare for all children but not special needs;
- inflexibility of opening and closing times of settings;
- childcare costs plus the cost of commuting makes work unfeasible.

<sup>&</sup>lt;sup>3</sup> The Private, Voluntary and Independent sector (PVI) vary in how they charge for childcare provision. Some charge at an hourly rate; others charge at a weekly rate. (See also 7 *Childcare costs* below.)

#### 5. Local businesses' views of childcare provision

#### 5.1 Consultation with businesses

To understand the childcare needs of shift workers and those with unusual working patterns, the LA contacted ten of Rutland's largest businesses. The majority of responses indicated that accessing childcare was not a concern for working parents.

#### 5.2 Key comments from larger businesses

The following comments were made:

- parents in volunteering roles indicated that the cost of childcare was a problem for them;
- some working parents have to take their annual leave during school holidays in order to look after their children - as the cost of childcare is so expensive.
   This has a significant impact on staffing levels for some businesses;
- weekend childcare would be welcomed by parents.

#### 5.3 Consultation with small and medium sized businesses

A further thirty SMEs were contacted of whom twenty-four responded.4

- Seventeen businesses reported they or their staff had no dependent children and had no recent experience of childcare matters.
- Six businesses were able to provide some useful feedback.
- In three businesses staff currently used childcare.

#### **5.4 Key comments from SMEs**

- Finding childcare has not been a problem.
- The fees are expensive (mentioned twice). For example, one working services mother with a husband frequently on detachment has no extended family nearby to help with childcare. This carries a significant cost implication for the family.
- Employees rely on extended family to help with childcare.
- Lack of school holiday care in Rutland; one parent is obliged to access childcare in Stamford.
- One company indicated they did not know that RIS existed but knew about the planned 30 hours provision through their own research.

<sup>&</sup>lt;sup>4</sup> Belton: 1; Oakham: 21; Exton; 1; South Luffenham: 1; Uppingham: 5; Cottesmore: 1

## 6. Vacant childcare places

The number of vacant places available at any one time impacts upon the choice of childcare for parents and the sustainability of providers. For this reason the number of childcare places in settings continues to be monitored.<sup>5</sup>

#### 6.1 Take-up of the 2 year-old, 3 and 4 year-old offer

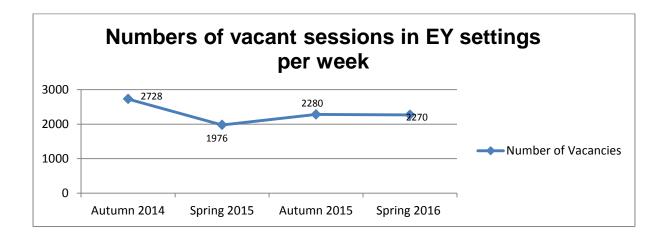
Rutland County Council continues to fund 2-year-olds qualifying for the 'Free Entitlement'. During 2015-16 Rutland exceeded the DfE's target of 65 places. During the year, the numbers of places taken up rose from 81% to 108%. In doing this, Rutland achieved the highest take-up of places in the East Midlands.

The 2015 universal take-up of the 3 year old entitlement was 101%. 118% of 4 year olds took up a funded place.<sup>6</sup>

#### 6.2 Information on vacant childcare places

Information on vacancies is requested from the settings twice a year – during one week in autumn and spring.

The chart below indicates that of the total number of 9,670 sessions, 2728 were vacant in the sample week in autumn 2014. This fell to 1976 as children joined settings in spring 2015. Spare places are high at the start of each autumn term due to the intake into primary schools and fall during the year.



<sup>6</sup> A figure in excess of 100% was caused by out of county children attending Rutland early years provision.

<sup>&</sup>lt;sup>5</sup> The DfE does not recommend a percentage of vacant places in childcare. However, in relation to pupil places in schools, the Audit Commission indicated that 10% spare capacity was a prudent use of resources that still allowed parent choice.

In the sample week of spring 2016 (9,770 total sessions) vacancies recorded show there was a total of approximately 8% vacant capacity for 2 year-olds and 12% for 3 and 4-year-olds.

#### 6.3 Other information on take-up and vacancies

- Attendance is higher in morning sessions than afternoon sessions.
- The numbers of vacancies vary from day to day. The most popular day for accessing childcare is Wednesday; the least popular is Friday.
- There has been a 1% increase in vacant capacity between March 2015 and March 2016.
- All but two settings have childcare vacancies on all days of the week.
- Spare childcare places are available in all areas of Rutland on all days of the week.
- There is less capacity for babies and under 2s possibly reducing parental choice.
- Choice is reduced for parents on Wednesdays and Thursdays.
- There is limited capacity for under 2 year olds on Wednesdays and Thursdays in north-east Rutland. (Vacancies in only one nursery at time of writing.)

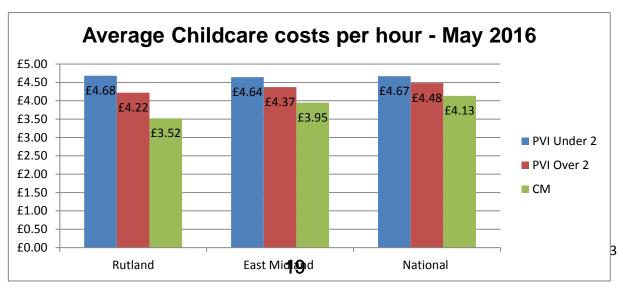
## 7. Childcare costs and funding

#### 7.1 Average costs

The average cost for parents of a childcare place in Rutland is:

- nursery for children under 2: £4.68;
- nursery for children over 2: £4.22;
- childcare place with a childminder in Rutland: £3.52.

Childcare costs in Rutland are lower than the East Midlands and national averages except for PVI provision for under 2 year olds. This contrasts with the views of parents of whom 48% said childcare is too expensive (see 4.8 below). However, price was a key consideration to only 11% of parents.



#### 7.2 Payment to providers of childcare

Rutland County Council pays the providers of free entitlement childcare. This entitlement provides 15 hours of funded education for 38 (or 51) weeks of the year totaling 570 hours per child.

The levels of payment to providers are as follows:

• 2 year olds: £4.85 per hour;

• 3 and 4 year olds: £ 4.60 per hour.

In line with the provider agreement, an indicative budget is set for the financial year and payments are made to providers once a term in advance. The payment is based on an assessment of the numbers of eligible children expected to attend the early years setting for the forthcoming period. It also covers any under- or over-payments from the previous period. The provider agreement also requires the setting to inform the LA immediately if it falls into financial difficulties which might threaten its viability.

# 8. Future population predictions

#### 8.1 Population information

At the time of the 2011 census there were 37,369 residents in Rutland, a growth of 2806 (8.1%) since the 2001 census.

- 7,373 were under the age of 16.
- 26% of all households in Rutland included dependent children (including 16-18 if still in full time education).
- 35% of these were pre-school aged children.

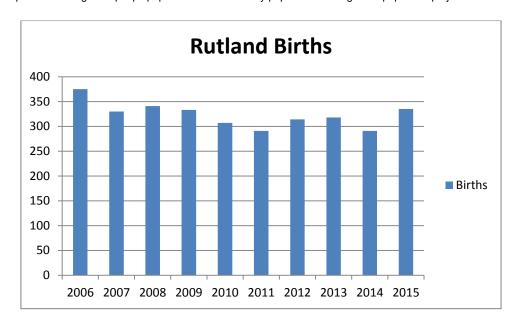
#### 8.2 Live birth data - impact on childcare

Retrospective birth data for Rutland is tracked year on year and a forecasting method is used to predict the number of births in the coming years. These are given in the tables below.

| Retrospective Live Birth Data 2006-2015 |                   |                           |  |  |
|---|-------------------|---------------------------|--|--|
| Calendar Year                           | Actual Birth Data | % Difference year on year |  |  |
| 2006                                    | 375               | 12.3                      |  |  |
| 2007                                    | 330               | -12.0                     |  |  |
| 2008                                    | 341               | 3.3                       |  |  |
| 2009                                    | 333               | -2.3                      |  |  |
| 2010                                    | 307               | -7.8                      |  |  |

| 2011 | 291 | -5.2 |
|------|-----|------|
| 2012 | 314 | 7.9  |
| 2013 | 318 | 1.3  |
| 2014 | 291 | -8.5 |
| 2015 | 335 | 14.0 |

Source: https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationprojections



The birth rate figures show a little variation over time – as in the diagram above. However, when viewed over a longer period and then rounded for future predictions, the trend is level.

#### 8.3 Key conclusions on birth rate

- Current figures of children 0-4 year old: 1,779.
- Over the next 10 years the 0-4 age population is projected to remain fairly stable.
- The 2015 increase of 14% is unusual but still within the scope of usual oscillation. Its impact on demand for childcare is being monitored.

#### 8.4 Large scale housing developments – impact on childcare demand

A number of large scale housing developments are taking place in Rutland. These are taken into account in assessing childcare sufficiency.

Forecasts of the impact of housing developments are based on the number of 0-4 year olds living in recently-built developments in Rutland.

The projected number of completions in Rutland from 2016 to 2026 is 1319.<sup>7</sup> These new dwellings will result in an increase of 196 children aged 0-4 by the end of this period.

| Assumption                         | No. of new<br>build<br>completions<br>April 2016-<br>March 2026 | Estimated increase in 0-4 year olds based on recent new build completions | Number of<br>sessions<br>needed<br>based on 15<br>hours per<br>week per<br>child | Number of<br>sessions<br>needed<br>based on 30<br>hours per<br>week per<br>child |
|------------------------------------|---|---|--|--|
| 2016-2026<br>Housing<br>Trajectory | 1319  | 196   | 980  | 1960   |
| 250 houses<br>per annum            | 2500  | 372   | 1860   | 3720   |

#### 8.5 Key conclusions on housing developments

- Given the current level of vacancies of childcare places (1976-2728 across the year<sup>8</sup>) there are sufficient places in Rutland to match the housing growth.
- The actual build rate varies and will be monitored to assess childcare demand.

#### 8.6 Labour market changes

Labour market information provides a possible insight into the demand for childcare. Where employment figures are high, demand for childcare is likely to be higher. Where households have few dependent children, demand for childcare will be low. Where adults are unemployed but have dependent children, childcare may be a key consideration in their plans for employment; these are also the key candidates for the increased childcare offer.

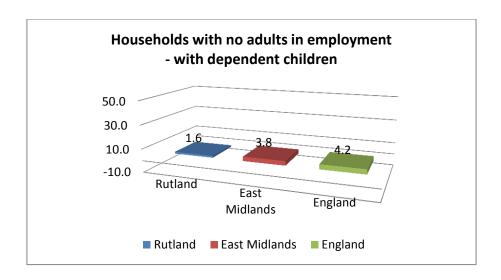
Labour market figures relate to Rutland in 2011.

- 33% of Rutland households<sup>9</sup> had no employed adults. This is comparatively high.
- 1.6% of households (235) have dependent children and no employed adults. This is lower than the regional average (3.8%) and national average of 4.2% (see diagram below).

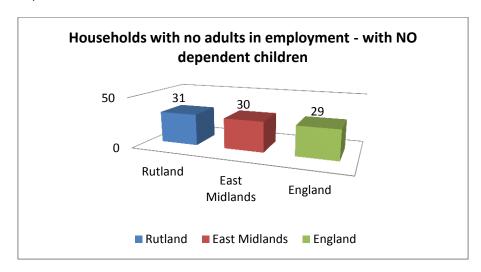
<sup>&</sup>lt;sup>7</sup> Rutland's Housing Trajectory report 2016 – 2026

<sup>&</sup>lt;sup>8</sup> See 6.2 Vacant childcare places, above.

<sup>&</sup>lt;sup>9</sup> In 2011: 15,002 households.



• 31% of households (4696) have no employed adults and no dependent children. This is higher than the regional average (30%) and national figures (29%).



(Rutland Census Report 2011)

- 4.7% (713) are lone parent households with dependent children.
- Of these, 547 are in some form of employment. This is 15% above the national average and well above the regional average.

#### 8.7 Labour market changes – impact upon childcare

Current provision of childcare matches well the level of demand. Conversely, as levels of employment are high in Rutland, the numbers of parents who might in the future take up the full 30 hour of free childcare might be correspondingly high. This may have significant impact on the sufficiency of places.

#### 8.8 Military services personnel

Changing numbers of service personnel at Kendrew and St George's Barracks – as troops come and go - can cause fluctuations on childcare requirements in Rutland.

It is expected that troop movements in Rutland will increase over the next few years. However, movements in and out will be similar in size and so the total number of children at any one time is expected to remain roughly stable. Current information indicates that approximately 102 children under 5 years of age will be affected by these movements. These movements will be closely monitored.

#### 8.9 Military service personnel - impact upon childcare

The overall numbers of children and their ages is expected to remain similar, despite the changes in troops. No significant impact on childcare demand is foreseen.

# 9. Policy Changes

#### 9.1 Summer-born children

Recent policy changes mean that parents of summer-born children now have the right to defer entry to primary school until the beginning of the academic year in which the child turns 6. They can also request to remain a year behind their natural year group. The consequences of this are that children may remain within their early years setting a year longer. The September 2016 admissions round indicated that there are 177 summer born children in the cohort of whom 153 are Rutland residents. The impact of this new development requires monitoring.

#### 9. 2 The level of Government funding of childcare

Providers are expressing the view nationally, that the current level of government funding is insufficient and does not cover the true costs incurred by the providers. There is some evidence of this within Rutland. The possible impact of this will be monitored.

#### 9.3 Proposed "30 hour" offer

The government made the pledge in February 2016 that from September 2017 free entitlement childcare would be extended from 15 to 30 hours a week for each child for 38 (or 51) weeks of the year for working parents. The new offer could have a significant impact on the sufficiency of childcare places in Rutland. If parents, both working a minimum of 16 hours per week (or 16 hours for a lone parent), all take up this offer a substantial increase in childcare places will be required. An additional number of parents may return to work when childcare becomes free 10.

<sup>10</sup> In line with Government recommendations, this assessment does not take this new proposal into account. A further assessment will be undertaken once the Government releases the results of its pilot.

#### 10. Conclusion

#### 10.1 Sufficiency and accessibility

- There are sufficient, accessible childcare places and vacancies to meet childcare needs within Rutland to 2026, taking into account birth forecasts, housing plans and other considerations.
- This current pattern of provision still allows choice and flexibility for parents.
- There are no gaps in provision, with the possible exception of holiday periods.

#### 10.2 Changes in supply of places

 There has been a small increase of 1% in surplus capacity between March 2015 and March 2016.

#### 10.3 Outcomes of consultation

- The majority of parents have not had difficulties in finding childcare in Rutland.
- The main reason for parents' use of childcare is to enable them to work.
- The second most important reason is the learning and development opportunity this offers for their child.
- Almost half the parents were of the view that childcare is too expensive.
- However, childcare fees in Rutland are below the national and regional average.
- Only 11% of parents considered price to be the key consideration in choosing a childcare provider.
- The most consistent improvement parents would like to see is increased provision of childcare during holiday periods.

#### 10.4 Further action

- A further assessment will be undertaken regarding the 30 hour offer once central government instructions are received.
- The LA will continue to monitor the impact of:
  - large housing developments;
  - possible deferred entry of summer-born children into primary schools;
  - > the turnover of services children in Kendrew and St Georges Barracks;
  - > the increase of live births in 2015 and their impact on demand in 2017;
  - the adequacy of central government funding for providers;
  - > the demand for additional childcare during school holiday periods.

#### 10.5 Action Plan

In the light of this assessment and its conclusions, a draft action plan will be prepared for approval by autumn 2016.

# Appendix One - Possible actions to be taken for the "30 hour offer"

The introduction of the "30 hour offer" may mean a very large expansion of childcare. Forecasting the level of demand and then ensuring there is sufficient childcare are complex tasks, especially given the complexity of the market and providers' worries over the level of government funding.

Central government has advised LAs not to take any action until the current pilots of procedures and demand are complete. However, likely actions include:

#### **Demand side:**

- 1. Analysis of likely demand by current users (those already using 30 hour childcare; likelihood of gaining government funding);
- 2. Analysis of numbers of likely new users attracted to extended childcare;
- 3. Analysis of likely numbers of parents who will extend their work hours to once 30 hours' childcare is free;
- 4. Analysis of likely growth in childcare at periods such as school holidays once 30 hour childcare is widely available.

#### Supply side

- 1. Assessing likely interest amongst current providers in extending provision;
- 2. Analysis of impact of free offer upon current providers of extended childcare (profitability);
- 3. Identifying a timetable to match supply to demand and ensure sustainability of supply;
- 4. Safeguarding the supply market;
- 5. Analysis of conditions, constraints on extending provision (space, regulatory, buildings);
- 6. Staffing requirements, training and supply;
- 7. Capital needs and constraints;
- 8. Impact upon quality of provision;
- 9. Assessing (possibly encouraging) new sources of childcare;
- 10. Extending information and advices services.

These are not intended to be exhaustive list but simply illustrative of the kinds of actions needed in preparation for the 30 hour offer.

# Appendix Two: Action plan following 2015 Childcare Sufficiency Analysis and update

#### Target:

To write an Action plan to support the implementation of the issues and priorities for development identified in the 2015 audit.

| Aims   | Actions  | Responsibility  | Timescale      | Budget - Resources | Moni                        | toring |
|--|--|---|----------------|--------------------|-----------------------------|--------|
| The Action Plan will support the development and implementation of gaps in the sufficiency of Early Years Provision as | To collect data for all children attending an Early Years Provision prior to claiming funding.   | Early Years Advisor<br>and Senior Early<br>Intervention Officer   | September 2016 | Officer Time       | Full<br>Council<br>Scrutiny | Summer |
| identified in the 2015 audit<br>and review.  | Gather information regarding the number of children attending Early Years Provision for more than 15 hours per week, for 38 weeks of                             | Performance and application support team                          | September 2016 | Officer Time       | CEL's<br>Monitoring         | Autumn |
|  | the year. Survey Parents to identify and predict the number would return to 8 hours of paid employment and access the additional 15 hours of 'Funded Provision'. | Early Years Advisor<br>and Senior Early<br>Intervention Officer   | September 2016 | Officer Time       |                             | Spring |
|  | Develop early years advice and support for schools considering reducing their starting age to 2 years old  | Early Years Advisor<br>Childcare and Children's<br>Centre Officer | September 2015 | Officer Time       |                             | Summer |
|  | <ul> <li>To establish<br/>responsibility for Local<br/>Authority advise and<br/>support for 'Providers' of<br/>'Out of School Care.</li> </ul>                   | Head of Service for<br>Education                                  | December 2015  | Officer Time       |                             |        |

**Measurable Impact**: the actions of the plan have been implemented to support and meet the gaps in early years and out of school provision a identified in the 2015 report

## Actions taken in the light of the Childcare Sufficiency Analysis 2015

Actions 1 & 2: To increase data collection in order to monitor the hours paid for by parents and those being grant-funded for each child.

**Action taken**: Data are collected and shared across teams. The LA is now able to identify children who access 2, 3 and 4 year old funded hours.

Action 3: survey to predict impact of new 30 hours offer.

**Action taken:** No action following recommendations from central government. A trial 30 hours offer is now in operation in eight areas of England. The purpose is to research the implementation arrangements and gather learning. RCC applied to be part of the national trial but was unsuccessful. Once the findings from the eight areas are published (anticipated October 2016) the LA will use this information for its own plans.

Rutland County Council successfully submitted an expression of interest for capital funding and is therefore eligible to take part in the full bidding process. This funding will support the delivery of the government commitment to provide 30 hours free childcare for working parents of 3 and 4 year olds from September 2017.

**Action 4**: To develop early years advice and support for schools considering reducing their starting age to 2 years old.

**Action taken**: support and advice were made freely available. Three schools have now reduced their starting ages to 2 years old:

• Little Ospreys (Edith Weston);

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- Little Saints (North Luffenham); and
- Catmose Pre School (Oakham).

Action 5: To identify who is responsible within RCC for out of school provision and for children aged 5 and over. 11

Action taken: This remains to be formally identified.

**Additional action**: To ensure childcare needs are taken into account when considering Section 106 funding from new developments.

Action taken: LA personnel currently aware.

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<sup>&</sup>lt;sup>11</sup> '.to secure sufficient childcare, so far is reasonably practicable, for working parents, of parents who are studying or training for employment, for children 0-14 (or up to 18 for disabled children". Early Education and Childcare – Statutory Guidance for Local Authorities, September 2014.

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**REPORT NO: 167/2016** 

# CHILDREN AND YOUNG PEOPLE'S SCRUTINY PANEL

#### 1 SEPTEMBER 2016

#### ANNUAL REPORT OF THE FOSTERING SERVICE

#### **Report of the Director for People**

| Strategic Aim:                 | This report relates to the Council strategic objective two: "protecting vulnerable communities" and also to the Council's role as corporate parent for looked after children. |   |   |  |
|--------------------------------|---|---|---|--|
| Exempt Information             |   | No.   |   |  |
| Cabinet Member(s) Responsible: |   | Councillor Richard Foster, Lead Member for Children |   |  |
| Contact<br>Officer(s):         | Steve Tanne<br>Service, Saf   | er, Interim Head of<br>eguarding                    | Tel: 01572 758358<br>STanner@rutland.gov.uk |  |
| Ward Councillor                | s N/A   | N/A   |   |  |

#### **DECISION RECOMMENDATIONS**

#### That the Panel:

- 1. Note the annual fostering report for 2015/16 and agree the priorities for the service set out in pages 12 and 13 of the annual report.
- 2. Note the recruitment priorities for the fostering service in relation to adolescents, children with challenging needs/behaviours, and sibling groups.
- 3. Support the work taking place with corporate services to recruit more foster carers, improve the Council's web pages, and the use of Mosaic to support targeted recruitment of foster carers.
- 4. Note the lack of firm interest in co-delivering our fostering service by other authorities and organisations and the limited resilience of the service when faced with management shortages, and note that managers are reviewing how the service can be managed in the light of this.
- 5. Note that the performance of the fostering service in meeting some statutory timescales for the assessment, supervisory visiting, and review of in-house foster carers was adversely affected by a significant reduction in capacity in the team at a key point during 2015/16.
- 6. Note the need to update the sufficiency plan in relation to placements for looked after children, which details needs, demands, and commissioning priorities in the light of increased demand.

#### 1. PURPOSE OF THE REPORT

1.1 Approved and regulated foster care providers (which includes local authorities) are required under statutory guidance (national minimum standards for fostering) to produce an annual report on its activities.

#### 2. BACKGROUND AND MAIN CONSIDERATIONS

- 2.1 There are currently 24 foster carers: 9 Connected Persons (friends and family) carers and 15 mainstream foster carers. Rutland recruited one couple as mainstream carers and 5 sets of connected people/friends and family carers over the period April 2015 to March 2016. The service did not meet its stated objective of recruiting two mainstream carers in the period in part because of the lack of response to recruitment initiatives and because of gaps in management and social work capacity at various points during 2015/16. As a result of this we now have a further programme of recruitment that is being developed and refined in conjunction with corporate colleagues.
- 2.2 During 2015/16 there was a significant increase in the number of looked after children, peaking at 40 children in March 2016 from a baseline historical average of 32. This placed considerable demands on the in-house service which has not been able to meet this demand within the in-house resource, resulting in an increase in the use of more costly private fostering agency placements.
- 2.3 The recruitment priorities for the fostering service continue to be carers for adolescents, children with challenging needs/behaviours (such as children who target other children in the family, show aggressive or destructive behaviours, or have severe learning disabilities) and sibling groups.
- 2.4 The fostering service has not consistently met statutory timescales for the assessment, supervisory visiting, and review of in-house foster carers as a result of the team being severely depleted. The permanent establishment of the fostering service consists of a principal social worker (FT), a fostering social worker (Full time), a 10 hour sessional social worker undertaking recruitment and assessments of prospective carers, and a connected person's social worker (Part time). At one point in the year the principal social worker was off sick and there was a social work vacancy i.e. capacity was reduced by over 70%. Efforts were made to plug this gap by reallocating work wherever possible to other staff and by utilising agency staff. However, the time taken to recruit to these posts and the shortage of specialist social workers and managers in this area meant some annual review timescales were missed for a period during the financial year. Performance improved during the last quarter of 2015/16 and was at 100% in the first quarter of 2016/17.
- 2.5 Savings were made in 2014/15 from the management base budget for this service. In the light of this, SMT agreed when it considered last year's report that the People's Directorate should review future delivery options for the in-house fostering service and make recommendations as to how this service might be

better delivered in future to provide improved outcomes and placement choice for Rutland looked after children as well as better value for money.

- 2.6 Delivery partnerships with other local authorities and the independent sector have been explored, and with the exception of one authority, no other local authorities or fostering agencies have expressed a firm interest in co-delivery of the fostering service in Rutland. In the light of this, other internal management arrangements are being considered.
- 2.7 The priorities for the service are set out in pages 12 and 13 of the annual report. Regulations do not require the annual report of the fostering service to comment on outcomes for children. The requirement of the annual report is to assess and report on compliance with statutory regulations and national minimum standards for the fostering service.
- 2.8 The regulations cover different types of providers private sector, voluntary sector, as well as local authority fostering services all of whom have different statement of purposes which make it difficult to comment on outcomes in a meaningful way. Moreover, whilst we can and do celebrate the contribution of individual carers to improving outcomes for individual children, the in-house fostering service only looks after 60% of the children who are looked after by Rutland County Council so it is difficult to discern the overall contribution of the in-house service from other providers, especially when children may have different specialist needs.
- 2.9 However, what we can report on is the contribution of the in-house fostering service to overall outcomes to our looked after children which include:
  - Extraordinary levels of placement stability over 80% of our children living in the same placement for over 2 years and only one child out of 40 experienced 3 placement moves last year
  - Excellent educational attainment (as good as or better than their peers at most key stages) with personal education plans being completed more frequently than is required. Some of our care leavers have achieved very good degrees during the year.
  - All LAC reviews completed on time with children and young people actively contributing to their reviews.
  - Most annual health reviews (94%) were completed. Those that were not undertaken were largely teenagers who choose not to have one.
  - Undertaking positive activities and not getting involved in criminal activities – most children in care have not offended, and no child in care committed a second or subsequent offence in 2015/16.
- 2.10 There are some outcome areas we need to improve on. This includes:
  - Ensuring better access to dental services.

- Ensuring initial health assessments are always undertaken within 28 days of coming into care. This has been particularly challenging when children live outside of Rutland and outside the CCG area.
- Ensuring those children and young people in care have timely access to appropriate mental health services thereby improving their emotional wellbeing, particularly those placed outside the CCG area.
- Increasing the availability of local placements where they are needed. Nearly two thirds of children are placed outside of Rutland. Whilst most of these are entirely appropriate, mainly because they are being looked after by connected persons, a few children were placed outside the county because no appropriate placement was available at the time the placement was made.

#### 3. CONSULTATION

3.1 None.

#### 4. ALTERNATIVE OPTIONS

4.1 None.

#### 5. FINANCIAL IMPLICATIONS

- 5.1 There are no direct financial implications arising from this report. The fostering service, including staffing costs, equipment, and fees and allowances paid to carers to meet the expenses associated with caring for children, costs the Council approximately £1.1m per annum to run.
- 5.2 A successful in-house fostering service, able to meet the needs of all children in the care of Rutland County Council, is more cost effective than other placement options such as independent fostering agencies or residential care. It is critical, therefore, that the fostering service is closely monitored and evaluated to ensure those able to respond to local placement demands and the changing needs of children in care. This has been a key focus of the corporate parenting board.
- 5.3 Some additional funding may be necessary in due course to support the recruitment of foster carers for children who might otherwise be placed in more expensive placement options.

#### 6 LEGAL AND GOVERNANCE CONSIDERATIONS

6.1 The local authority has a statutory duty to provide sufficient placements for looked after children, part of which is a sufficiency strategy which details needs, demands, and commissioning priorities.

#### 7 EQUALITY IMPACT ASSESSMENT

- 7.1 An Equality Impact Assessment (EqIA) has not been completed because there are no equality implications arising from the production of the annual report. The report highlights the need for the Council to recruit more carers from diverse backgrounds.
- 8 COMMUNITY SAFETY IMPLICATIONS
- 8.1 None
- 9 HEALTH AND WELLBEING IMPLICATIONS
- 9.1 None
- 10 CONCLUSION AND SUMMARY OF REASONS FOR THE RECOMMENDATIONS
- 10.1 The recommendations pull out the key issues arising from the content of the annual report and are set out at the beginning of the report.
- 11 BACKGROUND PAPERS
- 11.1 None.
- 12 APPENDICES
- 12.1 Appendix A The fostering annual report (attached).

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# **Rutland County Council**

## **Fostering Service**

**Annual Report** 

**April 2015 - March 2016** 



#### 1. STAFFING

- 1.1 The team (Team 10) consists of one permanent full-time Principal Supervising Social Worker (PSSW), one permanent full-time Supervising Social Worker, one part-time permanent Supervising Social Worker, one sessional Supervising Social Worker and a team assistant. The Supervising Social Workers and team assistant are supervised by the Principal Supervising Social Worker. There is currently a part time locum Team Manager who supervised the Senior Supervising Social Worker and has oversight of the team.
  - 1 full-time, permanent Principal Supervising Social Worker (PSSW) the PSSW is responsible for the day-to-day management of the service, including the recruitment, training, and supervising of foster carers (carrying a restricted caseload); service developments and the supervision of other team members (see below).
  - 1 full-time, permanent Supervising Social Worker responsible for the supervision and development of the fostering service, supervising foster carers, placement finding and completing small projects such as researching supported lodgings and 18+ sufficiency package and developing and delivering training.
  - 1 part-time (3 days per week) Social Worker Family Support who is currently responsible for assessing and supervising all Connected People Carers. This includes assessments for permanency related to Connected People foster carers, Residence Orders and Special Guardianship Orders. This member of staff will continue to raise the awareness of Private Fostering and ensure that the Local Authority meets the requirements of the National Standards for all Private Fostering arrangements and will assess and provide statutory visits to carers and children in placement.
  - 1 sessional Social Worker who provides us with up to ten hours per week and can work more hours to meet the needs of the service. Mainly concentrating on the recruitment process to increase the current pool of available carers and placements. Crucially he provides us with a speedy and efficient service at the point of enquiry, by visiting people in their homes if requested. This ensures that people receive appropriate information, on a one-to-one basis where they feel able to ask any questions that are specific to their circumstances. In addition this worker undertakes Form F assessments on our behalf and supplements any training requirements for prospective foster carers who have to miss a session of *The Skills to Foster*.
  - 1 full-time team assistant providing a wide range of administrative support including foster carer finance, budgetary support and general office duties.

The PSSW is supervised by the Team Manager. The PSSW supervises the other staff members.

The service is overseen by the Head of Service.

#### 2. FOSTER CARERS

- 2.1 There are currently 24 foster carers: 9 Connected Persons (friends and family) carers, and 15 mainstream foster carers.
- 2.2 Rutland has recruited 1 couple as mainstream carers and 5 sets of connected people/friends and family carers over the period April 2015 to March 2016. Of these carers 4 sets are pending panel approval. One set of connected people carers subsequently gained a Special Guardianship Order. There are 2 further sets of Connected People who are in the process of being assessed as Special Guardians. We have not met our stated objective of recruiting 2 mainstream carers in the period in the main because recruitment initiatives have not been successful in attracting suitable carers. As a result of this we now have a formal programme of recruitment that has been developed and agreed by the team.
- 2.3 We have advertised throughout the year mainly using the local radio, online and mail drops to public venues. During Fostering Fortnight we ran a campaign on the local radio which involved one of our foster carers talking about the positive impact fostering has had on their family and alongside this we also ran our own recruitment infomercial.
- 2.4 We plan to run a month long campaign on local radio before during and after fostering fortnight. We have also placed an advert in the programme of the local theatrical group's production of Jesus Christ Superstar. We recognise that we have faced a challenge to recruit from diverse backgrounds, including diverse ethnic backgrounds, working class and same sex carers. The recruitment programme will also include events at local supermarkets, community events, weekly street markets and Leicester PRIDE. During Fostering Fortnight we shall be hosting an open evening at RCC.
- 2.5 We completed the *Skills to Foster* training course on 13<sup>th</sup> 15<sup>th</sup> April 2015 and we had five couples and one single carer attended this course. However two couples were considered unsuitable for further assessment. In the case of one the male carer was only available to attend training on one day. On the day he did attend the training he expressed doubts about his ability to foster. The other couple moved out of the area shortly after the training. One of the single carers was female and wheelchair dependent. She felt she could not

manage children in any age range. She had also lost her driving licence due to driving whilst under the influence of alcohol and could not offer any transport.

Three couples are currently at Stage 2 of the assessment.

- 2.6 We have utilised and incorporated the skills and knowledge of an existing foster carer to co-deliver our Skills to Foster course. This carer gained a lot from the experience and the feedback from the attendees was very positive. The Skills to Foster was delivered over 3 consecutive days which appeared to suit all participants.
- 2.7 We will be arranging another "Skills to Foster" Course in September 2016.
- 2.8 The Table below shows the level of Enquiry and Approval Rates:

Table 1

| Recruitment<br>(excluding<br>Connected<br>Persons) | April<br>2013/March<br>2014 | April<br>2014/March<br>2015 | April<br>2015/March<br>2016 |
|--|-----------------------------|-----------------------------|-----------------------------|
| Enquiries  | 32                          | 27                          | 20                          |
| Applications                                       | 6                           | 6                           | 4                           |
| Assessments  | 3                           | 5                           | 3                           |
| Approvals  | 2                           | 3                           | 2                           |
| % Enquiry to Approval                              | 6.25%                       | 11.11%                      | 10%                         |

2.9 We have had four resignations over the period 2015/16. This comprised of one couple who were Connected Carers for their nephew who turned eighteen. Another couple resigned because of family problems. One half of a couple resigned due to a marriage break up. One couple were Connected Persons and are now Special Guardians. One couple are currently suspended and an investigation into this is ongoing.

#### 3. FOSTERING PANEL

- 3.1 The Fostering Panel consists of a small group of suitably skilled and experienced people. Membership meets the requirements of the Fostering Regulations 2011 and consists of an Independent Chair, an Independent Panel Manager, the Manager of the Fostering Team and a pool of suitably experienced people; we also have access to a Medical Advisor and Legal Advice.
- 3.2 The Panel has a number of functions:-
  - To consider new applications and recommend appropriate approval limits
  - To review the progress and terms of approval of new carers within a year subject to their fostering experience
  - To make recommendations regarding residence orders and allowances
  - To make recommendations regarding the approval of Independent Visitors for Looked After children
  - To consider complaints about foster carers
  - To consider de-registrations
  - To act in an advisory capacity for all aspects of fostering
  - To consider matching for permanency
  - Quality Assurance
- 3.3 The Panel makes a recommendation, which is then ratified by the Agency's Decision Maker (the Head of Safeguarding, People Services).
- 3.4 The table below shows the level of activity of the Panel:

Table 2

| Rutland Fostering<br>Panel | April<br>2013/March<br>2014 | April<br>2014/March<br>2015 | April<br>2015/2016 |
|----------------------------|-----------------------------|-----------------------------|--------------------|
| Registrations              | 5                           | 4                           | 2                  |
| Reviews (initial)          | 6                           | 2                           | 2                  |
| Independent Visitor        | 0                           | 0                           | 0                  |
| De-registration            | 7                           | 2                           | 5                  |
| Permanency                 | 0                           | 0                           | 0                  |
| Change of approval         | 2                           | 3                           | 0                  |

#### 4. CONNECTED PEOPLE CARERS

- 4.1 'Connected People' refers to foster carers who have been approved to care for specific children who are friends and relatives of the child.
- 4.2 In 2015/16 we have had 9 sets of connected people/friends and family carers. There are a total of 11 children being care for by connected people. Of these carers 4 sets are pending panel approval. One set of connected people carers subsequently gained a Special Guardianship Order. There are 2 further sets of Connected People who are in the process of being assessed as Special Guardians.
- 4.3 Connected Persons carers in Rutland are subject to the same assessment and approval process and receive the same training opportunities and support as mainstream carers. They receive the same fostering allowances and fostering fees as other Rutland carers and are expected to attend the same training.
- 4.4 There are currently 3 Child Arrangement Orders (formerly known as Residence Orders) open to the Fostering Service. These placements receive financial support which is reviewed annually by a Social Worker in the team and have access to practical support if needed.
- 4.5 There are 11 Special Guardianship Orders open with financial support packages. They have access to practical support if necessary and are also reviewed on an annual basis which includes a review of their financial circumstances by a Social Worker in the team.

#### 5. REFERRALS TO THE FOSTERING SERVICE

Table 3

|                         | 2013/2014 | 2014/2015 | 2015/16 |
|-------------------------|-----------|-----------|---------|
| Connected People        | 6         | 2         | 5       |
| SGOs                    | 5         | 2         | 1       |
| Private Fostering       | 0         | 0         | 1       |
| Child Arrangement Order | 0         | 1         | 0       |
| Family Group Meetings   | 15        | 8         | N/A     |
| Foster Care             | 12        | 6         | 22      |
| Foster Care (Respite)   | 2         | 10        | 3       |
| Foster Day Care         | 6         | 7         | 2       |
| Residential (Respite)   | 4         | 0         | 0       |
| Residential Long Term   | 1         | 0         | 1       |
| Outreach Foster Care    | 13        | 2         | 0       |
| Parent & Baby           | 1         | 0         | 2       |
| assessment centre       |           |           |         |
| Total *                 | 61        | 38        | 41      |

<sup>\*</sup> This denotes number of children referred to each service area.

#### 6. LOOKED AFTER CHILDREN

Table 4 (below indicates the number of Looked After Children for whom the fostering team provide a service).

#### 6.1 Rutland Placements

Table 4

|                         | April<br>2013/March<br>2014 | April2014/March<br>2015 | April 2015/<br>March<br>2016 |
|-------------------------|-----------------------------|-------------------------|------------------------------|
| Foster Care             | 17                          | 23                      | 14                           |
| Friends & Family Care   | 9                           | 8                       | 11                           |
| Respite (Special Needs) | 0                           | 1                       | 0                            |
| Respite (foster care)   | 0                           | 0                       | 0                            |
| Total                   | 26                          | 32                      | 25                           |

#### 6.2 Out-of-County Placements

Table 5

|                       | April<br>2013/March<br>2014 | April<br>2014/March<br>2015 | April<br>2015/March<br>2016 |
|-----------------------|-----------------------------|-----------------------------|-----------------------------|
| Foster Care           | 5                           | 5                           | 2                           |
| Connected Persons     | 6                           | 5                           | 9                           |
| Residential           | 3                           | 0                           | 1                           |
| Residential (Respite) | 0                           | 0                           | 0                           |
| Foster Care (Respite) | 0                           | 0                           | 0                           |
| Supported Lodgings    | 4                           | 0                           | 1                           |
| Total                 | 18                          | 10                          | 13                          |

#### 7. TRAINING AND DEVELOPMENT

- 7.1 All prospective foster carers attend a 3 day course "The Skills to Foster" prior to approval. They have an opportunity to meet with existing foster carers and children with similar family circumstances as well as the mother of three children who have been Looked After by Rutland County Council.
- 7.2 There is an induction programme following approval and carers also undertake basic core training; this being Paediatric First Aid, Safeguarding, Record Keeping and Safer Caring. Individual training needs are considered separately.

- 7.3 Foster carers continue to have the opportunity to train with social workers and other disciplines where appropriate. There have been opportunities for foster carers in this area this year, i.e. attachment training. Rutland County Council training department in conjunction with Leicestershire provides a list of training opportunities that are fed back to the foster carers via their supervising social worker. We recognise the importance of training for the workforce and foster carers.
- 7.4 We have been able to access support from CAMHS specifically for the foster carers. The CAMHS workers travel to Rutland and provide a satellite clinic for the carers. To enable them to discuss challenging behaviour, they are provided with strategies on behaviour managements.
- 7.5 Some foster carers have been keen to develop further skills in outreach work which involves supervising contacts for children in care. A training day was provided on 23<sup>rd</sup> April 2015 with another planned for later on this year. Other outreach work such as family support work over weekends and bank holidays has supported parents to have their children at home and help manage the risks around this.
- 7.6 All foster carers are paid £15 a month to enable them to access the internet. We use electronic mail to communicate with some of the carers, including sending information (e.g. minutes of meetings and new referrals) where a secure site is available. Carers record information about the children they look after, either long hand or on their computer using a template. This information is checked on a monthly basis during supervision. The Team Manager has requested secure email for all carers so that logs can be submitted electronically and securely.
- 7.7 The majority of our carers have completed the fostering induction standards. The only exceptions are newly approved carers and it is anticipated that they will complete these standards within their first year of approval

#### 8. SUPPORT TO CARERS

- 8.1 Carers are supervised at least monthly when children are in placement unless agreed otherwise. They have all been given a copy of the update Rutland Foster Carer's Handbook and details on delegated authority. A training programme for the year is being finalised and the statement of purpose is being revised.
- 8.2 Support groups meet every other month at the council offices or at. Support Groups are now just during the day. These are well supported and the carers are aware they must attend a minimum of three groups annually. Recent topics covered in the groups have included delegated authority, a proposal for a children's group, higher education support for LAC, PREVENT and information from the Fostering Network. A letter has been sent out reminding

them of their obligation to attend at least 3 Support Groups per year and advising if they fail to do so we will have to consider reviewing their fee.

- 8.3 All carers are provided with membership of The Fostering Network and the Leicestershire Foster Care Association, both of which provide advice, information and support to carers including a Helpline both in office hours and outside of office hours.
- 8.4 Foster carers have a list of other carers' telephone numbers and use this to provide informal support to each other. The foster carers are now an established and cohesive group and they find mutual support invaluable.
- 8.5 Foster carers did have access to the Child and Adolescent Mental Health Service (CAMHS) for Looked After Children through monthly satellite clinics held at RCC offices. This service has now ended due to budget constraints.
- 8.6 Carers have the Team Manager's, Principal Supervising Social Worker's and Supervising Social Worker's mobile telephone numbers. They are now aware that they should contact the Emergency Duty Team, shared with Leicestershire Council, outside of office hours.

#### 9. DEVELOPMENTS TO THE FOSTERING SERVICE

- 9.1 In line with the National Minimum Standards 2011, Rutland have developed a sufficiency strategy. We have been able to research a number of supported lodgings schemes and staying put schemes and as a result of this have developed a sufficiency model for Rutland.
- 9.2 The Staying Put Scheme in Rutland is open to all current foster carers including friends and family carers. It enables young people in a placement where a familiar/pre-existing relationship exists to continue in this placement from them being 18-21 years old. The local authority fund these placements and practically support them as required. This is generally used by children who have been in placement with a carer for long periods. We have over the last 12 months had 2 carers provide staying put opportunities for the young people they have looked after.
- 9.3 The Supported Lodgings Scheme is open for former LAC who do not want to remain in foster care post 16 and Southwark children who need support. The requirement is for low to medium support in independent living skills prior to young people moving out. However despite a robust advertising campaign we have not attracted any specific enquiries about joining / providing care.
- 9.4 As a service we are aware that our most difficult to place young people have been adolescents and that this is a gap in our current service. However Rutland are currently involved in providing a Youth Housing Option which will provide accommodation for 5 young people aged 16 25 years old with priority given to 16/17 year olds deemed as vulnerable. This provision is no

- longer available as it has not been used.
- 9.5 The Fostering Service is also aware of the new changes and requirements in respect of remand fostering placements, should this be needed within Rutland we would work closely with Leicestershire County Council in respect of provision of placement.

#### 10. COMPLAINTS

- 10.1 There have been two complaints since the last annual report. One of these complaints is ongoing from the previous year. This complaint progressed through the Council's complaints procedure and onto the local government ombudsman who found not fault could be attributable to the Council.
- 10.2 A second complaint is still subject to an on-going investigation, referral to the Ombudsman, and a possible judicial review.

#### 11. UNAUTHORISED ABSENCES FROM CARE

11.1 There was one young person who was reported as having several unauthorised absences from his foster home for several hours at a time. The young person is currently receiving support and advice in an effort to prevent this happening again and is being carefully monitored by the foster carer and the child's social worker.

#### 12. SCHEDULE 8 NOTIFICATIONS

12.1 There have been no notifications to Ofsted this year

#### 13. OFSTED

13.1 Rutland Fostering Service was last inspected by Ofsted in August 2011. Since then local authority fostering services have been inspected as part of the overall safeguarding inspection framework. Rutland Children's Services was subject to this inspection framework in January 2013 and was judged to be adequate. A further inspection of children's safeguarding, including fostering, is expected within the next financial year.

#### 14. OTHER ISSUES

14.1 There has been a breakdown of a Special Guardianship placement that has resulted in a child becoming a Looked After Child.

#### 15. OUTCOMES FOR CHILDREN

- 15.1 Regulations do not require the annual report of the fostering service to comment on outcomes for children. The requirement of the annual report is to assess and report on compliance with statutory regulations and national minimum standards for the fostering service.
- 15.2 The regulations cover different types of providers private sector, voluntary sector, as well as local authority fostering services all of whom have different statement of purposes which make it difficult to comment on outcomes in a meaningful way. Moreover, whilst we can and do celebrate the contribution of individual carers to improving outcomes for individual children, the in-house fostering service only looks after 60% of the children who are looked after by Rutland County Council so it is difficult to discern the overall contribution of the in-house service from other providers, especially when children may have different specialist needs.
- 15.3 However, what we can report on is the contribution of the in-house fostering service to overall outcomes to our looked after children which include:
  - Extraordinary levels of placement stability over 80% of our children living in the same placement for over two years and only one child out of 40 experiencing three placement moves last year
  - Excellent educational attainment (as good as or better than their peers at most key stages) with personal education plans being completed more frequently than is required. Some of our care leavers have achieved very good degrees during the year.
  - All LAC reviews completed on time, with children and young people actively contributing to their reviews.
  - Most annual health reviews (94%) were completed. Those that were not undertaken were largely teenagers who choose not to have one.
  - Undertaking positive activities and not getting involved in criminal activities – most children in care have not offended, and no child in care committed a second or subsequent offence in 2015/16.
- 15.4 There are some outcome areas we need to improve on. This includes:
  - Ensuring better access to dental services.
  - Ensuring initial health assessments are always undertaken within 28 days of coming into care. This has been particularly challenging when children live outside of Rutland and outside the CCG area.
  - Ensuring those children and young people in care have timely access to appropriate mental health services thereby improving their emotional wellbeing, particularly those placed outside the CCG area.
  - Increasing the availability of local placements where they are needed.
     Nearly two thirds of children are placed outside of Rutland. Whilst most of these are entirely appropriate, mainly because they are being looked

after by connected persons, a few children were placed outside the County because no appropriate placement was available at the time the placement was made.

#### 16. CONCLUSIONS

- 16.1 The fostering service has experienced some staffing pressures in the last year due to staffing ratios being affected by sickness and no permanent Team Manager in post between April October 2015. This was further compounded by an increase in demand for foster placements. This included sourcing a specialised placement for an eight year old boy with complex emotional needs. The number of looked after children remains fairly static at this point and at the end of the financial year the team was fully staffed.
- 16.2 There were 31 Looked After Children in 2013/14, 32 Looked After Children in 2014/15 and 39 Looked Children in 2015/16. We have managed to place 25 children within our own fostering service, although we have had to use Independent Fostering Agencies for 14, particularly teenagers.
- 16.3 We have continued to attract people's interest in fostering and are able to respond quickly due to the systems in place. We have been able to hold one Skills to Foster course in April 2015 and another one will take place in September 2016. We feel we are attracting a high standard of applicants to these courses although we recognise that we are not assessing high numbers and need more diversity in our carers.
- 16.4 We have had 4 de-registrations during this period 2015/16. See Section 2.9.
- 16.5 The Fostering Service is operating under the National Minimum Standards 2011 and Regulations, some of the impact of these are outlined below:
  - We are aware that the standards place a greater emphasis upon Connected Persons (Friends and Family) Carers and that they are eligible for the same type of services and support as mainstream carers. In Rutland we have always provided the same level of access to support and training. Rutland has noted a significant increase in Connected Persons assessments and recognises that these assessments are often very complex. There has also been an increase in the request for temporary approvals of Connected Persons which has also had an impact on work within the team.
  - There is a greater duty of sufficiency for the Fostering Service in that we need to have a wide range and choice of foster carers in county to meet the needs of children and young people from Rutland. We now have 16+ sufficiency strategy and are actively recruiting for carers for supported lodgings and have a Staying Put scheme in place for existing carers. This has proved difficult in terms of generating interest and enquiries. We have had two

- separate months of advertising on Rutland Radio but have had no response to date.
- Panel membership has changed and is no longer so prescriptive in respect of its constitution. There have been no difficulties in respect of ensuring attendance at panel. Panel have recruited two new members this year.
- We support the view that foster carers are given more delegated responsibility and are able to make day to day decisions about children in their care. We have developed a delegated authority form that has been approved and is in the process of being rolled out within the Social Care Teams.
- We are aware of the budgetary constraints on services and understand the need to try to achieve more with less. We will need to continue to be more flexible in the way that we use our resources and continue to focus on outcomes for the children that we work with, and work together with our partner agencies and colleagues to provide the best possible services. We recognise that we need to further develop our own group of foster carers in order that we can have sufficient choice for the children and young people of Rutland.

#### **PRIORITIES FOR 2016/17**

- To increase local placement choice in respect of mainstream foster care. To recruit foster carers specifically targeted to care for teenage looked after children. To recruit carers specifically for young people with complex and challenging needs. To recruit carers specifically able to meet the needs of disabled children, both respite and longer term placements.
- 2) To embed the Staying Put scheme within our current cohort of foster carers and looked after children.
- 3) The Supported Lodgings scheme has yet to be established and this is proving extremely challenging in the current climate. We would wish to provide Rutland young people with positive and realistic choices over accommodation in Rutland.
- 4) To ensure the Delegated Authority training and forms is embedded in the organisation and all carers are aware of their responsibilities and actions around this.
- 5) To continue to work on a robust training plan for the foster carers and fostering team which is available and easily accessible and ensures continuous professional development.

- 6) To continue to work on a Foster Carer database that is able to run reports on training, support groups, vacancies and matching criteria to help aid the making of placements and provision of training needed for our carers.
- 7) We will continue to provide information on private fostering within the local community and we do not have any private foster carers at present. Leaflets have already been distributed to local schools. Additionally we hope to attend the local army base to highlight the importance of making the local authority aware of any situations where private fostering may be taking place. We may also consider an infomercial on the local radio to highlight this issue.
- 8) We are focusing on updating and implementing team policies as appropriate. This includes written guidance for foster carers about the support they can expect if concerns are raised about them, a review of the statement of purpose, a training programme for the year, the implementation of delegated authority and supporting the completion and use of the Strength and Difficulties Questionnaire for Looked After Children.

| Claire Brown         | Linda Duff                          |
|----------------------|-------------------------------------|
| Interim Team Manager | Principal Supervising Social Worker |

**REPORT NO: 168/2016** 

# CHILDREN AND YOUNG PEOPLE'S SCRUTINY PANEL

#### 1 SEPTEMBER 2016

# ANNUAL REPORT FOR THE INDEPENDENT REVIEWING SERVICE

#### Report of the Director for People

| Strategic Aim:                 | This report relates to the Council strategic objective two: "protecting vulnerable communities" and also to the Council's role as corporate parent for looked after children. |   |   |
|--------------------------------|---|---|---|
| Exempt Informa                 | tion No.  |   |   |
| Cabinet Member(s) Responsible: |   | Councillor Richard Foster, Lead Member for Children |   |
| Contact<br>Officer(s):         | Steve Tanno<br>Service, Sa  | er, Interim Head of feguarding                      | Tel: 01572 758358<br>STanner@rutland.gov.uk |
| Ward Councillo                 | rs N/A  |   |   |

#### **DECISION RECOMMENDATIONS**

- 1. Note the performance of the service in ensuring all LAC reviews have been carried out in line with statutory timescales in 99% of cases.
- 2. Note the recommendations contained within the report for the local authority, our health partners, and the IRO service itself,
- 3. Note in response that the operational service will incorporate these recommendations into the service development plan which is monitoring by the Service Improvement Board (SIB)
- 4. Note the introduction of quarterly meetings between the LSCB chair, the DCS, Head of Service and the IRO manager to monitor progress on addressing the recommendations in this report and other issues.

#### 1. PURPOSE OF THE REPORT

1.1 The Annual Report for the Independent Review Service is a statutory requirement, with guidance stating that managers of the Independent Review Service should provide an annual report for the scrutiny of the Council.

#### 2. BACKGROUND AND MAIN CONSIDERATIONS

- 2.1 The Council is required to provide a reviewing service to oversee and review the work of the Council in promoting and delivering care plans for individual looked after children. This must be independent of the operational line management of the social work teams responsible for looked after children's cases. The IRO is also responsible for monitoring the performance of the Local Authority's functions in respect of each review. If appropriate and if there is an unmet need for a Looked After Child, the IRO can refer the child to the Children and Family Court Advisory Service (CAFCASS) who may consider legal actions on behalf of the child against the Local Authority.
- 2.2 There are some areas where further improvement is needed: such as providing timely reports to review meetings; ensuring timely health assessments with the LAC health service; strengthening parallel/contingency planning; ensuring the production of care plans within 10 days. Progress is still required to get more local foster carers for our children, and work is being undertaken with Communications, fostering, and the corporate performance team to support this.
- 2.3 The report also draws to the attention of the local authority the challenge in meeting the statutory expectations of the IRO service within a service that is dependent on one or two people and within the context of a significant increase in demand over the last year in relation to LAC and child protection cases.
- Overall, however, the report shows that looked after children in Rutland are well cared for and appropriately placed, have placement stability, are making progress, and that the Council is overall discharging its corporate parenting responsibilities well in conjunction with its partners. It shows good engagement in the care planning process which is undertaken in a timely fashion with good involvement from children and young people, their families, as well as foster carers and schools. The timeliness of adoption placements has improved and many children, whilst placed near Rutland rather than within County, are cared for within their own extended families.
- 2.5 The areas for improvement for the organisation are detailed the report and will be incorporated into the children's service development plan.

#### 3. CONSULTATION

3.1. None.

#### 4. ALTERNATIVE OPTIONS

4.1. None.

#### 5. FINANCIAL IMPLICATIONS

5.1. There are no direct financial implications arising from this report.

#### 6. LEGAL AND GOVERNANCE CONSIDERATIONS

6.1 The Annual Report for the Independent Review Service is a statutory requirement, with guidance stating that managers of the Independent Review Service should provide an annual report for the scrutiny of the Council.

#### 7. EQUALITY IMPACT ASSESSMENT

7.1. An Equality Impact Assessment (EqIA) has not been completed because there are no equality implications arising from the production of the annual report. The report incorporates the need for the Council to ensure its care placements meet the needs of its looked after population

#### 8. COMMUNITY SAFETY IMPLICATIONS

- 8.1. None
- 9. HEALTH AND WELLBEING IMPLICATIONS
- 9.1. None

## 10. CONCLUSION AND SUMMARY OF REASONS FOR THE RECOMMENDATIONS

10.1. The recommendations pull out the key issues arising from the content of the annual report and are set out at the beginning of the report.

#### 11. BACKGROUND PAPERS

11.1 IRO Handbook:

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/33 7568/iro statutory guidance iros and las march 2010 tagged.pdf

#### 12. APPENDICES

12.1. Appendix A – The annual report of the Independent Reviewing Officer (attached).

A Large Print or Braille Version of this Report is available upon request – Contact 01572 722577



# Independent Review Service For Looked After Children ANNUAL REPORT 2015-2016



**Report Author**: Joseph Davenport

Safeguarding Quality Assurance Manager

July 2016

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#### STATUS OF THE REPORT

The Annual Report for the Independent Review Service is a requirement under the Care Planning, Placement and Case Review (England) Regulations 2015. The Independent Review Service Handbook (statutory guidance) states that managers of the Independent Review Service should provide an annual report for the scrutiny of the Corporate Parenting Board.

This report is structured in accordance with the headings prescribed in the guidance issued as part of the Independent Review Officers Handbook 2014. The Independent Review Officers Handbook provides supplementary guidance for use by Independent Review Services in relation to the Care Planning Placement and Case Review Regulations 2015.

The report highlights areas of good practice in addition to areas that need further improvement to ensure the needs of looked after children (LAC) are met both in the short term day to day care and long term aspirations to prepare children for success in adulthood.

It is also a review of the trends and emerging themes from the reviews of LAC providing information that may contribute to the strategic plans of the local authority (LA) in fulfilling its corporate parenting duties.

#### 1. PURPOSE OF SERVICE AND LEGAL CONTEXT

- 1.1 The appointment of an Independent Reviewing Officer (IRO) is a legal requirement under Section 25A of the Children Act 1989 (CA1989) for all LAC. The responsibilities of the IRO are specified under Section 25B of the CA1989, and further set out in the statutory regulations of the Care Planning and Review Regulations (2015) and the Independent Reviewing Officer Handbook (2014). Key features of the IROs role is to The IRO is also responsible for monitoring the performance of the LAs functions in respect of each LAC, participate in any review of the child's case and care plan, ensure the child's wishes and feelings are duly considered, and monitor the LAs performance as a corporate parent. In order to ensure the IRO can provide effective and robust scrutiny and challenge of a child's care plan, they must be independent of any resource allocation decisions or direct involvement in preparing over management oversight in setting the child's care plan.
- 1.2 When the IRO has concerns about the effectiveness or appropriateness of aspects within the child's care plan, they can challenge these through dispute resolution procedures. If necessary, the CA1989 and related regulations empower the IRO to refer the child to the Children and Family Court Advisory and Support Service (CAFCASS) who may consider legal actions on behalf of the child against the LA.

2. RESPONSES TO RECOMMENDATIONS MADE IN THE LAST ANNUAL REPORT (2014-2015) BY THE LOCAL AUTHORITY

Recommendations by the IRO (bold) and progress by the Local Authority in 2015-2016 (italic)

2.1 The timescale for the availability of social work reports still needs to be improved. Social work reports should be available 3 days before initial reviews and 5 days before review meetings.

Response: This continues to be an ongoing issue in getting reports done in a timely manner. Most reports are received either the day before or on the day of reviews. This was a recommendation in 2014/15 with insufficient progress having been made in 2015/16, despite closer scrutiny by the service, to satisfy the IRO that this issue has been appropriately addressed.

2.2 More foster placements to be secured locally for children requiring placements.

Response: A majority of LAC are placed with Rutland foster carers. Almost all LAC are placed either in Rutland or neighbouring counties. Only one new foster carer was recruited for Rutland during this reporting period. A recruitment campaign is being implemented.

2.3 Children who no longer need to be subject to a Placement Order should have those orders revoked as agreed in their care plans and review meetings.

Response: At the end of this reporting period only one child had a Placement Order that should be revoked. However, this took raising several practice alerts by the IRO in order to achieve this progress.

2.4 To meet full regulatory compliance, care plans should be circulated within 10 working days of the review meeting.

Response: Most care plans are updated before each review meeting and every six months. There are some cases where obsolete or inaccurate information still remains within the child's care plan and repeated where it should be removed or revised as necessary. This has been drawn to the attention of the service.

2.5 Some administrative errors have resulted in adoption applications being held up following their lodging with court. This is an area for improvement for both the operational and adoption services.

Response: There has been good progress in achieving successful adoptions during this review period. Although further improvements can be made, the LA is well above the national average in achieving adoption permanence.

2.6 A looked after children strategy should incorporate core policies in respect of special guardianship, connected persons and the recently issued statutory guidance in respect of permanence, long term foster placements and ceasing to be looked after. This would improve the clarity in respect of children and young people's entitlements when they come into/leave care.

Response: The QAS manager is aware that the fostering manager has actioned this and these policies have either been developed or in the process of being developed and implemented and will be addressed as part of the deployment of the new Tri-ax procedures with Leicestershire and Leicester City.

Recommendations for the IRO Service in 2015-2016 (bold) and progress made in implementing them (Italic)

2.7 Continue to monitor care plans in between reviews in proportion to need.

Response: The IROs managed to monitor many care plans in between review meetings. However, this is not always possible due to the workload demands and staffing capacity within the service. This is an ongoing area to develop.

2.8 Provide monthly performance reports to the authority's management group about the quality of the service for looked after children and the conduct of the IRO service.

Response: This occurs through regular monthly quality assurance meetings with the social care management. Since November 2015 an auditing schedule has been implemented to review various aspects of the social care service, including early help, children in need, child protection, and looked after children. Regular monthly and quarterly reports are produced.

#### 3. QUANTITATIVE INFORMATION ABOUT THE IRO SERVICE

#### **Staffing**

- 3.1 The local authority employs one full time member of staff who is the quality assurance and safeguarding manager (QAS manager), child protection conference chair and independent review officer (IRO). Due to the increased and high workload and responsibility for both managing the service and chairing review meetings, a part-time locum sessional IRO is also used and chairs both child protection and looked after children reviews. There is a full time safeguarding administrator who minutes conferences, distributes looked after review and conference minutes, sends out invites of the meetings, and assists with other organisational aspects of the service. This was previously a job share between two part-time administrators, but one left the service in early April 2016 and the other part-time administration took on the full-time role. As some responsibilities were split distinctly between the two, it has placed a challenge on the service with the full-time admin assuming functions she once never had.
- 3.2 The previous QAS manager left the service at the end of March 2016. The new QAS manager on 22 March 2016. At the same time, the previous part-time sessional IRO also left the service. For a period of two months the new QAS manager was covered the whole service with a caseload of 75 cases between looked after children and child protection conferences, in addition to the management functions of the service. The IRO handbook specifies a maximum caseload of 50-70 cases for an IRO without management functions. The new part-time sessional IRO started in late May 2016. This resulted in a backlog as a result of the high caseload demand that had to be covered during this period.
- 3.3 This report covers, therefore, a period when the current QAS manager and author was not in post. This accounts for the delay in publication and some of the rich information and detail from anecdotal information or where objective data could not be located, is absent.
- 3.4 Resource pressures have grown within the service. This is attributed to the increase in LAC coming into care (33 to 40), a rise in child protection plan registrations (30 to 37), the additional quality assurance functions being assumed within the service (such as regular monitoring of case file audits and reports), as well as implementing Signs of Safety within the conference service. This has meant that other aspects, such as regular reviews of care and child protection plans in between reviews, has not been possible. This is compounded by the statutory independence of the service as there are few, if any, other members of staff who can cover in the event of illness or other absences.

#### **Newly Accommodated Children**

3.5 Twenty children have been newly accommodated since April 2015. This is an increase of six compared to the 14 newly accommodated in the previous year. There were 17 children in care proceedings at the end of this reporting year, which is a substantial increase on the seven care proceedings the previous year.

#### **Children Previously in Care**

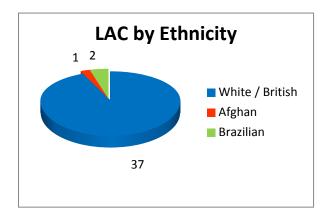
- 3.6 Fifteen children left care since April 2015. Of these, eight children were adopted, three were made subject of Special Guardianship Orders, three returned home from care, and one became a care leaver having reached 18 years of age.
- 3.7 There were 23 care leavers who were being supported by the leaving care service. One care leaver left the system.

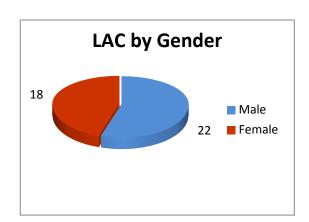
#### Adoption

3.8 There were eight children who were adopted during this review period. There was one child who was still awaiting adoption at the end of this review period. The average time in care for a child waiting adoption during this period was 258 days.

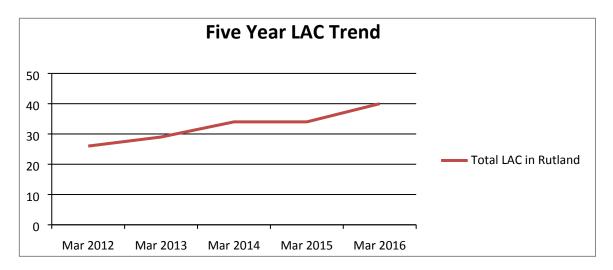
#### **Children Currently In Care**

3.9 At the end of March 2016 there were 40 children who were looked after by the local authority. One child has a disability that meets the criteria of support through the disabled children's team. The ethnic and gender breakdown of all children in care at the end of this period is as follows:



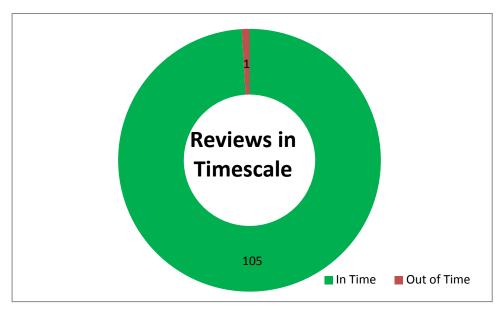


3.10 Rutland has had an increasing number of children who have become looked after during the past five years, as demonstrated in the following table. Despite the increase, Rutland still has a lower number of LAC than the national average (England is approximately 60 LAC in every 10,000 children. Rutland has a population of approximately 10,000 children under 18 and currently has 40 LAC. The increase between 2014/15 and 2015/16 is large in percentage terms but small numerically. The overall LAC population can easily fluctuate between years with large sibling groups coming in or out of care.



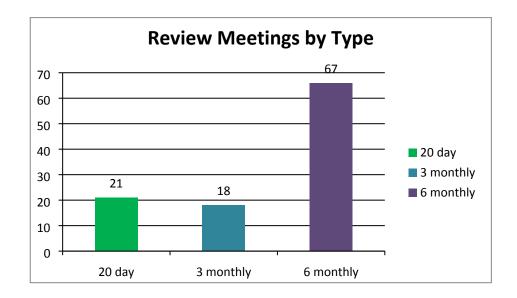
#### **Performance**

3.11 There were 106 looked after child review meetings that took place during this reporting period. This is an increase of six on the previous year. Of these, 99% took place within timescale (1 case out of timescale). This is a slight decrease from the previous period of 100% of reviews within timescale. A breakdown of review types are as follows:



3.12 Review meetings are required by statutory regulation to occur within 20 working days after a child has come into care. Sometimes they are also initiated when a

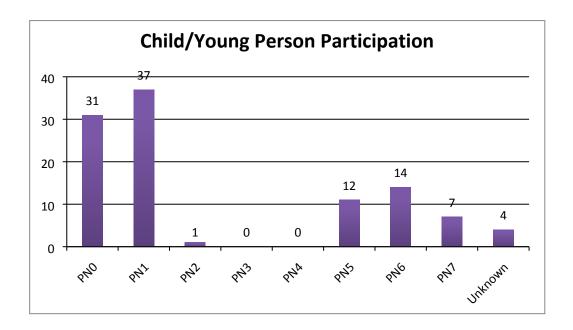
child has moved placement or a Placement Order for adoption has been granted. Regulations state that subsequent reviews must then be held within three months and then every six months thereafter. Early reviews can be requested by the IRO or social worker in circumstances such as placement breakdown, lack of progress on a care plan, or significant change such as legal status.



#### 4. QUALITATIVE INFORMATION ABOUT THE IRO SERVICE

#### **Involving Agencies and Carers in Review Meetings**

4.1 There are statutory reporting requirements for how LAC participate in their review process. Below is a breakdown of how LAC participated in their reviews in accordance with the figures reported to the Department of Education.



| PN0 | Child aged under 4 at time of the review                                    | 31  |
|-----|---|-----|
| PN1 | Child physically attends and speaks for his or her self                     | 37  |
| PN2 | Child physically attends and an advocate speak on his or her behalf         | 1   |
| PN3 | Child attends and conveys non-verbally (i.e.: Makaton, symbols)             | 0   |
| PN4 | Child attends but does not speak nor want an advocate                       | 0   |
| PN5 | Child does not attend but briefs an advocate to speak for his or her self   | 12  |
| PN6 | Child does not attend but conveys his/her feelings by a facilitative medium | 14  |
| PN7 | Child does not attend, nor are his or her views conveyed to the review      | 7   |
|     | Participation not clearly evidenced or recorded                             | 4   |
|     | Total   | 105 |

4.2 The majority of children and young people either participate directly in their review meeting or are seen either just before or after their review. A previous practice occurred where IROs were not always seeing children ages four and under as part of the review process. In 21 review meetings that took place during 2015/16 the child was not seen by the IRO. This practice was immediately changed by the new QAS manager and all children under 4 are seen by the IRO.

- 4.3 All children and young of sufficient age and understanding are sent a consultation booklet to complete on their wishes and feelings. Many of them complete the booklets, which is either read out by the IRO in the review in the absence of the child or it is used as a means of helping to remind the child or young person what they wanted to convey in their meeting.
- 4.4 All parents and carers who are still involved in the care planning process for their children are sent consultation booklets to complete on their wishes and feelings. This too is either read out by the IRO in the review in the absence of the parent/carer or it is used by them as a means of helping remind them what they wanted to convey in the meeting. If parents chose not to attend the review, they are able to contact the IRO to convey their wishes to the meeting and will be sent a copy of the review record afterwards.
- 4.5 The IRO ensures that CAFCASS guardians are invited to reviews. The guardians always send introductory letters to the QAS manager when assuming new cases which allow for immediate liaison throughout care proceedings. This reflects the joint working protocol established between the two services.

#### 5. CONDUCT OF THE ORGANISATION IN RELATION TO THE REVIEW

- 5.1 The social work teams have undergone a lot of transition, with some workers leaving and new workers entering the service, and others moving between social work teams. There have been significant changes in managers during this period as the organisation has moved towards filling posts on a permanent basis.
- 5.2 There has been a slight drop in review meetings taking place within timescale. During this review period 99% of LAC reviews took place within timescale. This is a drop from 100% in the same period the previous year.
- 5.3 An area for improvement remains in ensuring that social work reports are available three days before initial reviews and five days before review meetings. Review reports are mostly provided on the day before the meeting. A more forensic interrogation of why this recommendation has not been fully addressed by the service is required.
- 5.4 Care plans are always available and are usually revised in between review meetings so they are used openly in review meetings to revise plans according to the child's needs. To meet full regulatory compliance they should be circulated within 10 working days of the review meeting.
- Pathway plans have been available in all cases for the review after the child's 16<sup>th</sup> birthday and within three months of them reaching their 16<sup>th</sup> birthday. Young people who have arrived in care later than there 16<sup>th</sup> birthday have also been assessed for Pathway plans read for their final reviews. The leaving care adviser is introduced to young people once the pathway plan has been completed and takes a pro-active role at the right stage if the young person is planning to leave care. This includes providing advice about entitlements post care.
- 5.6 Carers always attend review meetings and sometimes even host review meetings for LAC in their homes or residential settings. Multi-agency attendance is good of those professionals regularly involved. This is also the case when children are placed out of county.
- 5.7 Reviews are rarely attended by the Rutland LAC nurse and there is an issue with all LAC medicals taking place within timescale. Most within county take place within or shortly after they are due, but there can often be delays in arranging even ongoing LAC medicals of children placed out of county.
- 5.8 Personal education plans (PEP) are regularly and proactively reviewed. The virtual school head has established that all PEP's will be reviewed three times per year, which exceeds the statutory requirement that these be reviewed every

six months. There is a strong emphasis placed within the local authority on good quality education provision for looked after children.

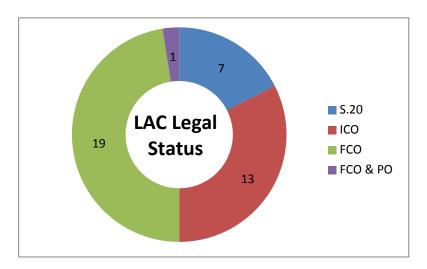
## 6. CONDUCT OF THE ORGANISATION IN RELATION TO CASEWORK CONCERNS

- 6.1 Notwithstanding the above, the IRO service has raised some practice alerts in relation to concerns about practice in relation to the service provided to looked after children this year. The dispute resolution policy is used for cases where there is on-going concern about an issue which needs to be escalated. The dispute resolution process is an agreed procedure where cases are raised firstly with team managers, then to the service manager, then head of service, and finally if unresolved, to the director of children's services. Responses are required within 5 working days to prevent any further delay. At any stage during the dispute resolution process the IRO has the authority to refer cases to CAFCASS if the IRO considers it appropriate to do so. A recent change implemented after this review period is that the IRO is now able to progress practice alerts to the chair of the local safeguarding children's board. This is to augment the independence of the QAS service as it is challenging to achieve otherwise given the small size and staff compliment within the local authority.
- 6.2 During the year there have been eight recorded practice alerts raised. These related to issues of care plan decisions not being acted upon and thus creating drift in cases, or not revoking orders no longer deemed appropriate for children. At the end of this reporting period there were five alerts that were resolved, of which four were escalated to the head of service and three alerts that remained outstanding. There have been no cases that the IRO has referred to CAFCASS.
- 6.3 There has been much greater focus this reporting period on placing children with family members. A few are placed through connected persons; where a family member is assessed as a foster carer for a child related to them. Others are supported as special guardianship carers.
- 6.4 There were seven children in care under Section 20 (S.20) of the CA1989 at the end of this reporting period. This is where a parent with parental responsibility gives their consent to their child to be looked after, or a child who is aged 16-17 gives their own consent to be accommodated. In 2015 Chief Justice Munby gave a ruling against Coventry for the misuse of Section 20 agreements. His ruling highlighted a common practice of local authorities misusing this section of the act by not obtaining clear consent or having placements last for years under this arrangement when more formal orders should be sought. In reviewing all Section 20 arrangements in Rutland, the QAS deems all but one of these being

appropriate arrangements for the child. There is one where an order should have been sought years ago, and indeed after the child's parents had both passed away. The LA is currently seeking a Full Care Order for this child, however he is currently disputing this.

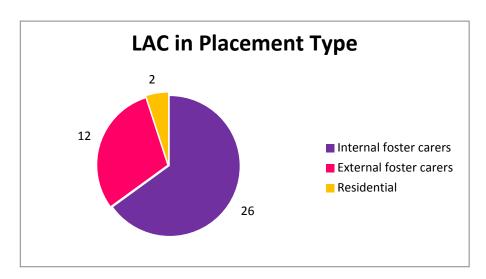
6.5 There was 13 other LAC in care under Interim Care Orders (ICO) pending the outcome of court proceedings. There are a further 20 LAC in care under Full Care Orders (FCO), one of which is also on a Placement Order (PO) awaiting adoption

.



#### **Placements**

6.6 At the end of this reporting period there were 26 children placed with internal local authority foster carers. There were 12 children placed with external independent fostering agencies foster carers. Two children are placed in a residential setting out of area. This is due to the nature of her disability and the specialist provision this unit can provide. Amongst all placement types, 62.5% of looked after children are placed out of county, although many are with extended family members. However, of these the vast majority are placed within neighbouring counties, such as Leicestershire, Northamptonshire, or Lincolnshire. Even where children are placed afar it is not always inappropriate. For example, one unaccompanied minor is placed in Manchester, however this is with his only known family members in the UK. Another child is in Boston, yet again this is with a grandparent.



The adoption team is usually involved early once a referral is made and the agency decision maker (ADM) has agreed a plan of adoption. This service is provided to Rutland by the adoption service in Leicestershire. However, there is sometimes a delay with Rutland social care teams in progressing with adoption plans as part of parallel or twin track planning for children. This is where one plan may be for the child to return home and another is (should this not be feasible) that the child is placed for adoption. More can be done to ensure planning is undertaken concurrently rather than consecutively in <u>all</u> LAC cases. Notwithstanding this, the average days in care for a LAC awaiting adoption were 258 during this reporting period. Although the national statistics is not available for LAs across England yet for 2015/16, Rutland's average far exceeded the national average for 2014-15 period, which was 533 days in care. At the end of this reporting period there was just one child available for adoption.

#### **Education Training and Employment**

- 6.8 All Looked after Children in Rutland have a school placement and educational progress is seen as paramount to ensuring good outcomes for the looked after population. Personal education plan (PEP) review meetings
- 6.9 The social inclusion development officer of the virtual school coordinates regular PEP meetings of LAC. The virtual head teacher provides an invaluable service in terms of oversight and scrutiny to ensure that all schools in or out of the county give Rutland's LAC priority. There is a high emphasis on ensuring LAC are placed in schools with a good to outstanding rating as per the governments new guidelines for LAC. Statutory guidance states PEPs must be reviewed at least every six months. However, the virtual head teacher has established a proactive working practice that PEPs will be reviewed at least three times per year, exceeding the statutory requirements.

#### Health

6.10 The previous IRO report highlighted the need for more timely health assessments of looked after children as a small number of health assessments occurred late. . Although an improvement on the previous year, it is important that the local authority continue to improve compliance on ensuring the health assessments of looked after children is done in a timely and proactive manner.

#### Advocacy

- 6.11 The targeted youth service continues to provide the local authority's advocacy service to ensure that all looked after children have access to an advocate, if required. The service is currently undergoing a restructure and decisions are
- 6.12 There are two members of Rutland staff who are National Youth Advisory Service (NYAS) accredited level three advocates. They are independently line managed from the social service teams and the QAS service up to the head of service level.
- 6.13 During this reporting period one looked after child accessed the advocacy service.

#### 7. Recommendations for IRO Service 2016-2017

- 7.1 To monitor all care plans in between reviews in proportion to need.
- 7.2 To provide monthly performance reports to the authority's management group about the quality of the service for looked after children and the conduct of the IRO service, including data on the timeliness of reports to initial and all other review meetings, the attendance and contribution of other agencies to the LAC process including the LAC nurse.
- 7.3 To ensure care plan recommendations are distributed within 10 working days of review meetings.
- 7.4 To provide more comprehensive statistical data gathered in order to monitor the quality of care plans, review meetings, health reviews, and service delivery within the safeguarding service.
- 7.5 To promote and support more young people to chair their own review meetings.
- 7.6 For the service to continue to implement the expectation that no review will be considered complete until the child or young person has been seen by the IRO.
- 7.7 To explore the implementation of a Signs of Safety approach within the looked after review meeting process.
- 7.8 The QAS service will implement a new IRO checklist to be completed at every LAC review in order to obtain more quantitative and qualitative data about LAC in order to inform the next annual report. (See Appendix A)

#### 8. Recommendations for the Organisation 2016-2017

- 8.1 The organisation should adequately address the late submission of social work reports for LAC review meetings. This has been an outstanding action from previous years that has yet to be fully resolved.
- 8.2 The organisation should continue to work on improving concurrent/parallel planning for children in care proceedings to ensure permanency and adoption is achieved without drift or delay for LAC.
- 8.3 The LAC health service must address ongoing issues with medical assessments not being completed within timescale. These often take place in a reactive manner when this is brought to their attention by the local authority. In order to ensure the organisation can meets its corporate parenting responsibilities for LAC and their health needs, the LAC health service should be proactive in tracking, organising and ensuring medicals take place within timescale.

- 8.4 The organisation should review the QAS service to ensure it has the necessary capacity and resources available to ensure it can continue to provide consistent quality assurance monitoring of all LAC, including reviewing care plan progress in between review meetings. This will help to ensure the organisation is meeting its corporate parenting responsibilities to children in Rutland's care.
- 8.5 The organisation should ensure that all care plans are revised and distributed at least 10 working days before each LAC review. Any information that is dated or no longer relevant should be removed or revised as appropriate.

Joseph Davenport Safeguarding and Quality Assurance Manager July 2016

| Appendix A  | IRO Checklist                  |                                |  |  |  |  |  |
|---|--------------------------------|--------------------------------|--|--|--|--|--|
| Child's name:   |                                | IRO:                           |  |  |  |  |  |
| Date of LAC Review:   | <del>-</del><br>               | Time:                          |  |  |  |  |  |
| Social worker:  |                                | Team:                          |  |  |  |  |  |
| Practice Alert  |                                |                                |  |  |  |  |  |
| Did issues arising from this Practice Alert?  | s review trigger the use of th | he                             |  |  |  |  |  |
| If so, please specify why: _  |                                |                                |  |  |  |  |  |
|   |                                |                                |  |  |  |  |  |
|   |                                |                                |  |  |  |  |  |
| Child and Family Details ar   | nd Participation               |                                |  |  |  |  |  |
| Were all the child, family ar   | nd placement details correct   | t? ☐ Yes ☐ No                  |  |  |  |  |  |
| Were all known relevant far   | mily members details includ    | led? ☐ Yes ☐ No                |  |  |  |  |  |
| Child/YP attendance and participation (check all that apply): ☐ under 4 ☐ attended ☐ DNA ☐ participated ☐ advocate ☐ did not contribute ☐ assisted ☐ symbolic |                                |                                |  |  |  |  |  |
| If child/YP did not attend, w   | vas their views sought and s   | shared? Yes No N/A             |  |  |  |  |  |
| Did the IRO meet the child/   | YP as part of the review?      | ☐ Yes ☐ No                     |  |  |  |  |  |
| Did the YP chair their revie  | w meeting?                     | B ☐ Declined ☐ Not appropriate |  |  |  |  |  |
| Did the parents attend the  | review?                        | ☐ Yes ☐ No                     |  |  |  |  |  |
| If the parents did not attend   | d, were their views sought a   | and shared? ☐ Yes ☐ No ☐ N/A   |  |  |  |  |  |
| Social Worker's Report and  | d Child's Plans                |                                |  |  |  |  |  |
| Days prior the report was r   | eceived by the IRO:            | □ None □ day of □ 1 □ 2 □ 3+   |  |  |  |  |  |
| Days prior the child/YP rec   | eived the report:              | N/A ☐ day of ☐ 1 ☐ 2 ☐ 3+      |  |  |  |  |  |
| Days prior the parents/care   | ers received the report:       | ☐ None ☐ day of ☐ 1 ☐ 2 ☐ 3+   |  |  |  |  |  |
| How would you rate the qu   | ality of the report?           | ☐ Inad. ☐ R.I. ☐ Good ☐ Out.   |  |  |  |  |  |
| Did the report include the v  | views of the parents/carers?   | Yes □ No □ N/A                 |  |  |  |  |  |
| Did the report include the v  | views of the child/YP?         | ☐Yes ☐No ☐Not Fraser           |  |  |  |  |  |

| Was there evidence that the social worker engaged well with other agencies and the family?                             | ☐ Yes ☐ No            |  |  |  |  |  |  |  |
|--|-----------------------|--|--|--|--|--|--|--|
| Was the care plan updated in the last 12 months?   | ☐ Yes ☐ No            |  |  |  |  |  |  |  |
| Does the care plan provide permanence for the child?   | ☐ Yes ☐ No            |  |  |  |  |  |  |  |
| If 16+, does the child have an up to date pathway plan?  | Yes  ☐ No  ☐ Under 16 |  |  |  |  |  |  |  |
| Review Reasons and Legal Status  |                       |  |  |  |  |  |  |  |
| Type:  |                       |  |  |  |  |  |  |  |
| Reason for review: Newly accomm. Placement move Adoption Ongoing   |                       |  |  |  |  |  |  |  |
| Did the review happen within timescale?  | ☐ Yes ☐ No            |  |  |  |  |  |  |  |
| If out of timescale, why? SW unavailable IRO unavailable Late notification  C/YP unavailable Venue issues Legal issues |                       |  |  |  |  |  |  |  |
| Type of placement: Foster carer Residential Connected persons SGO Adoption Secure unit Short break                     |                       |  |  |  |  |  |  |  |
| Is the child/YP also on a child protection plan?   | ☐ Yes ☐ No            |  |  |  |  |  |  |  |
| If yes, state outcome:   |                       |  |  |  |  |  |  |  |
| What is the child's legal status? ☐ S.20 ☐ ICO ☐ FCO ☐ PO ☐ Remand ☐ Secure  |                       |  |  |  |  |  |  |  |
| What is the permanency plan for the child/YP? ☐ Adoption ☐ Return home ☐ SGO   |                       |  |  |  |  |  |  |  |
| □ Long term fostering (kinship) □ Long term fostering (LA) □ Independence  |                       |  |  |  |  |  |  |  |
| Practice and Attendance Issues   |                       |  |  |  |  |  |  |  |
| Date the IRO met the child/YP:   |                       |  |  |  |  |  |  |  |
| Were all relevant people invited to attend the review? ☐ Yes ☐ No ☐ Some   |                       |  |  |  |  |  |  |  |
| If no or some, why? ☐ Sent regrets ☐ YP did not want ☐ No reason ☐ Consulted   |                       |  |  |  |  |  |  |  |
| Did all professionals in attendance participate effectively? ☐ Yes ☐ No ☐ Some   |                       |  |  |  |  |  |  |  |
| Did the allocated social worker attend?  |                       |  |  |  |  |  |  |  |
| If another SW/manager attended were they well informed?  | ☐Yes ☐No ☐N/A         |  |  |  |  |  |  |  |
| Was an interpreter present if required?  | ☐Yes ☐No ☐N/A         |  |  |  |  |  |  |  |
| Was there evidence of good practice* in this case?   | ☐ Yes ☐ No            |  |  |  |  |  |  |  |
| If yes, was feedback given to the worker / agency?   |                       |  |  |  |  |  |  |  |
| Was there evidence of drift or delay with the care plan? ☐ Yes ☐ No  |                       |  |  |  |  |  |  |  |
| Does the child/YP have a PEP updated in the last 6 months?   | ☐ Yes ☐ No ☐ <4       |  |  |  |  |  |  |  |

| ı  |   |                          |  |  |  |  |  |  |
|--|---|--------------------------|--|--|--|--|--|--|
| Has the child/YP had a LAC medical in the last 6-12 months? ☐ Yes ☐ No   |   |                          |  |  |  |  |  |  |
| Has the child/YP had a dental  | ☐Yes ☐No ☐<1  |                          |  |  |  |  |  |  |
| Has the child/YP had an eye c  | ☐ Yes ☐ No  |                          |  |  |  |  |  |  |
| Has the child/YP been offered an advocate or independent   |   |                          |  |  |  |  |  |  |
| <ul> <li>good practice is defined as going above the minimum expectations of practice expected in all cases in order to achieve a more beneficial outcome for the child</li> </ul> |   |                          |  |  |  |  |  |  |
| Reasons for LAC status (chec   | k all that apply)   |                          |  |  |  |  |  |  |
| Domestic violence  | Drugs or alcohol abuse  | Unaccom. minor/Asylum    |  |  |  |  |  |  |
| Parent mental health   | Criminal / anti-social  | Child disability/illness |  |  |  |  |  |  |
| Physical abuse   | Sexual abuse  | Emotional abuse          |  |  |  |  |  |  |
| Child trafficking  | Low income  | Fabricated illness       |  |  |  |  |  |  |
| CSE (sexual exploit.)  | Neglect   | Forced marriage          |  |  |  |  |  |  |
| FGM (genital mutilation)   | Family dysfunction  | NAI (non-accidental)     |  |  |  |  |  |  |
| Parent disability/illness  | Family in acute stress  | Absent parenting         |  |  |  |  |  |  |
| Child frequently missing   | Gang activity   | Self-harming/Suicidal    |  |  |  |  |  |  |
| History of abuse   | Beyond parental control   | Abandoned/relinquished   |  |  |  |  |  |  |
| Additional comments:   |   |                          |  |  |  |  |  |  |
|  |   |                          |  |  |  |  |  |  |
| _  |   |                          |  |  |  |  |  |  |
| Signature of IRO:  |   | Date:                    |  |  |  |  |  |  |
| -  | ding and Quality Assurance admin<br>g. Note: the review cannot be cor |                          |  |  |  |  |  |  |

Annual IRO Report - 2015 to 2016

IRO has met with the child or young person.

**REPORT NO: 165/2016** 

# PEOPLE (CHILDREN) SCRUTINY PANEL

#### **1 SEPTEMBER 2016**

# ANNUAL REPORT OF THE LEICESTERSHIRE AND RUTLAND LOCAL SAFEGUARDING CHILDREN BOARD (LRLSCB)

#### Report of the Independent Chair of the LRLSCB

| Strategic Aim:                 | This contributes for all'. | his contributes to the corporate objective of 'Creating a brighter future or all'.     |   |  |  |  |  |
|--------------------------------|----------------------------|--|---|--|--|--|--|
| Exempt Information             |                            | No.  |   |  |  |  |  |
| Cabinet Member(s) Responsible: |                            | Councillor Richard Foster, Portfolio Holder for Safeguarding Children and Young People |   |  |  |  |  |
| Contact<br>Officer(s):         | Paul Burnet<br>the LRLSCI  | t, Independent Chair of  | Tel: 0116 305 2736 sbbo@leics.gov.uk        |  |  |  |  |
|                                | Dr Tim O'N                 | eill, Director for People  | Tel: 01572 758307<br>toneill@rutland.gov.uk |  |  |  |  |
| Ward Councillo                 | rs <i>All</i>              |  |   |  |  |  |  |

#### **DECISION RECOMMENDATIONS**

#### That the Panel:

1. Note the Annual Report and make any comments, proposed additions or amendments to the report that will be addressed prior to the final version of the Annual Report being published.

#### 1. PURPOSE OF THE REPORT

1.1. To present the Annual Report of the Leicestershire and Rutland Local Safeguarding Children Board (LRLSCB) 2015/16 for consideration and comment by the Scrutiny Panel

#### 2. BACKGROUND

2.1. The LRLSCB is a partnership that is required by regulation. The main purpose of the LSCB is to ensure, effective, co-ordinated multi-agency arrangements for the safeguarding of children and young people.

2.2. It is a statutory requirement as set out in Working Together 2015 that the LSCB publish an annual report. Working Together 2015 states that:

'The Chair must publish an annual report on the effectiveness of child safeguarding and promoting the welfare of children in the local area. The annual report should be published in relation to the preceding financial year and should fit with local agencies' planning, commissioning and budget cycles. The report should be submitted to the Chief Executive, Leader of the Council, the local police and crime commissioner and the Chair of the health and well-being board'

- 2.3. In Leicestershire and Rutland we have, in addition, always presented the annual report to scrutiny panels given our shared roles in scrutinising and challenging provision.
- 2.4. Working Together also states that the annual report should 'provide a rigorous and transparent assessment of the performance and effectiveness of local services. It should identify areas of weakness, the cause of those weaknesses and the action being taken to address them as well as other proposals for action. The report should include lessons learned from reviews undertaken with the reporting period. Clearly it is important for the Scrutiny Panel to test whether the report meets these requirements when it considers the LRLSCB Annual Report.
- 2.5. The purpose of this report is to bring to the attention of the Rutland People (Children) Scrutiny Panel the LRLSCBs Annual Report and Executive Summary for consultation and comment. The report will be presented for final approval to the LRLSCB at their meeting on 28th October 2016. Any comments or proposed additions and amendments made by the Scrutiny Panel will be considered for inclusion in the final report to the Board.

#### 3. THE ANNUAL REPORT 2015/16

- 3.1. The LRLSCB has been aligned to the Leicestershire and Rutland Safeguarding Adults Board (LRSAB) for four years. They share the same Independent Chair. The intention of alignment was to ensure that there are effective and efficient safeguarding services in an integrated manner across the communities of Leicestershire and Rutland. This has supported a focus on vulnerable children, adults and families.
- 3.2. The Boards have continued to present separate annual reports for the LRSAB and the LRLSCB this year for clarity with regard to the separate statutory frameworks for the two Boards. The LRSAB Annual Report will be considered separately by the Rutland People (Adults and Health) Scrutiny Panel.
- 3.3. The LRLSCB Business Plan for 2016/17 was presented to this Scrutiny Panel in February 2016. The Committee will, therefore, be aware of some of the strengths and areas for development that arose from the assessment of performance in 2015/16 since this informed the framing of that Business Plan. However, the Annual Report provides a full assessment of performance that will

be a key document for consideration when Ofsted carries out its 'Inspection of services for children in need of help and protection, children looked after and care leavers' alongside which a review of the effectiveness of the local safeguarding children board will be undertaken. As pointed out earlier Working Together 2015 requires the Annual Report to be produced and identifies a range of issues that must be covered. It is, necessarily, a detailed report but we have included an Executive Summary to assist readers in gauging the key achievements and development needs arising from the assessment of the Boards' performance across 2015/16.

- 3.4. The key purpose of the Annual Report is to assess the impact of the work we have undertaken in 2015/16 on service quality and on safeguarding outcomes for children and young people in Leicestershire and Rutland. Specifically it evaluates our performance against the priorities that we set in our Business Plan 2015/16 and against other statutory functions that the LSCB in particular must undertake.
- 3.5. The full version of the Annual Report 2015/16 is attached as Appendix B.
- 3.6. The Annual Report includes:
  - A foreword by the Independent Chair
  - A brief overview of the local area safeguarding context with some key context data:
  - An overview of the Boards' governance and accountability arrangements;
  - Analysis of performance against the five key priorities in the 2015/16 Business Plan which were to be assured that:
    - "Safeguarding is Everyone's Responsibility"
    - Children and young people are safe, including assurance of the quality of care for any child not living with a parent or someone with parental responsibility
    - Services for children, adults and families are effectively coordinated to ensure that children and adults are safe
    - Our Learning and Improvement Framework is raising service quality and outcomes for children, young people and adults
    - The workforce is fit for purpose.
  - An overview of performance in key statutory functions notably the Serious Case Review Sub-Group and Child Death Overview Panel – both of which are statutorily required in the children's safeguarding arena.
  - The challenges ahead including our Business Development Plan 2016/17
- 3.7. The annual report is a lengthy document much of which is prescribed in Working Together 2015. For this reason we have produced the Executive Summary to the report which is attached at Appendix A and highlights key achievements and areas for development that have been drawn into the Business Development Plan for 2016/17.
- 3.8. Clearly the Scrutiny Panel will primarily focus on those elements of the Annual Report that relate to performance in Rutland. The Executive Summary does

highlight key strengths and development needs that relate to Rutland as well as those that apply across both local authority areas. In due course there will be a need to raise with the Executive, through Cabinet, both the successes that have been achieved in the county but also any issues that need to be addressed in future strategic planning and investment in safeguarding. Clearly, the views of the Scrutiny Panel would be included in any future reporting to Cabinet in Rutland.

#### 4. CONSULTATION

- 4.1. In preparing the Annual Report the views and opinions of a range of stakeholders have been considered including: members of the LRLSCB; members of the LRLSCB Executive; the views of children and young people; the views of staff.
- 4.2. The current version of the Annual Report is being presented to a range of other bodies as part of this process of consultation and comment. In Rutland specifically it will be presented to the Health and Well-Being Board; the Children's Trust and; Cabinet. It will be presented to the equivalent bodies in Leicestershire.
- 4.3. It is a requirement that the Annual Report is published once agreed by the Board in October 2016.

#### 5. ALTERNATIVE OPTIONS

5.1. The Annual Report is a statutory requirement of Working Together 2015 and therefore if it was not provided the Council would not be undertakings its statutory functions and could be open to legal challenge.

#### 6. FINANCIAL IMPLICATIONS

6.1. Rutland County Council contributes £52,250 to the costs of the LRLSCB (of a total budget of £328,650 in 2016/17). In addition it contributes £8,240 to the costs of the Leicestershire and Rutland Safeguarding Adults Board (LRSAB) (of a total budget of £95,962 in 2016/17).

#### 7. LEGAL AND GOVERNANCE CONSIDERATIONS

7.1. The LRLSCB is a statutory partnership body. Section 13 of the Children Act 2004 requires each local authority to establish a Local Safeguarding Children Board (LSCB) for their area and specifies the organisations and individuals (other than the local authority) that should be represented on LSCBs.

As explained in 2.2 above the Annual Report must be submitted to the Chief Executive, Leader of the Council, the local police and crime commissioner and the Chair of the health and well-being board. It has always been considered best practice in Leicestershire and Rutland to include relevant Scrutiny Panels in the presentation of the Annual Report particularly since we share a scrutiny and challenge role in relation to safeguarding.

#### 8. EQUALITY IMPACT ASSESSMENT

8.1. An Equality Impact Assessment (EqIA) of LSCB Annual Reports is not required. It is important to emphasise that the focus of the work of the LSCB includes those groups that are deemed most vulnerable from a safeguarding perspective. All safeguarding performance data is collected in such a way as to identify gender, ethnicity and disability and other protected characteristics so that impact on specific groups can be monitored.

#### 9. COMMUNITY SAFETY IMPLICATIONS

- 9.1. There is a close connection between the work of the LSCB and that of community safety partnerships including the Safer Rutland Partnership. For example the LSCB works closely with community safety partnerships to scrutinise and challenge performance in community safety issues that affect the safeguarding and well-being of individuals and groups e.g. domestic abuse, Prevent, drug and alcohol abuse and emotional health and well-being. The LSCB also supports community safety partnerships in carrying out Domestic Homicide Reviews and acting on their recommendations.
- 9.2. The LRLSCB Annual Report includes analysis of performance in a range of areas relevant to the community safety agenda and the evaluation of performance will be shared with these partnership forums to ensure that both strengths and development needs are recognised and acted on.

#### 10. HEALTH AND WELLBEING IMPLICATIONS

- 10.1. A key purpose of the LRLSCB is to safeguard and protect the well-being of children and young people in Leicestershire and Rutland. The Health and Well-Being Board recognises the contribution that effective safeguarding makes to the well-being of the communities of Rutland.
- 10.2. There is a formal protocol between the LRLSCB (and the Leicestershire and Rutland Safeguarding Adult Board) and the Rutland Health and Well-Being Board that includes the requirement to report this annual report to the Health and Well-Being Board and agree any collective actions that need to be taken to improve both safeguarding effectiveness and the general well-being of the community.

#### 11. ORGANISATIONAL IMPLICATIONS

#### 11.1. Environmental implications

11.2. There are no direct environmental implications from the LRLSCB Annual Report

#### 11.3. Human Resource implications

11.4. There are no direct human resource implications from the LRLSCB Annual Report. However, a key element of the LRLSCBs role is to ensure that partner agencies provide sufficient human resource capacity to deliver effective

safeguarding and that staff have the appropriate training and development opportunities to secure competent delivery of safeguarding responsibilities. The Annual Report includes evaluation of these matters.

#### 11.5. **Procurement Implications**

11.6. The LRLSCB and the LRSAB promote the inclusion of safeguarding requirements in the commissioning of services for children, young people and adults with an expectation that contract performance arrangements will test providers performance in meeting expected safeguarding standards such as those tested through our Section 11 audit process.

# 12. CONCLUSION AND SUMMARY OF REASONS FOR THE RECOMMENDATIONS

12.1. The Executive Summary and LRLSCB Annual Report provide the Scrutiny Panel with a comprehensive report of safeguarding performance in 2015/16. The report is intended to support the Panel in its own scrutiny and challenge of performance in the County. It is also presented so that the Panel may comment and propose changes, amendments or additions that will be reported to the LRLSCB for consideration when they consider the final report at their meeting on 28th October 2016.

#### 13. BACKGROUND PAPERS

13.1. There are no additional background papers to this report

#### 14. APPENDICES

14.1. Appendix A – Executive Summary to the LRLSCB Annual Report 2015/16 Appendix B – LRLSCB Annual Report 2015/16

A Large Print or Braille Version of this Report is available upon request – Contact 01572 722577.



LEICESTERSHIRE AND RUTLAND LOCAL SAFEGUARDING CHILDREN BOARD (LRLSCB)

# Executive Summary to Annual Report 2015/16



This overview summarises the key achievements, outputs, outcomes and impact of the work of the Leicestershire and Rutland Local Safeguarding Children Board (LRLSCB) in 2015/16. It also highlights the further improvements that will be sought in 2016/17.

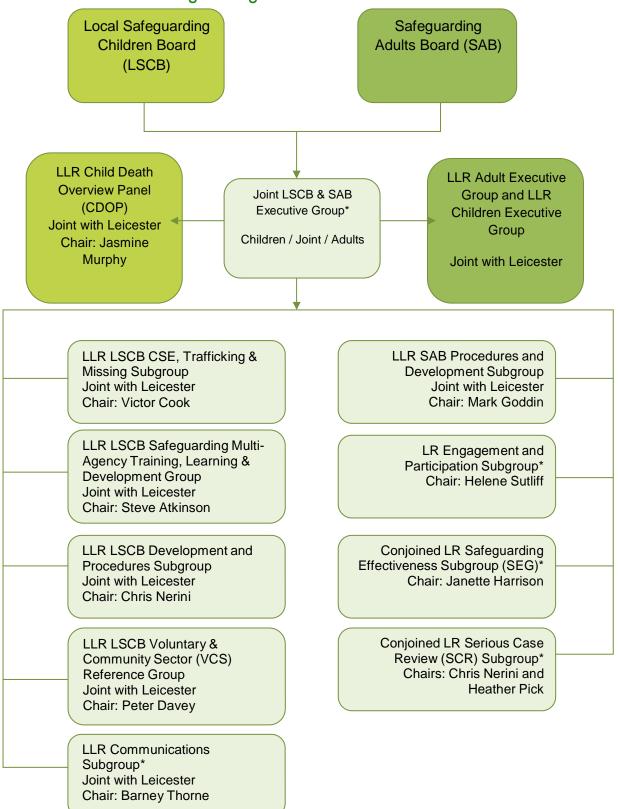
We recognise that the Annual Report has to be a detailed and complex record of our work, so this summary is intended to be accessible to a wider audience, and enable readers to understand the impact of our work over the last year.

The overview includes reference to the work that has been undertaken in collaboration with the Leicestershire and Rutland Safeguarding Adults Board (LRSAB).

The information is presented alongside the key priorities in our Business Development Plan 2016/17.

Paul Burnett Independent Chair, Leicestershire and Rutland Safeguarding Boards

# Leicestershire & Rutland Local Safeguarding Children Board and Safeguarding Adults Board 2015/16



<sup>\*</sup> Those meetings marked have joint sections between the LSCB and SAB to reflect the areas of joint working between the children and adults agendas

# The Role of the Local Safeguarding Children **Board**

The LRLSCB serves the counties of **Leicestershire** and **Rutland**. It is a statutory body established in compliance with The Children Act 2004 (Section 13) and The Local Safeguarding Children Boards Regulations 2006. Its work is governed by Working Together 2015.

The statutory objectives and functions of LSCBs are set out in Section 14 of the Children Act 2004 and are:

- a) To coordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area; and
- b) To ensure the effectiveness of what is done by each such person or body for those purposes.

## **Business Plan Priorities 2015/16**

Priorities set by the LRLSCB for 2015/16 were to be assured that:

- "Safeguarding is Everyone's Responsibility"
- Children and young people are safe, including assurance of the quality of care for any child not living with a parent or someone with parental responsibility
- · Services for children, adults and families are effectively coordinated to ensure that children and adults are safe
- Our Learning and Improvement Framework is raising service quality and outcomes for children, young people and adults
- The workforce is fit for purpose.

In addition a number of cross-cutting priorities were set, as follows:

- Safeguarding services are coordinated
- The voices of children and adults are heard
- The voices of staff are heard
- Sub-regional and regional coordination will be maximised
- Effective communication must underpin all Board activity.

# **Priority 1:**

# 'Safeguarding is Everyone's Responsibility'

The LRLSCB has met 4 times during 2015/16. The majority of Board members have achieved the targeted 75% attendance rate. Membership meets Working Together 2015 requirements and, indeed, extends beyond this.

There is a need to improve attendance rates from the Community Rehabilitation Company (CRC) element of probation services and CAFCASS.

Attendance by schools has improved considerably since last year's Annual Report.

Attendance at the Executive and Subgroups has continued to be good and the greater distribution of leadership of Subgroups from across the Partnership continues to have a positive effect.

Part of the strategic role of the Safeguarding Children Board is to secure engagement with senior leaders in partner organisations beyond the Board membership and to build robust relationships with other key partnership bodies. The LRLSCB has continued to achieve this in a number of ways:

- In collaboration with the Leicestershire and Rutland Safeguarding Adults Board, the Safeguarding Children Board collectively hosts an annual Safeguarding Summit of leading politicians and chief officers from partner agencies. All partner agencies attended the annual Safeguarding Summit thus enabling senior leaders to contribute to the LRSAB needs analysis and priority setting and to reflect resulting objectives in their own agency's strategic plans.
- Formal protocols between the LRLSCB and both the Health and Well-Being Boards in Leicestershire and Rutland to secure effective cross-scrutiny and challenge. Both the annual LRLSCB Business Plan and the LRLSCB Annual Report were presented to:
  - o Leicestershire and Rutland Health and Well-Being Boards
  - o Rutland People Scrutiny Panels (Children and Adults & Health)
  - o Leicestershire Overview and Scrutiny Committees for Children & Families and for Adults & Communities
  - o The Rutland & Leicestershire County Council Cabinets.
- Interfaces with the Leicestershire Supporting Families Programme, the Rutland Changing Lives Programme and the Leicestershire and Rutland Better Care Together Board.

The new Quality Assurance and Performance Management Framework introduced in 2014/15 has been further developed and embedded. This aligns performance measures with the Business Plan and tests impact in both quantitative and qualitative terms as well as against service user and staff views and opinions.

Contributions to the Framework now extend across all partners whereas in the past we relied almost wholly on information from the two County Councils. The result has been a LSCB dataset that evidences the status of the delivery of the Business Plan and identifies where additional assurance is required. It also enables partners to understand the quality of services provided by agencies other than their own.

There has been a culture of challenge within the Board and across agencies particularly in areas of safeguarding where further assurance is required. Examples include:

- The timeliness of the referral to Health from Children's Social Care when a child first comes into care and the timeliness by Health of arranging an Initial Health Assessment (IHA) appointment for the child
- The lack of Strength and Difficulties Questionnaires available for Looked After Children (LAC) Review Health Assessments by the LAC Nurses
- Leicestershire Children's Social Care's high levels of repeat child protection plans
- The requirement for a more systematic approach to capture the voice of the child and ensure this is used to influence service development, particularly for child protection services and children (and their families) who require hospital admission for their mental health needs who are placed out of area
- The lack of a training database to evidence safeguarding training undertaken by Leicestershire and Rutland Children's Social Care
- Understanding the data around contacts that generated 'No Further Action'
- The alignment of the Better Care Together Child and Adolescent Mental Health Services (CAMHS) Pathway for admission to Tier 1-3 CAMHS with the LSCB Child Safeguarding Thresholds.

These areas are now being addressed, or have been addressed, through identified work streams and audits.

A challenge log is maintained by the Business Office, recording challenges raised in Board and other meetings. This is regularly reviewed by the Independent Chair ensuring updates, outcomes and impact are accurate.

Partner agencies' compliance with agreed safeguarding standards was tested using the Section 11 audit tool. All agencies that did not assess themselves as fully compliant in that audit have worked to agreed improvement plans and were monitored by the LRLSCB throughout the year.

The strategic Section 11 audit is currently in progress and the results will be compared against previous Section 11 audits and reported in the Annual Report for 2016/17.

The other key process introduced in 2015/16 was a testing of Section 11 assessment outcomes against the views of frontline staff and managers across the Leicester, Leicestershire and Rutland partnership. A summary of the process, its findings and key messages are set out in the main report.

As mentioned above there has been a significant improvement in engagement with schools both in terms of their attendance at Board meetings but also through a range of programmes including Child Sexual Exploitation (CSE), Missing and Trafficking, Domestic Abuse (Operation Encompass) and e-Safety.

Between 2014/15 and 2015/16, there has been a 14% increase in the number of contacts and enquiries from academy and maintained schools to Leicestershire Children & Family Services from a total of 1825 contacts in 2014/15 to 2084 in 2015/16. Of the 2084 contacts received from schools in 2015/16: 782 (38%) of these warranted a referral to Leicestershire Children's Social Care for further investigation. Analysis of the outcomes of contacts from education sources shows that the proportion resulting in 'no further action' is reducing, and the proportion referred to Social Care is increasing. This suggests that the contacts being received are becoming more appropriate. Rutland Children & Young People's Services received a proportionate increase that resulted in, during 2015/16, a total of 161 contacts and enquiries of which 89 (55%) warranted further investigation.

The annual safeguarding return from schools shows a similarly positive picture in terms of compliance with expected safeguarding standards.

There has been significant joint working with Leicester City LSCB which has contributed to improved outcomes in relation to performance of: the Child Death Overview Panel (CDOP); FGM procedures; Neglect toolkit; CSE, Trafficking and Missing strategies and action plans; workforce development including the safeguarding Competency Framework: development of consistent policies and procedures in relation to single-assessment, thresholds and learning and improvement. Two major conferences on Neglect and learning from Serious Case Reviews were delivered in collaboration with Leicester City with evidence of impact on future practice.

In September 2015, the two LSCBs launched the new LSCB Information Sharing Agreement onto the LSCB Website and at a launch event at Leicester City Hall that was attended by approximately 160 delegates.

Partnership with the voluntary and community sector (VCS) has continued to be strong which has achieved: effective communication with the sector; wider engagement of the VCS in safeguarding training and development; greater clarity across the VCS about safeguarding standards, policies and procedures; and providing support in the delivery of safeguarding priorities across the VCS.

Steps were taken to extend opportunities to secure the engagement and participation of service users including work with HealthWatch. We have worked closely with County Youth Councils, with Young Inspectors and with schools councils to understand and incorporate into our plans their safeguarding risk priorities.

All relevant agencies made their financial contribution to the running of the LRLSCB in full providing the Board with a budget of £326,030. The budget was spent in full as was a significant proportion of the reserve account that had been challenged in the past.

Significant work was done to prepare for inspection which included:

Scrutiny and challenge of previous Ofsted inspection recommendations in Leicestershire and Rutland

- Monitoring and scrutiny of inspection outcomes in other agencies
- Self-assessing LRLSCB performance against the Ofsted framework used to judge the effectiveness of LSCBs.

#### Priorities for 2016/17

Areas for improvement included in our plans for 2016/17 include:

- Achieving more consistent attendance at Board and Subgroups from the CRC and CAFCASS
- Improvement in Initial Health Assessments
- Progress the new arrangements for undertaking Section 11 audit and peer
- Further enhancing multi- agency audit activity.



# **Priority 2:**

# To be assured that children and young people are safe

The LRLSCB's focus has been to ensure that children and young people are safeguarded across what Professor Eileen Munro described as 'the Child's Journey' from universal support, through Early Help, support to children in need, child protection and care. The overriding objective has been to secure effective early support to avoid the need for children to move up the continuum of need and avoid formal child protection and care interventions. In this guest there has been some success but challenges remain.

The headline profile data is as follows:

#### Safeguarding Profile 2015/16

| Rutland  | 2013/14 | 2014/15 | 2015/16* | Leicestershire   | 2013/14 2014/15 |       | 2015/16* |
|--|---------|---------|----------|--|-----------------|-------|----------|
| Number of <b>contacts</b> to children's services                           | 690     | 717     | 901      | Number of contacts to children's services                                  | 15228           | 14632 | 12773    |
| Number of <b>referrals</b> to children's social care                       | 241     | 255     | 369      | Number of <b>referrals</b> to children's social care                       | 5895            | 4635  | 3953     |
| Number of Single<br>Assessments  | n/a     | 201     | 313      | Number of Single<br>Assessments  | n/a             | 3797  | 2412     |
| Proportion of<br>contacts referred to<br>Children's Social<br>Care         | 35%     | 36%     | 41%      | Proportion of<br>contacts referred to<br>Children's Social<br>Care         | 39%             | 32%   | 32%      |
| Proportion of contacts referred to Early Help                              | 15%     | 11%     | 21% (Q4) | Proportion of contacts referred to Early Help                              | 13%             | 14%   | 21%      |
| Number of children<br>subject to a child<br>protection plan at 31<br>March | 34      | 27      | 29       | Number of children<br>subject to a child<br>protection plan at 31<br>March | 439             | 393   | 347      |
| Number of children looked after at 31 March                                | 34      | 34      | 39       | Number of children 455 looked after at 31 March                            |                 | 470   | 470      |
| CSE referrals  | n/a     | 3       | 8        | CSE referrals  | n/a             | 184   | 303      |
| Missing episodes from care   | n/a     | 3       | 13       | Missing episodes from care   | n/a             | 470   | 709      |

<sup>\*</sup>provisional data

More detailed analysis is provided on the following pages.

### In Leicestershire impact has included:

#### Contact, referral and assessment

- There was a (13%) decrease in the number of contacts and enquiries by partners and the public from 14632 in 2014/15 to 12773 during 2015/16. However, the conversion rate of contacts leading to a referral of safeguarding concern remains at 32% across both periods.
- The rate of referrals in recent years has been below that of England and our statistical neighbours, but the rate of re-referrals has been close to or slightly above this comparator group.
- There has been a steady increase in the number of referrals from summer 2015 after changes to the process in First Response.
- Re-referral rates since August 2015 have remained below 20% demonstrating a better response/assessment of need at the point of first referral.

#### Qualitative audits show:

- Strong evidence of the embedding of Signs of Safety (SoS) and voice in practice
- Good understanding of thresholds
- Partnership work is strong
- Good management oversight

#### **Quality of Assessment**

- On average 190 Single Assessments are completed each month.
- Most are undertaken at the point of referral in First Response but Strengthening Family Services, Disabled Children's Service and Locality Teams also complete them.
- Current performance consistently outperforms the statistical neighbour group and England as a whole.
- SoS continues to be embedded across the service and specific workforce development within First Response is planned in the autumn of 2016.

#### **Early Help**

- In Locality Hubs 94% of family referrals are allocated or processed within 28 days (target is 95%).
- There has been an increase of families in receipt of Early Help support quarter upon quarter.
- Children's Centres have seen a continued increase in the number of children engaged in the programme within the year reaching 91.6% of target (further numbers still to be ratified).
- Supporting Leicestershire Families has completed almost 2000 assessments of Children and Families each quarter.
- Troubled Families Claims total claim for Phase 2 to date is 244 outcomes. which maintains Leicestershire as the highest performing Authority in the East Midlands.
- Case studies of family stories produced.
- Voice of the child and families captured.

- User satisfaction demonstrates improved level of satisfaction with Children's Centre services.
- Staff feedback and voice captured regularly through supervision and service meetings.

#### **Child Protection**

- Leicestershire has generally had a child protection plan rate higher than its statistical neighbours but a lower rate of repeat plans.
- Child protection plan numbers peaked in August 2014, but despite a significant fall since in the number of open plans, the rate of repeat plans has risen markedly.
- In Leicestershire, the Children's Rights Service supported a total of 119 young people in relation to child protection processes during 2015/16. 64 young people were represented at their Child Protection Conference by the Children's Rights Officer, and 30 young people attended their own Child Protection Conference.
- There has been a thematic audit on repeat plans, a staff conference, discussion at the LSCB and a senior management team audit. The conclusions and implications for practice are that procedures and oversight of the step-down child protection to Child in Need services requires reinforcement, particularly in cases where the 'toxic trio' of domestic violence, substance misuse and parental mental health problems are factors.

#### **Looked After Children**

The number of children looked after by Leicestershire County Council increased steadily from 2007/08 until levelling off over the past 2 years. Leicestershire have improved placement stability for children being looked after in the same placement for over 2 years or placed for adoption. There has also been an improvement in the timeliness of children's looked after review meetings by reviewing the key performance indicator within the Safeguarding Improvement Unit (SIU) 2016/17 delivery plan and changing internal administration systems. This improvement has had a positive impact on the placement stability and permanence planning for children with Independent Reviewing Officers (IROs) ensuring appropriate plans are in place to safeguard and promote the overall welfare of our children.

# In Rutland impact has included:

#### Contact, referral and assessment

There has been an increase in the number of contacts and enquiries by partners and the public for Rutland from 717 in 2014/15 to 901 during 2015/16. There was an average of 60 per month in 2014/15 compared to 75 per month (a 26% increase) in 2014/15. The conversion rate from contacts/enquiries to referral in Rutland was 41% during 2015/16, an increase from mid-30% in the preceding two years. This exemplifies the positive work undertaken across the partnership to ensure referrers in Rutland are clear about thresholds and refer appropriately.

- Conversion rates from referral to assessment increased from 33% to 47%. This underlines the success of work undertaken in Rutland in respect of threshold application and understanding and this was a priority during the year.
- As a result, CSE referrals have increased fourfold from 2 in 2014/15 to 8 for 2015/16, reflecting work undertaken to raise awareness about this issue.

#### Qualitative audits are showing signs of improvement in:

- The application of thresholds by the Duty Team, which are being more appropriately and consistently applied.
- The extent of management oversight, which has been strengthened in the latter part of the year.

#### **Quality of Assessment**

- The number of assessments undertaken in 2015/16 increased by 56% over 2014/15.
- A combination of an increase in the volume of assessments and staff shortages resulted in a deterioration in performance towards the end of 2015/16. The backlog of assessments are being addressed and Rutland expects a significant improvement in performance very early in the 2016/17 financial year.
- Audit work is showing a solid improvement in the quality of the most recent assessments and this is supported by stronger management oversight. There is still some work to be done to ensure this is consistent across the service and that the Authority responds robustly to changing risk in open cases.
- Risk recognition and improving assessments are a priority for 2016/17.

#### **Early Help**

- Greater numbers of cases are being picked up through Early Help as a result of the co-location of Social Care and Early Help through a single "front door", helping to ensure responses to families are both timely and appropriate.
- The number of cases receiving an earlier Early Help response or a targeted response has increased significantly and incrementally.
- The application of thresholds has improved and Early Help services are closely integrated with Social Care, supporting the effective "step up" and "step down" of cases. On average 35% of cases held by Early Help are now supporting Social Care interventions.
- The quality of Early Help Assessments (EHAs) has improved, including more child-centred assessments and planning.
- Support days are in place for schools to discuss and review Early Help cases. 100% of sessions were taken up by schools during the 2015/16 academic year. Early Help Co-ordinators are supporting external partners to undertake EHAs utilising Signs of Safety. Audits of external EHAs have shown an improvement with 50% of cases graded as good.
- The needs of families are being met effectively by Early Help services. On average 85% of families receiving targeted intervention support close with their needs met.

- Registrations in Children Centre services have increased with 92% of families now registered.
- Families with a higher level of need are routinely accessing services. The sustained engagement of vulnerable families in Children Centre services has increased significantly from 55% to 91% during 2015/16.
- Levels of achievement in Early Years Foundation Stage (EYFS) profiles have improved with 75% of children achieving the expected level of development in 2015, above the national average of 60%.
- User satisfaction levels have improved with 92% of families rating Children Centre services as good to outstanding.
- The user satisfaction survey demonstrates improved levels in early years and services for children with disabilities. 90% of children reported that short breaks services made a difference to them.
- Partner agency staff feel supported with cases causing concern and are accessing training sessions provided by Rutland County Council and schools support days.
- All Early Help staff are trained in utilising Signs of Safety to work with families and are feeling more confident.
- Changing Lives achieved its target of family attachments onto the programme in the first year of Phase 2 during 2015/16.
- Professionals report increased confidence and understanding of Early Help processes.

#### **Child Protection**

- Children subject to Child Protection Plans rose from a low of 23 in August 2015 to a peak of 37 in February before falling back to 29 in March as two large families were removed from plans.
- No children have been subject to a Child Protection Plan for more than two years and, whilst there were 6 children subject to repeat plans, only 1 child had been subject to a previous plan in the last 5 years.
- All child protection cases were reviewed within statutory timescales.

#### **Looked After Children**

Outcomes for Looked After Children in Rutland are very strong with excellent placement stability, timely permanency planning, access to physical health assessments & services and good educational outcomes. However, accessing Child and Adolescent Mental Health Services (CAMHS) is challenging, particularly when children are placed outside Leicestershire/Rutland. This is being addressed with the local East Leicestershire and Rutland Clinical Commissioning Group (CCG).

Rutland has experienced an increase in numbers of Looked After Children. A significant proportion of children are placed with connected persons often just outside the County borders. Although connected persons placements are recognised to promote placement stability and better outcomes, there are some challenges in relation to the provision of local foster carers to meet this increased demand.

#### **Across Leicestershire & Rutland**

#### **Child Sexual Exploitation & Missing**

Child Sexual Exploitation (CSE) remains a key strategic priority for the Local Safeguarding Children Board (LSCB).

A joint LSCB CSE, Missing and Trafficking Subgroup covering Leicester, Leicestershire and Rutland is tasked with coordinating the local response.

During this business year key principles established last year to strengthen the local response have been progressed:

- Consolidation of a single Leicester, Leicestershire and Rutland (LLR) approach to tackling the issues of CSE, trafficked and missing children
- Sharing, pooling and an equitable distribution of resources within a single multi-agency specialist CSE team in line with emerging threat and need.

In June 2015 a CSE Coordinator for Leicester, Leicestershire and Rutland was appointed to support the work of the LSCB subgroup.

Progress has been made on a number of the identified priorities:

- A Local Authority data set has been established and key information is emerging. It has resulted in improved profiling of victims and those at risk of CSE and also risky persons and peers.
- Children and young people at risk of or subjected to CSE are now flagged on their health records and available to frontline health services.
- Frontline police officers are now using a CSE checklist when completing a Vulnerable Children's Report to support identification, prevention and timely referrals.
- An operating protocol for the multi-agency specialist CSE team has been developed.

The growth and development of the specialist multi-agency team response to CSE has continued apace with confirmation of investment from the NHS and Leicester City Council to add to the existing contributions from Leicestershire Police, Leicestershire County Council and Rutland County Council.

The development has been further bolstered by a successful partnership bid of £1.23 million to the Strategic Partnership Development Fund (SPDF) of the Police and Crime Commissioner aimed at funding provision over the next two financial years. The aim is to utilise the funding to build capacity, capability and improve the effectiveness of the partnership in preventing, identifying and tackling CSE. The SPDF CSE Project is intended to fund both one-off and non-recurring initiatives, as well as extending existing initiatives and good practice. In addition, it will provide a temporary increase in structures and staffing. Planned initiatives include the extension of Warning Zone provision to include an innovative e-Safety programme and the development of a comprehensive school prevention activity programme including re-commissioning the 'Chelsea's Choice' theatre production. Additional posts include the recruitment of a multi-agency CSE analyst, a forensic psychologist. parenting support coordinator and specialist health professionals into the multiagency team. The CSE Coordinator is the nominated project manager for the SPDF CSE Project.

One of the initiatives, C.E.A.S.E. (Commitment to Eradicate Abuse and Sexual Exploitation), was launched at an event in February 2016.

Leicestershire agreed to participate in trialling the development of a new inspection regime. The two day Joint Targeted Area Inspection trial, held in September 2015, involved the inspectorates for children's services (Ofsted), Police (HMIC), Health (CQC) and Probation (HMIP) - combining their resources to undertake a multiagency inspection focusing on the theme of CSE and missing children. Following feedback provided by the inspectors, a number of actions have been progressed through the Subgroup. This includes ensuring CSE concerns are flagged on health records.

Headlines from quality assurance and performance management include:

The numbers of CSE referrals continues to rise. The increase highlights greater professional and public awareness following national media attention and success of the local 'Spot the Signs' awareness raising campaign. Furthermore there is evidence that the existence of shadow LSCB action plans at an agency level is also having the desired impact. This has translated into an increasing number of joint investigations and operations with the Police, increased levels of partnership disruption activity and a number of successful prosecutions during the business year.

Numbers of CSE referrals to Children's Social Care:

|   | 2014/1<br>5 | 2015/1<br>6 | 2015/16 |    |    |    | Trend chart  |
|---|-------------|-------------|---------|----|----|----|--------------|
| Indicator   |             |             | Q1      | Q2 | Q3 | Q4 | (4 quarters) |
| Number of referrals where CSE is the main feature – Leics   | 184         | 303         | 49      | 75 | 89 | 90 |              |
| Number of referrals where CSE is the main feature – Rutland | 2           | 8           | 2       | 2  | 2  | 2  |              |

- There has been some improvement in the range of agencies making CSE referrals. The source of the majority of referrals continues to be the Police, Children's Social Care and Early Help.
- Referrals have been received from a variety of sources including GP practices, non-Accident & Emergency hospitals and sexual health clinics highlighting a wider awareness of the issue. The specialist health professionals who are joining the multi-agency CSE team have a target to increase the number of referrals received from their health colleagues.
- Schools and colleges have been increasingly engaged in the agenda locally. However, direct referrals received from educational institutions remain low this requires further investigation.
- Use of the CSE risk assessment tool in making referrals remains poor. The tool is designed to provide a consistent approach to identifying, measuring,

- analysing and reviewing the risk. Further work is planned in 2016/17 to promote use of the tool.
- A majority of the referrals across LLR are for white females aged 13-15 years
- The percentage of referrals in relation to boys and young men has increased from 8% in 2014/15 to 19% in 2015/16, close to the local target of 20%.
- A concern remains that there is under-reporting in relation to children from BME groups considering the diversity of the area.
- Leicestershire referrals for out of authority children placed in Leicestershire reflect the large number of private children's homes in Leicestershire and highlight the need for placing authorities and partners in Leicestershire to work together to safeguard these children.

#### Impact of the specialist multi-agency CSE team

The purpose of the team is to identify and take action to safeguard and protect children at risk of CSE, or who are being sexually exploited (online or in the real world), trafficked or have gone missing or run away. The team provides a victimcentred approach combining criminal investigation, safeguarding and educational programmes. The team coordinates the response to a number of high profile and cross boundary investigations.

It is envisioned that the emerging local operational approach will be based on the application of a 'hub and spokes model'. This approach aims to ensure that, whilst the multi-agency CSE team will have overall responsibility for coordinating the response to CSE, tackling CSE will remain everyone's business. To achieve this aim and strengthen the current approach CSE Champions will be embedded in all agencies.

Co-location of partner agencies has led to much better information sharing and more effective action in a greater number of CSE related cases. Working in a more joined up way has allowed the sharing of relevant intelligence and improved coordination of responses. This has already resulted in an improved ability to disrupt and prosecute perpetrators and provide early intervention to reduce harm and promote wellbeing. In addition it is clear that co-location has improved the timeliness of joint decision making about cases of concern, it has assisted in a greater understanding of the respective partner roles, and it has significantly assisted in the development of the collective understanding of those at risk of CSE. Earlier referrals into the team has enabled earlier intervention and resulting profile of the cases in relation to the level of harm dealt with by the team changing since its inception.

Raising the profile of the work of the team continues to be a priority so that Leicestershire and Rutland residents and bodies such as schools can continue to 'spot the signs' and make referrals if they have concerns.

#### Children going Missing

In Leicestershire and Rutland the dataset for children going missing was under development in 2015/16. Partners are working to ensure there is robust data on children going missing; this will be completed in 2016/17.

Provisional Local Authority data for the latter part of 2015/16 indicates that the number of missing children has not markedly changed during that period, and the number of return interviews being undertaken with children who have gone missing has increased.

A risk area regarding children reported missing continues to be in relation to those placed in the area by other Local Authorities in Private Children's Homes.

Barnardo's has been commissioned locally to undertake return interviews with those children deemed to be at the highest risk of CSE and/or who go missing most frequently. The impact of this work is to be fully evaluated in 2016/17.

#### **Future Priorities**

- Developing our response to online CSE
- Developing our approach to risky persons, offenders and serious and organised crime groups
- Broadening awareness raising activity in relation to CSE, trafficking and missing whilst targeting identified underrepresented groups
- Seeking assurance that the implementation of the Strategic Partnership Development Fund CSE Project leads to enhanced safeguarding outcomes for children
- Monitoring compliance with local policy and procedure a CSE themed audit is planned by the LSCB Multi-Agency Audit Subgroup during Q3 2016/17
- Providing effective support and recovery services for victims of CSE and their families that meet the spectrum of their needs - the shadow Health CSE Group has been tasked to take this forward during 2016/17
- Ensuring a robust dataset regarding children going missing.

#### Challenges

- The breadth, depth and scope of CSE related activity continues to increase. A proposed revision to the existing CSE governance arrangements is under consideration. The proposal is aimed at ensuring that activity across the partnership is effectively coordinated, enhanced and strengthened.
- · The resources dedicated to tackling CSE and establishing a specialist multiagency team are considerable and have been deployed innovatively, and thus far, successfully. However these resources may need to be reviewed in the light of the continuing increasing referrals and demand as the true scale and nature of CSE becomes evident.
- Establishing comprehensive, consistent and accurate data in relation to risky persons and offenders to enable a more targeted approach remains a
- Further work needs to be undertaken in relation to tackling online CSE within the context of the increasing accessibility of technology and social media. The response needs to be flexible and up to date.
- As above, consideration of how to approach the sensitive issue of raising awareness of CSE risks among year 6 and year 7 students, as abusers appear to be targeting younger children.

- Ensuring children and young people understand the issues surrounding consent and the nature of healthy sexual relationships through continued work in schools and colleges.
- · Tackling the under-reporting in relation to BME children and engaging all communities in the agenda to ensure the range of referrals and response reflects the diversity of the population.

#### **Children Missing from Education**

In Leicestershire at the end of 2015/16, a total of 107 children and young people were recorded as missing education. In Rutland the equivalent figure was 4 young people.

A range of initiatives have been put in place across both authorities better to ensure that these children are identified, safe and supported. These are set out in detail in the main report.

#### **Children Home Educated**

During 2015/16, 95.2% of children living within Leicestershire received statutory checks. 100% of children living within Rutland and educated at home received statutory checks.

#### **Private Fostering**

Both Leicestershire & Rutland County Councils have run targeted campaigns to increase referrals regarding private fostering. However both areas will be reviewing their campaigns and approaches for 2016/17 and beyond, as neither have seen an increase in referrals and remain concerned about the low number of referrals.

#### E-Safety

- E-safety awareness was delivered during 40 x Designated Safeguarding Lead (DSL) training sessions (that is, approximately 1,000 senior leaders in schools and colleges)
- E-safety presentations were updated and 1,000 disks with resources distributed to DSLs in schools and colleges including Police and YOS Officers
- 18 schools have now achieved the e-safety award with a total of 128 registered
- Two sessions were delivered to foster carers
- Telephone advice was offered to schools and colleges.

Over 5,000 students completed an e-safety survey and schools received their own results and the county wide data for comparison. Overarching results are outlined below and in more detail in the main report:

#### Year 9 Survey 2016 (age 13-14): 2,626 responses

- 70% use a webcam or camera phone
- 6% of these use it to chat to new people
- A third of these were threatened, harassed or blackmailed
- 70% have learned about e-safety at school in the last year
- Instagram and Snapchat are now more popular than Facebook
- 10% have met up with strangers following an online introduction

- 35% of these went alone
- 8% of those meeting up said the person lied
- 7% admitted sending a self-taken indecent picture or video

#### Year 6 (age 10-11): 2,518 responses

- 50% say their parents take an interest
- 37% use a webcam or camera phone
- 4% of these talk to new people
- 70% have learned about e-safety at school in the last year
- 55% have a social network profile
- 25% have never met over 10 "friends"
- 10% have felt unsafe or uncomfortable online.

Comments in school Ofsted reports are overwhelmingly positive about children's knowledge of how to stay safe online. A minority of children continue to get caught up in inappropriate communication with grooming adults and there is an ongoing need to highlight this issue to young people. Risk of Child Sexual Exploitation via the internet is a significant ongoing concern and is highlighted in training.

Schools have received positive comments in Ofsted reports about e-safety provision for pupils and about pupils' awareness of how to be safe online. No Ofsted reports have been negative about this.

In surveys, pupils report that schools are addressing e-safety effectively in the curriculum.

#### Priorities for 2016/17

Our Business Development Plan 2016/17 priorities to secure assurance that children are safe are to:

- Secure robust and effective arrangements to tackle Child Sexual Exploitation (CSE), Missing and Trafficking
- To champion and support the extension of Signs of Safety (SoS) across the Partnership and secure assurance of the effectiveness of multi-agency processes/working and evidence of positive impact for service users
- Be assured that thresholds for services are understood across the partnership and applied consistently
- Be assured that Early Help Services are effectively coordinated across the LSCB Partnership and secure outcomes that reduce pressure on child protection and care services
- To be assured that the LLR Neglect strategy increases understanding, identification, risk assessment and management of neglect and reduces prevalence in Leicestershire & Rutland.

# **Priority 3:**

# To be assured that services for children, services for adults and services for families are effectively coordinated to ensure children and adults are safe

This priority was introduced to test the effectiveness of safeguarding across the children and adult service arenas and to gauge the impact of the closer alignment between the LRLSCB and the LRSAB.

The areas of focus and headline achievements have been:

#### **Female Genital Mutilation (FGM)**

- The production and launch of revised FGM procedures
- A FGM communication plan was sent out to all schools across Leicestershire and Rutland raising schools' awareness in recognition and response to FGM prior to the school holidays. This included the LSCB supporting a YouTube FGM awareness video: https://youtu.be/2XdHwHGJHCk
- A community engagement strategy including a mini 'Engagement Summit' involving members of the Somali community.

Evidence suggests awareness and reporting of cases has improved as a result of these initiatives.

#### **Prevent (Preventing Violent Extremism)**

- The local Prevent website has been reviewed, revised and improved, following consultation with safeguarding leads across the sub-regional area. The link to this website is: http://www.leicesterprevent.co.uk/
- Local Authorities contributed to a partnership Prevent Officer post for the area
- Delivering training to staff working in communities, particularly in schools across Leicestershire & Rutland. In 2015/16 "Workshop to Raise Awareness of Prevent" (WRAP) training was delivered to over 1000 people in over 40 locations. This training has resulted in increased referrals to the Police Prevent team
- The Leicestershire & Rutland Safeguarding Boards Business Office has developed a webpage providing safeguarding signposting and links to training and the LLR Prevent Website: http://lrsb.org.uk/prevent

#### Transition between children and adult services

The Board explored the transition processes between child protection and adult services and was assured that appropriate and effective measures were in place to ensure successful transition and ongoing safety. Further work regarding children at risk of sexual exploitation and children supported by mental health services will be considered within the Board's priorities for 2016/17.

#### Think Family approaches including Supporting Leicestershire Families and **Changing Lives, Rutland**

There is good evidence of partnership working to provide early intervention and support to better safeguard and support families across Leicestershire and Rutland.

#### Examples include:

- Midwives from the University Hospitals of Leicester (UHL) ensuring that women identified as vulnerable during their pregnancy are appropriately referred for support and discussed with Leicestershire and Rutland Children's Social Care and relevant health staff by the 30th week of pregnancy. The UHL team received 815 such referrals during 2015/16.
- The Early Start Programme provided by Leicestershire Partnership NHS Trust (LPT). Working across Charnwood, it provides intensive health visiting support to vulnerable pregnant women and their partners (including those with a Learning Disability) who are first time parents, prior to 24 weeks pregnancy. The scheme is integrated into mainstream health visiting. Children's Centres and Early Help Services. Parents are reporting satisfaction with Children's Centre services that offer Early Help and support across Leicestershire and Rutland.
- A survey of parents during October to December 2015 shows that 74% of Leicestershire families and 75% of Rutland families who engage with the Children's Centres are reporting that their needs have been fully met.
- The Supporting Leicestershire Families (SLF) and Changing Lives Rutland (CLR) services provide early intervention to families in need of support. A survey of parents who accessed these services between July-September 2015 showed that 98% of Leicestershire families and 96% of Rutland families reported improvements in their parenting confidence and capacity.

#### **Domestic Abuse**

The Safeguarding Boards have scrutinised and challenged domestic abuse work as this is a key safeguarding risk area in Leicestershire and Rutland.

#### Examples of impact and outcomes include:

- There were more requests for support from the new domestic abuse and sexual violence support service: 778 calls to new helpline from County & Rutland in 4 months (Dec 2015 to March 2016) compared with 408 in 8 months (April to November 2015) under previous arrangements.
- In the first 4 months of the new LLR support service, all Leicestershire and Rutland service users felt safer following support and 87.5% had experienced a reduction in violence following support.
- Information was shared with schools regarding domestic abuse in the homes of 360 children between September 2015 and March 2016 through Operation Encompass.
- There was an increase in referrals to the Multi-Agency Risk Assessment Conference (MARAC) regarding young people under 18 (7 last year to 11 this year).

- There were early signs of reduction in offending by priority domestic abuse perpetrators who had been worked with through the Integrated Offender Management (IOM) framework.
- There was good attendance from all agencies at MARAC.
- Approximately 1400 people were supported by domestic abuse support services including the Independent Domestic Violence Advisors (IDVAs) and outreach services.
- 396 cases were considered at MARAC compared to 336 in 2014.
- There were 11 referrals to MARAC of people aged under 18 compared to 7 in 2014.
- A service user panel is in place as part of the contract management of the new support services. The panel has fed their views into the progress of the LLR service, including areas for improvement, such as call answering and waiting times for therapeutic support.
- Service user feedback on the new United Against Violence and Abuse (UAVA) services shows that 81% of service users surveyed feel their needs have been met. It also identified the need for joined up support for child secondary victims in Leicestershire & Rutland.
- Schools have given positive feedback about the Operation Encompass scheme and the additional information provided to support their pupils.
- The Domestic Abuse Champions in Leicestershire Children & Family have welcomed the opportunity to develop practice with regards to work around domestic abuse.

#### Priorities for 2016/17

The Joint Business Development Plan between the LRLSCB and LRSAB for 2016/17 identifies three key areas for improvement:

- Domestic Abuse to be assured that there are robust and effective arrangements to tackle domestic abuse
- Mental Health and safeguarding risk to be assured that Mental Health Services incorporate robust arrangements to reduce safeguarding risk to children and adults in particular areas: e.g. Suicide, Self-Harm, Emotional Wellbeing, Adolescent Mental Health, those supported through MCA/DoLS and the Learning Disability Pathway
- Prevent to be assured that the Safeguarding element of the Prevent strategy is effective and robust across Leicestershire and Rutland.



# **Priority 4:**

# To be assured that our Learning and Improvement Framework is raising service quality and outcomes for vulnerable adults

During 2015/16, the LSCB SCR Subgroup has undertaken 3 Child Serious Case Reviews (SCRs) and 2 other case enquiries that did not meet the criteria for SCRs.

The completion and publication of the SCRs has been delayed due to ongoing judicial processes.

The Board was engaged in 2 SCRs undertaken by other areas.

Work has continued to ensure the recommendations from the SCRs are communicated and have been embedded into frontline practice. To achieve this we have:

- Presented the lessons learned from SCRs at three LSCB-led learning events to frontline practitioners
- Ensured partner agencies have "sign off" of the relevant recommendations from the SCRs and submitted evidence of disseminating to frontline staff
- Published recommendations on the LSCB website
- Published recommendations in "Safeguarding Matters"
- Incorporated lessons and learning from both national and local SCRs and other reviews into themes which were considered when devising the LSCB Business Development Plan for 2016/17.

We have seen improvements in the performance of the Child Death Overview Panel (CDOP) in reviewing child deaths within timescale.

The local CDOP covers Leicester, Leicestershire and Rutland and held 11 panels, reviewing 104 cases, in 2015/16. The membership has been reviewed (along with the terms of reference).

During 2015/16, 104 child death cases were reviewed of which 69 cases related to Leicestershire and Rutland.

#### Of those 69 cases:

- 12 were identified as having modifiable factors
- 10 were identified as having areas of learning (this includes learning identified prior to the case coming to panel).

All modifiable factors and learning are monitored in order to ascertain if there are emerging themes.

Listed below are the modifiable factors identified during 2015/16:

- Smoking by mother in pregnancy
- Smoking by parent/carer in household

- Accessing health care sooner
- Co sleeping
- Substance misuse (by parent)
- Domestic violence
- Consanguinity.

A key element of our Learning and Improvement Framework is the new Quality Assurance and Performance Management Framework that has sought to provide a more holistic account of impact.

#### **Neglect Task & Finish Group**

Neglect was identified as a feature in national and local SCRs, and locally in learning reviews and multi-agency audits, resulting in neglect being identified as a priority by the Leicester City LSCB and the Leicestershire & Rutland LSCB. A LLR Neglect Reference Group was established with representation from key agencies and services across the area.

The work completed has aimed to ensure that the profile of neglect is raised, that there is early recognition of neglect and that, where neglect is identified, the child protection or child in need plans are SMART and drift is avoided. The views of children and young people, as well as practitioners, were also sought and incorporated into the development of the resources on neglect, including through the VCS Reference Group.

During 2015, a dip-test and LSCB neglect deep dive audit took place.

In December 2015, a survey to ascertain front line practitioners' knowledge and confidence in identifying and assessing neglect was conducted to inform the development of the neglect strategy and toolkit. It found that out of the 96 surveys that were completed across Leicester, Leicestershire and Rutland, 75% were completed by frontline workers. Confidence in identifying neglect was at 81%, but assessing levels of neglect was at 51%. A wide range of tools and guidance were used to inform assessments, but practitioners wanted a universal cross-agency toolkit and guidance.

A cross Leicester, Leicestershire and Rutland Task and Finish Group has developed the following:

- Neglect toolkit
- Neglect strategy
- Neglect vision
- · Refreshed Neglect procedures.

The strategy, toolkit and updated practice guidance were all completed by the end of the business year with the following plans in place:

- Communication of the new neglect documents at the LLR Safeguarding Learning Event on 4th May 2016
- A formal LLR LSCBs Launch Event of the strategy, tool kit and updated procedure on 7th July 2016
- A further Frontline Practitioner survey on neglect.

#### During 2016/17 the Board will be:

- Monitoring neglect referrals on a quarterly basis to determine whether there is a rise in referral rates to both Early Help and Duty and Assessment Teams
- Developing qualitative tools that will include a feedback sheet to both practitioners and families when the assessment tool has been submitted along with referrals to Social Services either through Early Help or Duty and Assessment Teams.

#### Priorities for 2016/17

Considerable progress has been made in this area, with a number of issues identified for further development. These would include issues identified from both national and local SCRs:

- Young people at risk of Suicide and Self-Harm
- Bruising to non-mobile babies
- Effective Information Sharing
- Case Supervision
- Vulnerable Looked after Children
- · Transient families
- Domestic Abuse in families with children.



# **Priority 5:**

# To be assured that the workforce is fit for purpose

Training and workforce development has continued to be a key priority for the LRLSCB to ensure that staff are able to deliver safeguarding expectations with confidence and high levels of competence. The Board works with the Leicester City LSCB to provide a programme of multi-agency safeguarding training.

In 2015/16 1,600 delegate spaces were offered and 1,286 people participated in the 46 events in the programme, with an overall attendance rate of 80%. In addition to this, an extra 140 delegates attended the L&R LSCB SCR event. Participation generally reflects the size of the relevant workforce in the partner organisation.

The number of events was lower than 2014/15 (65), as was the level of overall participation (1,661).

Levels of satisfaction were high, with participants identifying improvements in knowledge, skill and confidence arising from the programmed events; although, in some cases, this reduces after three months. Details are collated, analysed and included in quarterly update reports produced to the Subgroup by Voluntary Action Leicestershire (VAL).

- There was an increase in delegates from the wider Private, Voluntary & Independent (PVI) sector and also from the adult and wider workforce
- Learner's self-assessed impact provides strong evidence of the practical effect of the programme with 'Taking specific action in the workplace' an outcome reported by 65% of respondents.

As a result of Voluntary Action LeicesterShire (VAL) training, there is a more informed, knowledgeable and confident workforce in relation to safeguarding. Training participants report enhanced awareness of safeguarding good practice and an increase in skills and knowledge. This has been identified through information obtained from the inter-agency training data in relation to Voluntary and Community Sector (VCS) access to the training and its impact on knowledge, skills and confidence:

- 75% of the delegates attending the inter-agency training during Q4 stated that the Competency Framework has supported their role and identification of learning
- 71% confirmed reference is made to the Framework as part of their organisations' supervision process
- 71% of delegates attending inter-agency training reported improved knowledge of other roles and confidence to work with other agencies.

In 2015 the LSCB Learning Event, attended by 160 delegates, focused on Building Confidence in Practice and Learning Lessons from SCRs.

In Spring 2016, the LSCB Safeguarding Matters special edition publication focused upon Building Confidence in Practice.

During 2015/16, the LSCB Safeguarding Effectiveness Group (SEG) was consistently assured by SEG member representative of partner agencies that all caseloads that identify safeguarding children as a concern are allocated and managed.

Steps have been taken to embed the Safeguarding Competency Framework and there is evidence from most agencies that this is now well developed and informing the targeting of training. Performance monitoring by the Safeguarding Effectiveness Group has indicated that most agencies have embedded the Competency Framework but further assurance is required from the two County Councils in 2016/17.

With regard to caseload monitoring the SEG has been assured that all agencies have kept caseloads within acceptable levels.

#### Priorities for 2016/17

The priorities under this heading for 2016/17 are:

- Assurance from the County Councils that their staff adhere to the requirements of the Competency Framework for safeguarding training
- Workforce has appropriate level caseloads and are well supported in safeguarding children and young people through reflective professional supervision
- Safeguarding training is relevant and effective in ensuring the workforce has appropriate skills and knowledge in working to safeguard children and young people.



## **Business Plan Priorities 2016/17**

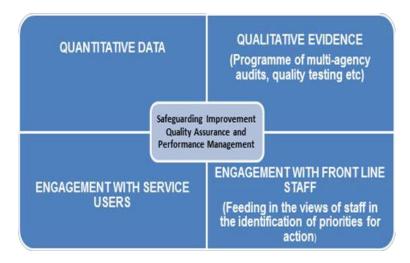
Within the broader core business of the LRLSCB the following specific priorities have been identified:

- Secure robust and effective arrangements to tackle Child Sexual Exploitation (CSE), Missing and Trafficking
- To maximise the impact of Learning from SCRs and other reviews
- To champion and support the extension of Signs of Safety (SoS) across the Partnership and secure assurance of the effectiveness of multi-agency processes/working and evidence of positive impact for service users
- Be assured that **Thresholds for services** are understood across the partnership and applied consistently
- Be assured that Early Help Services are effectively coordinated across the LSCB Partnership and secure outcomes that reduce pressure on child protection and care services
- To be assured that the LLR **Neglect** strategy increases understanding, identification, risk assessment and management of Neglect and reduces prevalence in Leicestershire & Rutland.

The following joint priorities, with the LRSAB, have been identified:

- To be assured that there are robust and effective arrangements to tackle **Domestic abuse**
- To be assured that **Mental Health** Services incorporate robust arrangements to reduce safeguarding risk to children and adults in particular areas, including those supported through MCA/DoLS and the Learning Disability Pathway
- To be assured that the Safeguarding element of the **Prevent** strategy is effective and robust across Leicestershire and Rutland.

Against each of these priorities the Boards have identified key outcomes for improvement and the actions that will need to be taken over the next year to achieve these improved outcomes. The Quality Assurance and Performance Management Framework for the Boards will be revised to ensure that they reflect the new Business Development Plans and enable ongoing monitoring of performance of core business that is not covered in the them. Quality Assurance and Performance Management will continue to be framed around our 'four-quadrant' model:



# Membership of the Leicestershire & Rutland Local Safeguarding Children Board (LSCB) 2015/16

#### **Independent Chair**

#### **Statutory Members:**

Borough and District Councils (represented by Hinckley and Bosworth Borough Council)

Children and Family Court Advisory and Support Service (CAFCASS)

Clinical Commissioning Group (CCG), East Leicestershire and Rutland

Clinical Commissioning Group (CCG), West Leicestershire

Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company (DLNR CRC)

East Midlands Ambulance Service (EMAS)

Lay Members (Two people: one from Leicestershire & one from Rutland)

Leicestershire County Council

Leicestershire County Council Lead Member

Leicestershire Partnership NHS Trust (LPT)

Leicestershire Police

National Probation Service (NPS)

**Rutland County Council** 

Rutland County Council Lead Member

Schools and Colleges (Head teacher representatives from both Leicestershire and Rutland)

University Hospitals of Leicester NHS Trust (UHL)

#### Other Members:

Leicestershire Fire and Rescue Service (LFRS)

Public Health

Voluntary Action LeicesterShire

Armed Forces – Kendrew Barracks

#### **Professional Advisers to the Board:**

Boards' Business Office Manager

Designated Doctor for Safeguarding Children

Designated Nurse Children and Adult Safeguarding - CCG hosted Safeguarding Team

Legal Services for the Safeguarding Boards

Heads of Children's Safeguarding, Leicestershire County Council

Heads of Children's Safeguarding, Rutland County Council

NB: the local NHS England Area Team have informed local LSCBs that NHS England will only attend Boards where there are specific concerns that require NHS England oversight or action, for example where an improvement board is in place. At other times, NHS England will be represented by the Designated Professional from East Leicestershire and Rutland or West Leicestershire CCG utilising the clear communication routes back to NHS England.





# LEICESTERSHIRE AND RUTLAND LOCAL SAFEGUARDING CHILDREN BOARD (LRLSCB)

# Annual Report 2015/16



#### **Document Status**

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Independent Chair: Paul Burnett

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# **Foreword from Independent Chair**



I am pleased to present the Annual Report for the Leicestershire and Rutland Local Safeguarding Children Board (LRLSCB) 2015/16.

The report is published alongside our Annual Report for the Safeguarding Adults Board and includes shared content on areas of cross-cutting work we have undertaken through our joint business plan.

Publication of an Annual Report for LSCBs has been a statutory requirement for some time and Working Together 2015 sets out

expectations of these reports. These expectations are reflected in the content of this report though we report more widely than the statutory minimum.

The key purpose of the report is to assess the impact of the work we have undertaken in 2015/16 on service quality and effectiveness and on safequarding outcomes for children, young people and adults in Leicestershire and Rutland. Specifically it evaluates our performance against the priorities that we set in our Business Plans 2015/16 and other statutory functions that the LSCB must undertake.

We have sustained strong partnership working across the safeguarding communities of Leicestershire and Rutland evidenced by high levels of engagement in Board meetings, a culture of challenge both within the Board and across the partnership as whole and a strengthened focus on performance and impact through our refreshed quality assurance and performance management framework.

The report highlights and celebrates a range of improvement and success. In both Leicestershire and Rutland we have seen increased reach and positive outcomes from investment in Early Help provision. Importantly there is evidence of positive feedback on this provision from children and families themselves. Our work to improve performance in relation to Child Sexual Exploitation was recognised in a pilot Joint Targeted Area Inspection in November 2015 and is now benefiting from a significant investment from the Police and Crime Commissioner. Proactive action has been taken in response to key findings in both local and national serious case reviews notably with the development of a new strategy, procedures and toolkit for neglect and a revised procedure for reporting bruising in pre-mobile babies – both of which will be formally launched in early 2016/17.

While our 2015/16 data is currently provisional, the data shows the number of looked after children has stabilised in Leicestershire over the past two years, following a steady increase over the preceding 5 years.

In Rutland, the provisional data suggests shows an increasing trend over the past 8 years.

Audit and analysis suggests that thresholds are being appropriately applied and the rises do not identify us as outliers in comparison with benchmark areas in other parts of the country.

Over the past three years, in both Leicestershire and Rutland, we have had periods of increasing numbers of children who were the subject of a child protection plan. The provisional data for 2015/16 shows this has stabilised and started to fall.

I am pleased that this report presents a considerable range of success and achievement for the Board. The assessment of our performance has shown that we are sustaining those elements of our work that were self-assessed to be good last year and that we have secured improvement in those areas that required improvement. There remain areas for further development and improvement which have been incorporated into our Business Development Plan 2016/17.

I would like to take this opportunity to thank all Board members and those who have participated in Subgroups for their continued commitment in 2015/16. In addition, I would like to thank staff from across our partnerships for their motivation, enthusiasm and continued contribution to keeping the children and young people of Leicestershire and Rutland safe.

Safeguarding is everyone's business. The achievements set out in this Annual Report have been achieved not just by the Safeguarding Board but by staff working in the agencies that form the partnership. The further improvements we seek to achieve in 2016/17 will require continued commitment from all and I look forward to continuing to work with you next year in ensuring that children and young people in Leicestershire and Rutland are safe.

I commend this report to all our partner agencies.

Paul Burnett,

Independent Chair, Leicestershire and Rutland Local Safeguarding Adults Board

# Chapter 1: Local Area Safeguarding Context

#### LOCAL DEMOGRAPHICS

The Leicestershire and Rutland Safeguarding Children Board (LRLSCB) serves the counties of Leicestershire and Rutland.

The populations of the two counties are shown below:

|                | Total   | Under 18        | Over 18         |
|----------------|---------|-----------------|-----------------|
| Leicestershire | 667,905 | 134,800 (20.2%) | 533,105 (79.8%) |
| Rutland        | 38,022  | 7,685 (21.8%)   | 30,337 (79.8%)  |

(Source: ONS mid-year population estimates 2014)

In Leicestershire, 11.1% of the population consider themselves to be from Black / Minority / Ethnic Groups (BME). Among 0-17 year old children and young people, the percentage who are BME is 13.7% which is higher than the overall population (11.1%).

In Rutland, the percentage of the population who are BME is 5.7%.

In Leicestershire, of those that do not consider themselves to be 'White British', the largest groups consider themselves as:

- Asian or Asian British 6.3%
- 'White other' 1.9%
- Black/African/Caribbean or Black British 0.6%.

In Rutland, the largest ethnic monitory group is 'white other' at 2.1%.

#### **Children and Young People**

The Leicestershire and Rutland Local Safeguarding Children Board (LRLSCB) has a duty to ensure the effective safeguarding of all children living in the two counties. This includes children in universal and Early Help settings, as well as those formally identified as children in need, children in need of child protection and those that are looked after by the Local Authorities. Clearly there is a significant focus on those who are most vulnerable and at risk of suffering harm.

It is not possible to present a complete picture of the number of children that may be at risk in Leicestershire and Rutland because some abuse or neglect may be hidden, despite the best efforts of local services to identify, assess, step-in and support children who are being harmed or are at risk of being harmed. However, the

LRLSCB annually reviews data (both quantitative and qualitative) and other information such as the JSNAs carried out by the Health and Well-Being Boards to gauge those specific groups that need protection because they are deemed more vulnerable.

In 2015/16 groups that were identified as priority included:

#### Core

- Children receiving Early Help
- Children with a Child Protection Plan
- Children in Care

#### Specific

- Children at risk of Child Sexual Exploitation (CSE)
- Children who go missing from home, care or education
- Children that are privately fostered
- Children with emotional health and well-being needs
- Children living on military bases
- Children using technology and social media
- Children at risk of Female Genital Mutilation (FGM)
- Young People at risk of radicalisation
- Transitions to adulthood (care leavers) and adult services
- Children living in households where there is domestic abuse, substance misuse and/or a parent that has mental health issues.

The following table provides some key data profiling the child and young person population in the two counties and provides an indication of the safeguarding context in the two counties with comparisons to the position last year.

#### Safeguarding Profile 2015/16

| Rutland  | 2013/14 | 2014/15 | 2015/16* | Leicestershire   | 2013/14 | 2014/15 | 2015/16* |
|--|---------|---------|----------|--|---------|---------|----------|
| Number of <b>contacts</b> to children's services                           | 690     | 717     | 901      | Number of <b>contacts</b> to children's services                           | 15228   | 14632   | 12773    |
| Number of <b>referrals</b> to children's social care                       | 241     | 255     | 369      | Number of <b>referrals</b> to children's social care                       | 5895    | 4635    | 3953     |
| Number of Single<br>Assessments  | n/a     | 201     | 313      | Number of Single<br>Assessments  | n/a     | 3797    | 2412     |
| Proportion of<br>contacts referred to<br>Children's Social<br>Care         | 35%     | 36%     | 41%      | Proportion of<br>contacts referred to<br>Children's Social<br>Care         | 39%     | 32%     | 32%      |
| Proportion of contacts referred to Early Help                              | 15%     | 11%     | 21% (Q4) | Proportion of contacts referred to Early Help                              | 13%     | 14%     | 21%      |
| Number of children<br>subject to a child<br>protection plan at 31<br>March | 34      | 27      | 29       | Number of children<br>subject to a child<br>protection plan at 31<br>March | 439     | 393     | 347      |
| Number of children<br>looked after at 31<br>March                          | 34      | 34      | 39       | Number of children<br>looked after at 31<br>March                          | 455     | 470     | 470      |
| CSE referrals  | n/a     | 3       | 8        | CSE referrals  | n/a     | 184     | 303      |
| Missing episodes from care   | n/a     | 3       | 13       | Missing episodes from care   | n/a     | 470     | 709      |

<sup>\*</sup>provisional data

# **Chapter 2: Governance and accountability** arrangements

The LRLSCB serves the counties of **Leicestershire** and **Rutland**. It is a statutory body established in compliance with The Children Act 2004 (Section 13) and The Local Safeguarding Children Boards Regulations 2006. Its work is governed by Working Together 2015.

The statutory objectives and functions of LSCBs are set out in Section 14 of the Children Act 2004 and are:

- a) To coordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area: and
- b) To ensure the effectiveness of what is done by each such person or body for those purposes.

The key functions, as set out in Regulation 5 of the Local Safeguarding Children Boards Regulations, are as follows:

- Developing policies and procedures for safeguarding and promoting the welfare of children in the area of the Authority, including policies and procedures in relation to:
  - The action to be taken where there are concerns about a child's safety (i) or welfare including thresholds for intervention
  - (ii) Training of persons who work with children or in services affecting the safety and welfare of children
  - (iii) Recruitment and supervision of persons who work with children
  - (iv) Investigation of allegations concerning persons who work with children
  - (v) Safety and welfare of children who are privately fostered
  - (vi) Cooperation with neighbouring Children's Services Authorities and their Board partners.
- Communicating to persons and bodies in the area of the Authority the need to safeguard and promote the welfare of children, raising their awareness of how this can best be done and encouraging them to do so
- Monitoring and evaluating the effectiveness of what is done by the Authority and their Board partners individually and collectively to safeguard and promote the welfare of children and advising them on ways to improve
- Participating in the planning of services for children in the area of the authority

 Undertaking reviews of serious cases and advising the Authority and Board partners on lessons to be learned from these reviews.

LSCBs have responsibilities to review child deaths in the areas for which they are responsible. They are also expected to engage in any other activity that facilitates, or is conducive to, the achievement of its objectives.

The LRLSCB meets four times a year alongside its partner Board: the Leicestershire and Rutland Safeguarding Adult Board. Each of the four meetings comprises a Children's Board meeting, an Adults' Board meeting and a Joint meeting of the two Boards. An integrated Executive Group meets eight times a year. A joint Executive meeting with Leicester City takes place twice a year. A range of Subgroups and Task and Finish Groups are also in place to deliver the key functions and Business Plan priorities.

A structure is set out on the next page.



# Leicestershire & Rutland Local Safeguarding Children Board and Safeguarding Adults Board Governance Structure Chart

- The Chief Executive of the two Local Authorities are responsible for appointing the Independent Chair of the LSCB and SAB and holding them to account
- The Children and Young People's Service Lead Member for each Local Authority Service acts as a "participating observer" for the **LSCB**

The Independent Chair covers both Safeguarding Boards





Senior agency representatives sit on the Boards' meeting 4 x a year

The Adults and Communities Lead Member for each Local Authority Service acts as "a participating observer" for the SAB

The LSCB has strategic links to:

- The Leicester City Safeguarding Children Board
- The Rutland Children Trust Board arrangements
- The Community Safety **Partnerships**
- Health and Wellbeing Boards
- Adult Commissioning Board
- And other groups

**LSCB & SAB Executive Group** 

LSCB and SAB members who Chair operational Subgroups and/or hold core statutory responsibilities for safeguarding sit on this group

They have delegated powers from the Boards to drive the Business Plan

Meeting 8 x a year

Leicester, Leicestershire & Rutland LSCB Joint Executive Group

Leicester, Leicestershire & Rutland SAB Joint **Executive Group** 

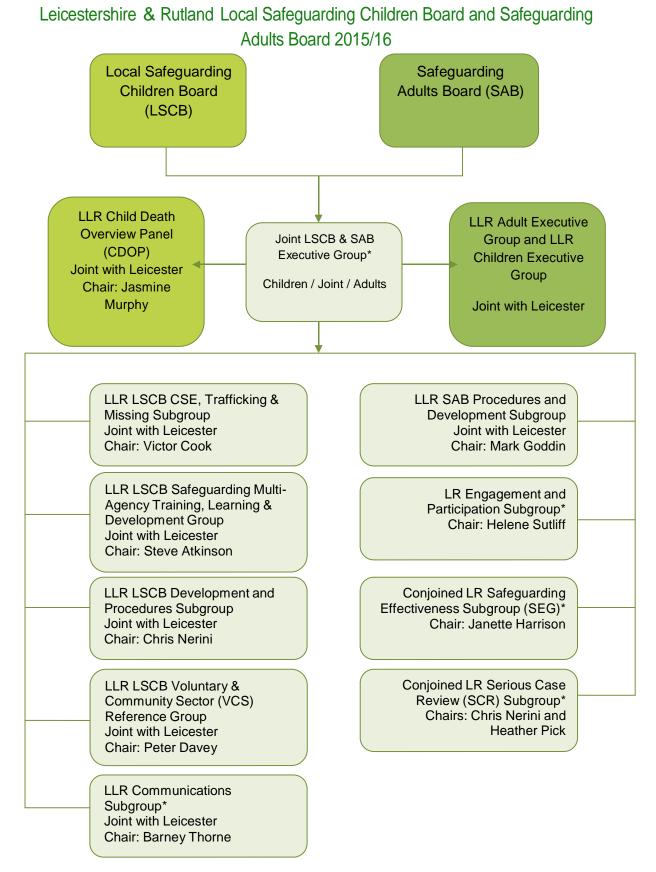
strategic links to: The Leicester

The SAB has

- Citv Safeguarding Adults Board
- The Community Safety Partnerships
- Health and Wellbeing Boards
- Adult Commissioning **Board**
- And other groups

Leicester, Leicestershire & Rutland Joint Subgroups including the Child Death Overview Panel (CDOP)

Leicestershire and Rutland LSCB and SAB Subgroups



<sup>\*</sup> Those meetings marked have joint sections between the LSCB and SAB to reflect the areas of joint working between the children and adults agendas

## Membership of the Leicestershire & Rutland Local Safeguarding Children Board (LSCB) 2015/16

#### **Independent Chair**

#### **Statutory Members:**

Borough and District Councils (represented by Hinckley and Bosworth Borough Council)

Children and Family Court Advisory and Support Service (CAFCASS)

Clinical Commissioning Group (CCG), East Leicestershire and Rutland

Clinical Commissioning Group (CCG), West Leicestershire

Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company (DLNR CRC)

East Midlands Ambulance Service (EMAS)

Lay Members (Two people: one from Leicestershire & one from Rutland)

Leicestershire County Council

Leicestershire County Council Lead Member

Leicestershire Partnership NHS Trust (LPT)

Leicestershire Police

National Probation Service (NPS)

**Rutland County Council** 

Rutland County Council Lead Member

Schools and Colleges (Head teacher representatives from both Leicestershire and

University Hospitals of Leicester NHS Trust (UHL)

#### Other Members:

Leicestershire Fire and Rescue Service (LFRS) Public Health Voluntary Action LeicesterShire Armed Forces – Kendrew Barracks

#### **Professional Advisers to the Board:**

Boards' Business Office Manager

Designated Doctor for Safeguarding Children

Designated Nurse Children and Adult Safeguarding – CCG hosted Safeguarding

Legal Services for the Safeguarding Boards

Heads of Children's Safeguarding, Leicestershire County Council

Heads of Children's Safeguarding, Rutland County Council

NB: the local NHS England Area Team have informed local LSCBs that NHS England will only attend Boards where there are specific concerns that require NHS England oversight or action, for example where an improvement board is in place. At other times, NHS England will be represented by the Designated Professional from East Leicestershire and Rutland or West Leicestershire CCG utilising the clear communication routes back to NHS England.

#### **Independent Chair**

The LRLSCB and the LRSAB continue to be led by a single Independent Chair. This is a requirement of Working Together 2015 and the Care Act 2014. Leicestershire and Rutland have agreed to continue to have a joint Chair for both Safeguarding Boards to reflect the need for cross-cutting approaches to safeguarding. This may be reviewed in 2016/17 given both changes to the work of Safeguarding Adults Boards post-Care Act and possible changes to LSCB arrangement arising from the national review led by Alan Wood.

The Independent Chair provides independent scrutiny and challenge of agencies, and better enables each organisation to be held to account for its safeguarding performance.

The Independent Chair, Paul Burnett, is a former Director of Children's Services in two Local Authorities and, during 2015/16, chaired Safeguarding Boards in 3 other Local Authorities and in a crown dependency.

The Independent Chair is accountable to the Chief Executives of Leicestershire and Rutland County Councils. They, together with the Directors of Children and Adult Services and the Lead Members for Children and Adult Services, formally performance manage the Independent Chair.



# **Chapter 3: Business Plan Performance** 2015/16

Priorities set by the LRLSCB for 2015/16 were to be assured that:

- "Safeguarding is Everyone's Responsibility"
- Children and young people are safe, including assurance of the quality of care for any child not living with a parent or someone with parental responsibility
- Services for children, adults and families are effectively coordinated to ensure that children and adults are safe
- Our Learning and Improvement Framework is raising service quality and outcomes for children, young people and adults
- The workforce is fit for purpose

In addition to these key strategic priorities, the two Safeguarding Boards set a number of cross-cutting priorities as follows:

- Safeguarding services are coordinated
- The voices of children and young people are heard
- The voices of staff are heard
- Sub-regional and regional coordination will be maximised
- Effective communication must underpin all Board activity.

This chapter of our Annual Report sets out our performance against these priorities, the specific actions set out in our Business Plan and the intended impact of these actions in terms of development and improvement.

# Priority 1: To be assured that "Safeguarding is **Everyone's Responsibility"**

#### What we planned to do

Five priorities for action were identified in the Business Plan 2015/16

- Appropriate representation of partner agencies on Board
- Board effectiveness in scrutinising and challenging the quality and impact of safeguarding children and young people in Leicestershire and Rutland
- Partner agencies are complying fully with their responsibilities under Section 11 of the Children Act
- Full engagement by schools in the work of the LSCB (including independent schools), including the requirements of Section 11 of the Children Act
- The implementation and impact of new national frameworks including:
  - Revised Working Together 2015
  - Keeping children safe in education
  - Advice on information sharing

Performance against these priorities is set out below.

## What we did and what has been the impact

#### Appropriate representation of partner agencies on the Board

Membership of the LRLSCB continues to meet Working Together 2015 requirements. Indeed, membership extends beyond the statutory requirement. Attendance levels are reported in the impact section below. The roles of members in their organisation also meet the Working Together expectation that Boards include those that are able to:

- Speak for their organisation with authority;
- Commit their organisation on policy and practice matters; and
- Hold their own organisation to account and hold others to account.

The Board is also supported by the range of designated safeguarding leads and legal advice that is expected.

Attendance at the Executive and Subgroups has continued to be good and the greater distribution of leadership of Subgroups from across the Partnership continues to have a positive effect.

A key test of the effectiveness of our actions is the attendance rates at Board and other meetings.

In 2015/16 the attendance rates of LRLSCB members were as follows:

## Attendance at the Leicestershire & Rutland Safeguarding Children Board <u>2015/16</u>

|  | 2014-15 | 2015-16           |  |  |  |  |  |
|--|---------|-------------------|--|--|--|--|--|
| Independent Chair                      | 100%    | 100%              |  |  |  |  |  |
| Statutory Members                      |         |                   |  |  |  |  |  |
| Borough and District Councils          | 100%    | 100%              |  |  |  |  |  |
| Children and Family Court Advisory and | 100%    | 25% (Apologies    |  |  |  |  |  |
| Support Service (CAFCASS)              |         | received for 75%) |  |  |  |  |  |
| Clinical Commissioning Group (CCG),    | 100%    | 75% (Apologies    |  |  |  |  |  |
| East Leicestershire and Rutland        |         | received 25%)     |  |  |  |  |  |
| Clinical Commissioning Group (CCG),    | 100%    | 75% (Apologies    |  |  |  |  |  |
| West Leicestershire                    |         | received 25%)     |  |  |  |  |  |
| Derbyshire, Leicestershire,            | 50%     | 25%               |  |  |  |  |  |
| Nottinghamshire and Rutland Community  |         |                   |  |  |  |  |  |
| Rehabilitation Company (DLNR CRC)      |         |                   |  |  |  |  |  |
| East Midlands Ambulance Service        | 100%    | 75% (Apologies    |  |  |  |  |  |
| (EMAS)                                 |         | received 25%)     |  |  |  |  |  |
| Lay Members (Two people Leicestershire | 100%    | 100%              |  |  |  |  |  |
| & Rutland)                             |         |                   |  |  |  |  |  |
| Leicestershire County Council          | 100%    | 100%              |  |  |  |  |  |
| Leicestershire County Council Lead     | 100%    | 75% (Apologies    |  |  |  |  |  |
| Member                                 |         | received 25%)     |  |  |  |  |  |
| Leicestershire Partnership NHS Trust   | 100%    | 100%              |  |  |  |  |  |
| (LPT)                                  |         |                   |  |  |  |  |  |
| Leicestershire Police                  | 50%     | 100%              |  |  |  |  |  |
| National Probation Service (NPS)       | 25%     | 75% (Apologies    |  |  |  |  |  |
|  |         | Received 25%)     |  |  |  |  |  |
| NHS England (Area Team)                | 75%     | NA                |  |  |  |  |  |
| Rutland County Council                 | 100%    | 100%              |  |  |  |  |  |
| Rutland County Council Lead Member     | 50%     | 75%               |  |  |  |  |  |
| Schools & Colleges                     | 50%     | 100%              |  |  |  |  |  |
| University Hospitals of Leicester NHS  | 100%    | 100%              |  |  |  |  |  |
| Trust                                  |         |                   |  |  |  |  |  |

| Professional Advisers to the Board (as and when required) |                |                |  |  |  |  |
|---|----------------|----------------|--|--|--|--|
| Boards' Business Office Manager                           | 100%           | 100%           |  |  |  |  |
| Designated Doctor for Safeguarding                        | 25%            | 25% (Apologies |  |  |  |  |
| Children  |                | received 50%)  |  |  |  |  |
| Designated Nurse Children and Adult                       | 75%            | 100%           |  |  |  |  |
| Safeguarding – CCG hosted                                 |                |                |  |  |  |  |
| Safeguarding Team   |                |                |  |  |  |  |
| Legal Services for the Safeguarding                       | 50%            | 75% (Apologies |  |  |  |  |
| Boards  |                | received 25%)  |  |  |  |  |
| Head of Children's Safeguarding                           | 75%            | 75% (Apologies |  |  |  |  |
| (Leicestershire)  |                | received 25%)  |  |  |  |  |
| Head of Children's Safeguarding                           | 0%             | 25%            |  |  |  |  |
| (Rutland)   |                |                |  |  |  |  |
| Assistant Director – Adults and                           | 75%            | 75%            |  |  |  |  |
| Communities (Leicestershire)                              |                |                |  |  |  |  |
| Other Members   |                |                |  |  |  |  |
| Leicestershire Fire and Rescue Service                    | 100%           | 50% (Apologies |  |  |  |  |
|   |                | received 50%)  |  |  |  |  |
| Director of Public Health representative                  | New member     | 75%            |  |  |  |  |
|   | agency 2015/16 |                |  |  |  |  |
| Voluntary Action Leicestershire                           | 75%            | 100%           |  |  |  |  |
| Armed Forces – Kendrew Barracks                           | 100%           | 75% (apologies |  |  |  |  |
|   |                | received 25%)  |  |  |  |  |

The majority of those agencies who did not secure full attendance at the Board are due to sickness absence or unfilled posts during agency restructuring. A positive feature of this year is the improved levels of consistency of attendance by Schools representatives. This was a key priority in the 2015/16 Business Plan. The representative for the Child Death Overview Panel (CDOP) attends twice yearly to report on CDOP progress.

Part of the strategic role of the Safeguarding Children Board is to secure engagement with senior leaders in partner organisations beyond the Board membership and to build robust relationships with other key partnership bodies. The LRLSCB has continued to achieve this in a number of ways.

First, in collaboration with the Leicestershire and Rutland Safeguarding Adults Board. the Safeguarding Children Board collectively hosts an annual Safeguarding Summit of leading politicians and chief officers from partner agencies. This year the summit was held on Friday 13<sup>th</sup> November 2015. The purpose of these annual summits is to engage the most senior leaders and decision makers in the findings of our Annual Reports and the setting of strategic priorities in our Business Plans. In addition, this ensures that these lead people feed in their key safeguarding issues

into our planning and take from the summit key issues that are then built into their own organisation.

The LRLSCB has secured dynamic relationships with other partnerships, many based on agreed protocols, to ensure reciprocal scrutiny and challenge. There are formal protocols between the LRLSCB and both the Health and Well-Being Boards in Leicestershire and Rutland. Both the annual LRLSCB Business Plan and the LRLSCB Annual Report were presented to:

- Leicestershire Health and Well-Being Board
- Rutland Health and Well-Being Board
- Leicestershire Children and Families Overview and Scrutiny Committee
- Leicestershire Adults and Communities Overview and Scrutiny Committee
- Rutland People (Children) Scrutiny Panel
- Rutland People (Adults and Health) Scrutiny Panel
- Leicestershire Cabinet
- Rutland Cabinet.

In addition to these meetings, there have been interfaces with the Leicestershire Supporting Families Programme, the Rutland Changing Lives Programme and the Leicestershire and Rutland Better Care Together Board. Further information about links to the Better Care Together Programme is set out in the section below.

#### **CCG Health Partners**

NHS England 2015 Accountability and Assurance Framework 'Safeguarding Vulnerable People in the reformed NHS' set out clearly the responsibilities of NHS commissioning organisations for safeguarding in the NHS and outlines the accountability arrangements.

The two Clinical Commissioning Groups (CCGs) within the Leicestershire and Rutland boundaries of the LSCB are working to those arrangements. The Chief Nurse and Quality Lead from each CCG is the Executive Director with lead responsibility for safeguarding children and vulnerable adults within their respective CCG and represents West Leicestershire CCG and East Leicestershire and Rutland CCG respectively as statutory members of the Leicestershire and Rutland Safeguarding Children Board and Safeguarding Adult Board.

The CCGs have secured the expertise of a Designated Doctor and two Designated Nurses who are also in attendance at the LSCB. All of the LSCB Subgroups have a Designated Health Lead in attendance. A Designated Nurse Chairs the Safeguarding Effectiveness Group. The CCG has appointed a local GP to deliver safeguarding children training and work with the GP Practices across the sub-region, in particular the GP Practice Safeguarding Leads in each GP Practice. The Named

Safeguarding GP has commenced a series of safeguarding forums with the GP Practices Safeguarding Leads to support their role.

## Board effectiveness in scrutinising and challenging the quality and impact of safeguarding children and young people in Leicestershire and Rutland

The Leicestershire & Rutland LSCB and SAB Safeguarding Effectiveness Subgroup (SEG) has delegated authority of the Boards to discharge its duties as outlined in its responsibilities:

- To assure the LSCB and SAB that partner agencies are providing the safeguarding evidence required in the Performance Reporting Framework (PRF) to deliver against the LSCB & SAB Business Plan Priorities and Core **Dataset**
- To inform the LSCB and SAB of key messages identified in the safeguarding data received from partner agencies and as reported in the Performance Reporting Framework (PRF)
- To provide assurance to the LSCB and SAB that safeguarding work delivered in a multi-agency context is robust and effective and achieving positive outcomes for children, young people and adults at risk
- To seek assurance that the voice of the child/adult is evidenced by all agencies that provide safeguarding services to support children, young people and adults as required by the PRF and that children, young people and adults at risk have effective and safe care with a positive experience of services.

Throughout 2015/16, there has been an increase in support from partner agencies to engage with the Safeguarding Effectiveness Group (SEG). The SEG undertook analysis and a refresh of the LSCB datasets and commentary in negotiation with partner agencies whose data is presented to the LSCB. This was supported by new arrangements for performance support from Leicestershire County Council Business Intelligence team.

The result has been a LSCB dataset that evidences the status of the delivery of the Business Plan and identifies where additional assurance is required. It also enables partners to understand the quality of services provided by agencies other than their own.

The data is submitted by partners once a quarter together with commentary underpinning the data. Signs of Safety questions, for example: 'what went well?' and 'what are you worried about?' support discussion at SEG.

The Chair of SEG presents a quarterly SEG report to the Executive and Board. The reports have been well received and have generated Board challenge of emerging issues about areas of safeguarding where further assurance is required. Examples include:

The timeliness of the referral to Health from Children's Social Care when a child first comes into care and the timeliness by Health of arranging a Initial Health Assessment (IHA) appointment for the child

- The lack of Strength and Difficulties Questionnaires available for LAC Review Health Assessments by the LAC Nurses
- Leicestershire Children's Social Care's high levels of repeat child protection plans
- The requirement for a more systematic approach to capture the voice of the child and ensure this is used to influence service development, particularly for child protection services and children (and their families) who require hospital admission for their mental health needs who are placed out of area.
- The lack of a training database to evidence safeguarding training undertaken by Leicestershire and Rutland Children's Social Care
- Understanding the data around contacts that generated 'No Further Action'
- That the Better Care Together CAMHS Pathway for admission to Tier 1-3 CAMHS is aligned to the LSCB Child Safeguarding Thresholds

These areas are now being addressed, or have been addressed, through identified work streams and audits.

A challenge log is maintained by the Business Office, recording challenges raised in Board and other meetings. This is regularly reviewed by the Independent Chair ensuring updates, outcomes and impact are accurate.

During the year the Board identified its program of multi-agency audits as a weakness and has reviewed its approach, with a new framework and process being put in place for 2016/17.

#### Partner agencies are complying fully with their responsibilities under Section 11 of the Children Act

The key mechanism through which we monitor and evaluate agency compliance with their responsibilities and safeguarding standards is the Section 11 process.

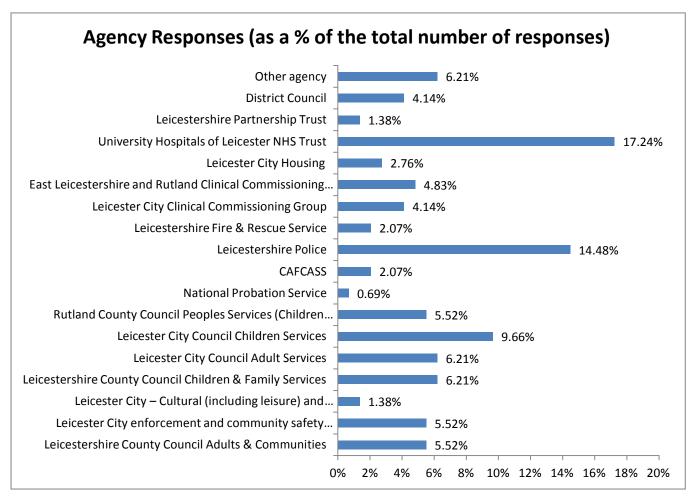
The outcomes of the last strategic Section 11 audit were reported in the 2014/15 Annual Report. All agencies that did not assess themselves as fully compliant in that audit have worked to agreed improvement plans and were monitored by the LRLSCB throughout the year.

The strategic Section 11 audit is currently in progress and the results will be compared against previous Section 11 audits and reported in the Annual Report for 2016/17.

The other key process introduced in 2015/16 was a testing of Section 11 assessment outcomes against the views of frontline staff and managers across the Leicester, Leicestershire and Rutland partnership. A summary of the process, its findings and key messages are set out below. This review was carried out by online survey.

#### 1. Respondents

145 respondents from across partner agencies and working across the areas of Leicester, Leicestershire & Rutland completed the process.



70% of respondents were frontline workers, 20% were managers or supervisors and 10% were back office or other workers.

#### 2. Response Summary

#### Policies and Procedures

- 72% knew how to access the LSCB Multi-agency Safeguarding Children Policies and Procedures
- 90% knew where to find their own agency's safeguarding Children policies and procedures

#### Reporting Concerns and Referrals

- 99% knew who to speak to if they had safeguarding concerns about a child
- 97% knew who to speak to if they had safeguarding concerns about an adult
- 25% of responders had completed an Early Help referral or Common Assessment Framework (CAF) to Children's Social Care.
- When asked:

In what circumstances would you make a referral about a child or young person to your Local Authority Children's Social Care department?

- o 93% stated when at risk of sexual exploitation
- o 76% when concerned they have deteriorating physical health or development
- o 77% when concerned they have deteriorating mental health or development
- o 93% when they believed them to be at immediate risk of harm
- o 80% when its believed a family needs additional support through the 'Early Help' process.
- Approximately 60% of the responders who had made referrals to Children's Social Care since September 2015 had received feedback from them regarding the outcome of their referral.

#### Safeguarding in agencies

- 60% were confident that the children and families they work with are involved in the decisions that are being made for safeguarding them. The majority of the rest were not sure.
- 96% stated that, in their view, the safeguarding of children is being prioritised in their agency/organisation.
- Of those respondents that had been responsible for managing a case involving a child in need of safeguarding, 92% stated they felt they had the capacity to effectively manage the case.
- 85% stated, in their opinion, support for the young person continued until the case was fully transferred to Adult Services.
- Only 42% knew how to escalate a safeguarding concern where there is a practitioner disagreement.

#### Training and Supervision

- 80% stated they had received safeguarding children training in the last three vears.
- 73% have supervision meetings with their supervisor or manager.
- 57% stated they received information from their agency about the learning from serious incidents that have occurred in their agency that involve the safeguarding of children.

#### Dealing with Domestic Violence, Child Sexual Exploitation and PREVENT

- 72% knew where to access the LSCB Multi-agency Domestic Violence and Abuse policy and procedures.
- 81% knew where to access their own agency Domestic Violence and Abuse policy and procedures.
- Of those that had completed a domestic violence/abuse risk assessment tool, 97% were confident in using it.
- Of those that had completed the LSCB Child Sexual Exploitation (CSE) risk assessment, 100% were confident in completing it.
- 79% of respondents knew what the term 'PREVENT' means in relation to counter extremism, radicalisation or terrorism

Agencies have been asked to examine the results of the Section 11 Audit that apply to their own staff, identify any issues and implement any necessary changes to their procedures or practice.

#### Full engagement by schools in the work of the LSCB (including independent schools), including the requirements of Section 11 of the Children Act

#### Implementing "Keeping children safe in education"

The LSCB is pleased to have school representatives as members of the LSCB and in attendance at Board meetings.

Reports from the Safeguarding Effectiveness Group (SEG) to the LSCB have maintained a focus on how schools (including independent schools) have conducted their safeguarding responsibilities to protect children and young people within the requirements of Section 11 of the Children Act.

Between 2014/15 and 2015/16, there has been a 14% increase in the number of contacts and enquiries from academy and maintained schools to Leicestershire Children & Family Services from a total of 1825 contacts in 2014/15 to 2084 in 2015/2016. Of the 2084 contacts received from schools in 2015/16: 782 (38%) of these warranted a referral to Leicestershire Children's Social Care for further investigation. Analysis of the outcomes of contacts from education sources shows that the proportion resulting in 'no further action' is reducing, and the proportion referred to Social Care is increasing. This suggests that the contacts being received are becoming more appropriate. Rutland Children & Young People's Services received a proportionate increase that resulted in, during 2015/16, a total of 161 contacts and enquiries of which 89 (55%) warranted further investigation.

The increase in contacts and referrals may reflect the positive impact of the 2015/16 children's safeguarding training. This has been evaluated by a total of 3856 attendees from schools across Leicestershire and Rutland, many of whom were the schools Designated Safeguarding Leads, as 100% positive.

### Safeguarding Annual Return 2016 for schools (Leicestershire and Rutland)

The annual online return was issued in the summer term 2016 and 100% of maintained schools and academies completed this along with 20 of our Leicestershire based Independent schools – 305 in total. The return focused on schools' compliance with their duties under the Education Act 2002, sections 175 and 157, particularly highlighting current issues and local priorities.

#### Summary of the main findings:

- Compliance with annual child protection policy reviews and the training requirements of the statutory guidance is universal
- Staff awareness of the new FGM duty to report to Police is reported at over
- Compliance with the new Prevent duty is high:
  - Senior leadership team aware: 97.7%
  - Training Accessed: 97.4%

- Single point of contact (SPOC) identified: 88.9%
- Confident that staff could explain Channel and Prevent if asked: 82.0%
- o Completed Prevent risk assessment: 51.5% Yes, 39.7% Will do now (following receipt of survey)
- 37% of schools reported having attended "Signs of Safety" conferences and there is an indication of a need to increase confidence and knowledge of this approach
  - What is your view of this approach? (Please tick any that apply.)

It's helpful to families: 65.8% It's not helpful to families: 1.8%

Makes clear the issues of concern: 83.3%

Gives a clear way forward: 64.9%

Encourages open information sharing: 69.3%

Confusing: 1.8%

Well-timed conferences: 10.5%

Better than the previous style of conferences: 30.7% Decisions better promote safety for children: 32.5%

o Do you feel confident using and contributing to the Signs of Safety approach?

Yes: 46.9% No: 52.8%

 Do you feel you need further information or training on Signs of Safety?

Yes: 66.2% No: 33.4%

Leicestershire schools continue to receive positive comments from Ofsted about safeguarding with all reports in the last 12 months making the judgement that work in this area is "effective".

#### The implementation and impact of new national frameworks including:

- Revised Working Together 2015
- Advice on information sharing

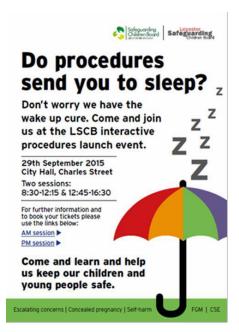
#### Revised Working Together 2015

The Board 'health-checked' our local policies and procedures in the light of the publication of Working Together 2015 and tasked the LSCB Development and Procedures Subgroup to update the LSCB procedures in order to secure sustained compliance with national expectations. The procedures are available through the Leicester and Leicestershire & Rutland Safeguarding Children Boards websites and 'accessible at: http://llrscb.proceduresonline.com/index.htm

New or revised procedures were formulated and launched in relation to:

- Information Sharing in the form of an Information Sharing Agreement (ISA)
- Female Genital Mutilation (FGM)
- Resolving Professional Disagreements
- Responding to Self-Harm

These specific policies and procedures were launched at a multi-agency learning event, comprising two sessions for practitioners across Leicester, Leicestershire and Rutland, on 29th September 2015. It was attended by 225 people from all partner agencies across LLR, including the Voluntary and Private Sector.



The LLR LSCB Multi-Agency Safeguarding Procedures relating to Female Genital Mutilation (FGM) were updated in November 2015, including the mandatory reporting guidance, and practitioners were advised to use them with immediate effect. The procedures are accessible via:

http://llrscb.proceduresonline.com/chapters/p\_fgm.html. Leicestershire County Council, Children and Family Services, did not receive any referrals regarding FGM in 2015/16.

The frontline Section 11 audit indicated good familiarisation and knowledge of staff in relation to these procedures. Policy and procedures are promoted through the golden threads of safeguarding learning and all training should reflect that. The use of the Competency Framework allows agencies to test their understanding and application of procedures.

#### Advice on information sharing

Working Together 2015 charged LSCBs with ensuring that all partner agencies understood their responsibilities to share information and concerns about children and young people in a timely manner to keep the children and young people safe from harm or exploitation.

To address this requirement, the Leicestershire & Rutland Local Safeguarding Children Board, in collaboration with the Leicester City LSCB, decided that, in order to help practitioners with the problem free sharing of information between different agencies for the purposes of safeguarding children, they needed to provide a new Safeguarding Children Information Sharing Agreement (ISA).

In September 2015, the LSCB launched the new LSCB Information Sharing Agreement onto the LSCB Website and at a launch event at Leicester City Hall that was attended by approximately 160 delegates.

The impact of the ISA has been difficult to define; however, agencies are required to report that they are compliant with the ISA in the May 2016 Section 11 Audit. In addition, health services commissioned by the CCG are required to evidence compliance against the ISA, in terms of having the ISA disseminated and visible to frontline staff.

#### What do we need to do in the future?

- More consistent attendance at Board and Subgroups
- Improvement in performance on Initial Health Assessments
- Progress the new arrangements for undertaking Section 11 audit and peer review
- Further enhance multi-agency audit activity.



# Priority 2a: To be assured that children and young people are safe, including assurance of the quality of care for any child not living with a parent or someone with parental responsibility

## What we planned to do

The priorities for action identified in the Business Plan 2015/16 were:

#### Improving outcomes for children identified by previous learning processes

- LSCB thresholds are understood and consistently applied across agencies
- Support offered to children and young people is proportionate to their needs
- The LSCB is assured that the quality of referrals is good
- Increased quality of assessment is secured
- Assurance of the quality of professional supervision

#### Early Help - well-being

- Early Help Services (including NHS provision) are successful in sustaining improvements to the lives of children and young people and their families and reducing children experiencing abuse or neglect or coming into care
- Ensure that members of the public and elected members are informed about safeguarding
- Ensure that the voice of the child is captured and feedback used to influence service development and procedures.

#### **Child Protection**

Multi-agency child protection services are child-focused and effective in safeguarding children and young people and maximizing outcomes for these children and young people

#### **Looked After Children (LAC)**

Looked After Children are safe and achieve health and education outcomes

#### Other Safeguarding Priorities

#### Child Sexual Exploitation (CSE)

- Increase in the identification of children and young people who are at risk of Child Sexual Exploitation (CSE) and reduction in the number who experience
- Effective prevention, investigation and recovery for children and young people who are or have experienced child sexual exploitation

#### Education

- Children Missing from Education are identified, safe and supported:
- Children and young people, who are not receiving their statutory education, are monitored to ensure they are safe
- Children that are home educated are safe

#### **Private Fostering**

• Children and young people are appropriately identified and supported in private fostering arrangements

#### Robust emotional health of children and young people

Assurance from CAMHS tier 1 to 4 is sufficient

#### **Children living on Military Bases**

Children living on military bases are safe with correct and appropriate reporting measures to and from the military

#### E-Safety

• Young people engaged in social media are aware of the risk and avoid risk appropriately

#### What we did and what has been the impact

Our work on this Priority is broken down into four sections: firstly, joint working across Leicestershire and Rutland, then a section for each Local Authority area, followed by another joint section on other safeguarding priorities. This allows the whole picture of safeguarding children in each area to be clearly shown.

## **Joint Working Across Leicestershire & Rutland**

#### Improving outcomes for children identified by previous learning processes

LSCB thresholds are understood and consistently applied across agencies / Support offered to children and young people is proportionate to their needs

#### Overview

Towards the end of 2015, the LSCB negotiated a revision in the LSCB Children's Social Care Thresholds, which were published in February 2016. During 2015/16, the Safeguarding Effectiveness Group (SEG) has monitored the impact of the thresholds and how they may have had an impact on the number of contacts made by frontline practitioners to Leicestershire and Rutland's respective Children's Social Care departments.

There is a wide variety of reasons why the public and professionals contact Leicestershire Children's Social Care and Rutland Children's Social Care. These range from enquiries to discussing concerns about a child with a Social Worker. The sharing of information and concerns is an important part of safeguarding children and young people, and the Children's Safeguarding Thresholds support the reasons why a discussion is required to take place. Where the concern meets the threshold for an investigation by Children's Social Care, the concern is escalated to that of a safeguarding referral.

#### During 2015/16 the LSCB have:



- Held multi-agency awareness raising sessions on thresholds for staff across the partner agencies
- Raised awareness of thresholds through an article in the April 2015 edition of "Safeguarding Matters" and updated information on the Safeguarding Boards' website
- Monitored the use of thresholds by completing a case file audit on the shared understanding of "No Further Action" referrals/contacts
- The "No Further Action" audit demonstrated that the vast majority of referrals are appropriate and many required a considerable amount of investigation by Children's Social Care Departments before they were closed.

Following these sessions, a small group met and considered the effectiveness of these sessions, and trying to address thresholds as a standalone matter. (Effective application of thresholds should be seen in the context of workers application of procedures.)

The group are considering options and decisions on the future of these sessions on the basis that application of procedures including thresholds would be part of practitioners core skills, which is provided via a range of means including single agency training and as part of the 'Golden Threads' of safeguarding learning.

#### Assurance of the quality of professional supervision

In the recent Frontline Section 11 report, 73% of respondents in the sample group across agencies stated that they have supervision meetings with their supervisor or manager.

#### At these meetings:

- 95% stated they discussed workloads
- 86% discussed individual cases they are involved in
- 90% discussed their professional development
- 65% had these meetings either monthly or more frequently.

#### Early Help

Early Help Services (including NHS provision) are successful in sustaining improvements to the lives of children and young people and their families and reducing children experiencing abuse or neglect or coming into care

#### **Partnership Working**

There is good evidence of partnership working to provide early intervention and support to families across Leicestershire and Rutland. Examples include:

- Midwives from the University Hospitals of Leicester (UHL) ensuring that women identified as vulnerable during their pregnancy are appropriately referred for support and discussed with Leicestershire and Rutland Children's Social Care and relevant health staff by the 30th week of pregnancy. The UHL team received 815 such referrals during 2015/16.
- The Early Start Programme is an initiative provided by Leicestershire Partnership NHS Trust (LPT). Working across Charnwood, it provides intensive health visiting support to vulnerable pregnant women and their partners (including those with a Learning Disability) who are first time parents, prior to 24 weeks pregnancy. The scheme is integrated into mainstream health visiting, Children's Centres and Early Help Services. The initiative anticipates expanding across identified areas of Leicestershire. A total of 70 families were receiving support from the Early Start Programme at the end of 2015/16.

This quote from one of the parents using the service echoes the positive feedback reported by parents accessing the service:

'The support and help has been brilliant. I honestly couldn't of coped without their help'.

- Parents are reporting satisfaction with Children's Centre services that offer Early Help and support across Leicestershire and Rutland.
- A survey of parents during October to December 2015 shows that 74% of Leicestershire families and 75% of Rutland families who engage with the Children's Centres are reporting that their needs have been fully met.

The Supporting Leicestershire Families and Changing Lives Rutland (CLR) services provide early intervention to families in need of support. A survey of parents who accessed these services between July-September 2015 showed that 98% of Leicestershire families and 96% of Rutland families reported improvements in their parenting confidence and capacity.

Multi-agency child protection services are child-focused and effective in safeguarding children and young people and maximizing outcomes for these children and young people

An Initial Child Protection Conference is arranged when there are concerns that a child may be at risk of harm from Neglect, Emotional, Physical or Sexual abuse or a combination of these. The conference includes the family and professionals. If, after considering reports and the views of the family and professionals, the conference members believe the child is at continued risk of harm then the child will become subject to a child protection plan.

The plan provides the detail of what parents/carers and professionals need to do to keep the child safe and free from harm. There are regular reviews of the plan to check how things are progressing prior to a second and subsequent Case Conferences, where the success of the plan will be discussed with the family and professionals and a decision made whether the plan needs to be continued.

The LSCB have been assured by the Safeguarding Effectiveness Group (SEG) that secure arrangements are in place to safeguard children during and after the processes leading to a Child Protection Plan. These are detailed in the sections for individual areas.

Leicestershire Children's Social Care and Rutland Children's Social Care each have arrangements in place to ensure that the strategy discussions, which are required to take place before a safeguarding investigation, are undertaken with partner agencies including Health and the Police. This is ensuring collaborative decision making to protect the child.

Ensure that members of the public and elected members are informed about safeguarding

In Leicestershire during 2015/16, 2051 contacts and enquiries were received by Children & Family Services from individual members of the public. This is slightly lower than the 2014/15 figure. This slight decrease is largely explained by the lower overall level of contacts and enquiries during 2015/16. In Rutland, 136 contacts out of 901 in total came from members of the public (15%); of these contacts, 62 progressed to referrals. 17% of referrals out of a total of 369 came from the public. Rutland do not have comparable data for 2014/15.

On 15th September 2015, elected members received a presentation from Paul Burnett, Chair of the Leicestershire & Rutland Safeguarding Boards, regarding safeguarding adults. However, the opportunity was also taken to include messages on Child Sexual Exploitation (CSE) and Private Fostering.

Ensure that the voice of the child is captured and feedback used to influence service development and procedures

In addition to the work of the individual agencies outlined in the area specific sections in June 2015, the Leicestershire & Rutland Safeguarding Boards Business Office sent out Safeguarding Surveys, via post, to schools in Leicestershire & Rutland with the aim of capturing the voice of children/young people and understanding the worries and concerns of students.

Two different versions of the survey were sent out to Primary Schools and Secondary Schools/Further Education Colleges, with extra questions added to the latter version that covered topics that could specifically affect older children and young people.

#### Leicestershire

The headline results (including "A little bit worried" and "Worried" answers) show that:

- Over 65% of Primary School children are worried about being approached by a stranger when out
- Over 60% of Primary School children are worried about being hurt by people
- Over 44% of Secondary School students are worried about feeling stressed and not coping
- Over 39% of Secondary School students are worried about being approached by a stranger when out

The headline results (including "A little bit worried" and "Worried" answers) show that:

- Over 46% of Primary School children are worried about nobody listening to them
- Over 43% of Primary School children are worried about their future
- Over 62% of Secondary School students are worried about feeling stressed and not coping
- Over 51% of Secondary School students are worried about being approached by a stranger when out

The full reports, charts and breakdown can be seen at: http://lrsb.org.uk/the-voice-ofthe-child-or-young

# Children are Safe in Rutland

# Contact, referral and assessment

|   | 2014/15 | 2015/16 |     | 201 | Trend chart |     |              |
|---|---------|---------|-----|-----|-------------|-----|--------------|
| Indicator   |         |         | Q1  | Q2  | Q3          | Q4  | (4 quarters) |
| Number of contacts to children's services – Rutland | 717     | 901     | 254 | 233 | 202         | 212 |              |

The data is showing an increase in the number of contacts and enquiries by partners and the public for Rutland from 717 in 2014/15 to 901 during 2015/16. There was an average of 60 per month in 2014/15 compared to 75 per month (a 26% increase) in 2014/15. The conversion rate from contacts/enquiries to referral in Rutland was 41% during 2015/16, an increase from mid-30% in the preceding two years. This exemplifies the positive work undertaken across the partnership to ensure referrers in Rutland are clear about thresholds and refer appropriately.

Considerable work has been undertaken in Rutland on thresholds and the assessment/analysis of risk (including CSE cases), using staff conferences and feedback from auditing. Work has also been undertaken in this area with schools to ensure a better multi-agency understanding of thresholds. Management oversight has been strengthened and there is evidence through increased conversion rates and greater numbers of cases being picked up in Early Help that children and families are receiving the right kind of service proportionate to their assessed needs. Evidence from audit confirms improvements in the quality of management oversight and assessment, but there remains an issue about consistency in risk analysis and smart planning.

#### During 2015/16 Rutland has:

- Trained all staff in thresholds and recognition of CSE
- Undertaken work with schools on thresholds
- Used schools bulletin to remind schools of good quality referrals
- Taken up specific poor quality referrals with individual agencies
- Co-located Early Help services staff in "front door"
- Carried out an audit of front door performance and cascaded learning to staff conference
- Strengthened management oversight of referral screening and decision-
- Assessed the quality of assessments as part of monthly quality assurance
- Provided feedback to staff through supervision, team meeting, and staff conferences
- Commissioned Signs of Safety training and risk assessment training for staff
- Introduced a generic risk assessment tool
- Implemented a CSE risk assessment tool.

The headline impact of this activity has been:

- Better understanding by council staff and partner agencies of thresholds
- More consistent application of thresholds in individual cases
- More cases diverted from Children's Social Care to Early Help
- Some improvement in the quality of referrals
- Improving management oversight
- Improving quality of assessment
- Staff beginning to use Signs of Safety, and risk assessment tools.

Specifically quality assurance and performance management processes illustrate that:

# Quantitatively

- Conversion rates from referral to assessment are increasing from 33% to
- 47%. This underlines the success of work undertaken in Rutland in respect of threshold application and understanding and this was a priority during the vear.
- As a result, CSE referrals increased fourfold from 2 in 2014/15 to 8 for 2015/16, reflecting work undertaken to raise awareness about this issue
- Children subject to Child Protection Plans rose from a low of 23 in August to a peak of 37 in February before falling back to 29 in March as two large families were removed from plans
- No children have been subject to a Child Protection Plan for more than two years and, whilst there were 6 children subject to repeat plans, only 1 child had been subject to a previous plan in the last 5 years
- All child protection cases were reviewed within statutory timescales.

Qualitative audits are showing signs of improvements in:

- The application of thresholds by the Duty Team, which are being more appropriately and consistently applied.
- The extent of management oversight, which has been strengthened in the latter part of the year.

Priorities for improvement in the coming year are:

- Consistency of management oversight
- Consistency in the recognition of risk, analysis of risk, ability to write SMART plans
- Obtaining user feedback on the quality of assessments and the effectiveness of intervention.

## **Quality of Assessment**

|  | 2014/1 | 2014/1 2015/1 |     | 201 | 5/16 | Trend chart |              |
|--|--------|---------------|-----|-----|------|-------------|--------------|
| Indicator                                  | 5      | 6             | Q1  | Q2  | Q3   | Q4          | (4 quarters) |
| % of re-referrals to social care – Rutland | 12%    | 29%           | 25% | 32% | 32%  | 29%         |              |

The rate of re-referrals in Rutland has fluctuated partly due to the small numbers involved, and was 29% in 2015/16.

- Numbers are small, and siblings in the same family have increased the rate of referrals
- Thresholds are being more consistently and appropriately applied and this has encouraged other agencies to refer
- Some historical cases have not always been dealt with appropriately first time around and have been re-referred. Rutland are examining a % of re-referrals to assess the extent to which re-referrals are for the same or a different reason.

# Increased quality of assessment is secured

An initial single assessment is required to take place following each safeguarding referral. This has to take place within 45 days of the referral. Rutland completed 68% of single assessments within 45 days, a decrease compared to 82% in 2014/15.

|   | 2014/1 | 2015/1 |     | 201 | Trend chart |     |              |
|---|--------|--------|-----|-----|-------------|-----|--------------|
| Indicator   | 5      | 6      | Q1  | Q2  | Q3          | Q4  | (4 quarters) |
| % of single assessments completed in 45 days – Rutland* | 82%    | 68%    | 66% | 58% | 82%         | 70% | \<br>\       |

<sup>\* 40</sup> days for Q1 and Q2 2015/16.

Note: the England average for 2014/15 was 81.5%

- The number of assessments undertaken in 2015/16 increased by 56% over 2014/15.
- A combination of an increase in the volume of assessments and staff shortages resulted in a deterioration in performance towards the end of 2015/16. The backlog of assessments are being addressed and Rutland expects a significant improvement in performance very early in the 2016/17 financial year.
- Audit work is showing a solid improvement in the quality of the most recent assessments and this is supported by stronger management oversight. There is still some work to be done to ensure this is consistent across the service and that the Authority responds robustly to changing risk in open cases.
- Risk recognition and improving assessments are a priority for 2016/17.

# Early Help

#### What has been done?

- Robust Children's Trust arrangements in place. Early Help Strategy created and agreed by Rutland Children's Trust
- The Children, Young People and Families (CYPF) Plan revised and written with agreed priorities that reflect LSCB Business Plan for 2016-19
- The Common Assessment Framework (CAF) documentation and process transformed to Early Help Assessment and in place since December 2015 Multi-agency training completed for over 90 practitioners.
- All Social Care and Early Help staff have completed Signs of Safety (SoS) training and being implemented in practice
- Early Help coordinators presence in front door to Children Services.

## What has been the impact?

- Greater numbers of cases are being picked up through Early Help as a result of the co-location of Social Care and Early Help through a single "front door", helping to ensure responses to families are both timely and appropriate.
- The number of cases receiving an earlier Early Help response or a targeted response has increased significantly and incrementally.
- The application of thresholds has improved and Early Help services are closely integrated with Social Care, supporting the effective "step up" and "step down" of cases. On average 35% of cases held by Early Help are now supporting Social Care interventions.
- The quality of Early Help Assessments (EHAs) has improved, including more child-centred assessments and planning.
- Support days are in place for schools to discuss and review Early Help cases. 100% of sessions were taken up by schools during the 2015/16 academic year. Early Help Co-ordinators are supporting external partners to undertake EHAs utilising Signs of Safety. Audits of external EHAs have shown an improvement with 50% of cases graded as good.
- The needs of families are being met effectively by Early Help services. On average 85% of families receiving targeted intervention support close with their needs met.
- Registrations in Children Centre services have increased with 92% of families now registered.
- Families with a higher level of need are routinely accessing services. The sustained engagement of vulnerable families in Children Centre services has increased significantly from 55% to 91% during 2015/16.
- Levels of achievement in Early Years Foundation Stage (EYFS) profiles have improved with 75% of children achieving the expected level of development in 2015, above the national average of 60%.
- User satisfaction levels have improved with 92% of families rating Children Centre services as good to outstanding.
- The user satisfaction survey demonstrates improved levels in early years and services for children with disabilities. 90% of children reported that short breaks services made a difference to them.

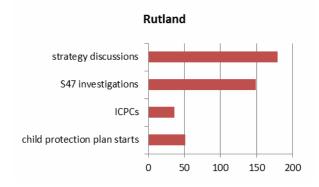
- Partner agency staff feel supported with cases causing concern and are accessing training sessions provided by Rutland County Council and schools support days.
- All Early Help staff are trained in utilising Signs of Safety to work with families and are feeling more confident.
- Changing Lives achieved its target of family attachments onto the programme in the first year of Phase 2 during 2015/16.
- Professionals report increased confidence and understanding of Early Help processes.

#### Residual Issues

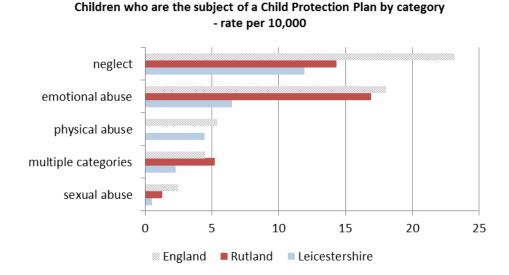
- Continue to engage external partners in lead professional role
- Continue to develop the offer to young people experiencing emotional health and well-being issues.

#### **Child Protection**

Children subject to Child Protection Plans rose from a low of 23 in August 2015 to a peak of 37 in February before falling back to 29 in March as two large families were removed from plans. No children have been subject to a Child Protection Plan for more than two years and, whilst there were 6 children subject to repeat plans, only 1 child had been subject to a previous plan in the last 5 years. All child protection cases were reviewed within statutory timescales. During 2015/16, Rutland undertook 179 strategy meetings. As a result, 149 children were the subject of Section 47 Enquiries, with, 24% leading to Initial Child Protection Conference, which led to 122 children having a Child Protection Plan.



In Rutland, the largest category was emotional abuse – this included 13 of the 29 Child Protection Plans.



Assurance has been received that in Rutland 100% of child protection cases were reviewed within required timescales by the respective Children's Social Care departments. This assurance is protecting against cases being subject to drift or delay in achieving protection for children.

During 2015/16, the percentage of repeat Child Protection Plans in Rutland is 11.8%.

|   |         |         |     | 201 | Trend chart |     |              |
|---|---------|---------|-----|-----|-------------|-----|--------------|
| Indicator   | 2014/15 | 2015/16 | Q1  | Q2  | Q3          | Q4  | (4 quarters) |
| % of children becoming the<br>subject of CPP for a second or<br>subsequent time – Rutland | 43.8%   | 11.8%   | 11% | 20% | 16%         | 12% | TOWNS GOOD   |

Note: the England average for 2014/15 was 16.6%

Multi-agency working in Rutland has always been a strength. However, there have been specific areas for further improvement in day-to-day working relationships with the Police and Health professionals. The remoteness of Rutland from the multiagency hub, coupled with changes in staff and managers in Rutland, has meant considerable effort has been required to build multi-agency trust and confidence.

Work has focused on three key areas:

- Strengthening the working relationships with the Police through regular liaison and case discussion
- Delivering training to schools on safeguarding issues using case studies
- Developing revised multi-agency guidelines to improve strategy discussion arrangements.

## The impact has been:

Better joint working in relation to strategy discussions with the Police and Section 47 investigations

- Some improvements in the quality of information sharing and trust and confidence with schools
- Better application of thresholds.

This is evidenced by:

- Increasing numbers of appropriate referrals from the Police and schools
- Evidence from auditing shows a strong an improving picture with regard to multi-agency working.

Further improvement sought in 2015/16 will be:

Embedding improved strategy discussion arrangements with Health professionals.

#### **Looked After Children**

Looked After Children are safe and achieve health and education outcomes

(Please note: all data is provisional end of year or quarter 4 information)

The number of children looked after by Rutland County Council has shown a generally increasing trend since 2007/08.

|                                     |         | 2015/16 |      | 201  | 5/16 |      | Trend chart  |
|-------------------------------------|---------|---------|------|------|------|------|--------------|
| Indicator                           | 2014/15 |         | Q1   | Q2   | Q3   | Q4   | (4 quarters) |
| Number of LAC – Rutland             | 34      | 39      | 34   | 31   | 34   | 39   |              |
| Rate of LAC per 10,000 –<br>Rutland | 43      | 51      | 44.2 | 40.3 | 44.2 | 50.7 |              |

Note: the England average Rate of LAC per 10,000 for 2014/15 was 60.

Looked After Children Placement Stability

Placement stability is a very positive factor in ensuring Looked After Children achieve good health and education outcomes as this means children will, in most cases, have a stable place of education and be with the same GP throughout their placement.

(Please note, indicator definitions changed from 2014/15, so previous results are not directly comparable)

|  | 2014/1 | 2015/1<br>6 |          | 201 | Trend chart |     |              |
|--|--------|-------------|----------|-----|-------------|-----|--------------|
| Indicator  | 5      |             | Q1       | Q2  | Q3          | Q4  | (4 quarters) |
| % looked after children with 3 or<br>more placements in the year –<br>Rutland            | 0%     | 3%          | 0%       | 0%  | 0%          | 3%  | LOW IS GOOD  |
| % of children who have been looked after for more than 2.5 years and of those, have been | 92%    | 88%         | 100<br>% | 94% | 94%         | 88% |              |

| in the same placement for at |  |  |  |  |
|------------------------------|--|--|--|--|
| least 2 years or placed for  |  |  |  |  |
| adoption – Rutland           |  |  |  |  |

Note: the England average % looked after children with 3 or more placements in the year for 2014/15 was 10. The England average % of children who have been looked after for more than 2.5 years and of those, have been in the same placement for at least 2 years or placed for adoption for 2014/15 was

#### Looked After Children Reviews

|  |         |         |          | 201      | Trend chart |     |              |
|--|---------|---------|----------|----------|-------------|-----|--------------|
| Indicator  | 2014/15 | 2015/16 | Q1       | Q2       | Q3          | Q4  | (4 quarters) |
| % of looked after children cases<br>reviewed within required<br>timescales – Rutland | 100%    | 90%     | 100<br>% | 100<br>% | 100<br>%    | 90% |              |

#### Care Leavers

|   | 2014/15 | 2015/16 |          | 201      | Trend chart |          |              |
|---|---------|---------|----------|----------|-------------|----------|--------------|
| Indicator   |         |         | Q1       | Q2       | Q3          | Q4       | (4 quarters) |
| Care Leavers in suitable accommodation – Rutland                  | 100%    | 100%    | 100<br>% | 100<br>% | 100<br>%    | 100<br>% |              |
| Care leavers in education,<br>employment or training –<br>Rutland | 67%     | 87%     | 96%      | 96%      | 96%         | 87%      |              |

Note: the England average for Care Leavers in suitable accommodation for 2014/15 was 81%. The England average for Care leavers in education, employment or training for 2014/15 was 48%.

Outcomes for Looked After Children in Rutland are very strong with excellent placement stability, timely permanency planning, access to physical health assessments & services and good educational outcomes. However, accessing Child and Adolescent Mental Health Services (CAMHS) is challenging, particularly when children are placed outside Leicestershire/Rutland. This is being addressed with the local East Leicestershire and Rutland Clinical Commissioning Group (CCG).

Rutland has experienced an increase in numbers of Looked After Children. A significant proportion of children are placed with connected persons often just outside the County borders. Although connected persons placements are recognised to promote placement stability and better outcomes, there are some challenges in relation to the provision of local foster carers to meet this increased demand.

#### During 2015/16 Rutland has:

- Developed and utilised a performance management framework to monitor outcomes for Looked After Children
- Worked with Health to improve performance in relation to initial and review health assessments
- Strengthened and improved processes in respect of Strength and Difficulties Questionnaires (SDQs)

- Escalated individual cases of concern where health assessments or CAMHS intervention had not been provided in a timely manner
- Strengthened permanency planning and tracking arrangements to ensure Looked After Children receive secure care as quickly as possible
- Involved the 'Virtual Headteacher' in case tracking and planning arrangements
- Increased numbers of children for whom adoption is the plan
- Introduced Signs of Safety into LAC planning and Foster care
- Reviewed arrangements for return interviews for missing Looked After Children.

## The impact of this work has been:

- Good, placement stability for Looked After Children
- Significant numbers of Looked After Children planned for adoption
- Educational attainment across all key stages good and on a par with other children in Rutland
- Children receiving a timely physical health intervention and support.

# Evidence to support this impact includes:

- Only one child, experienced three placement moves
- Positive peer review which focused on Looked After Children, adoption, and care leavers
- Internal auditing shows strong outcomes and effective intervention.

#### Service User Feedback

The examples below are recent case studies relating to children in care:

Child A came into care last year – he reported being happy; he has been told he can stay with his foster carers until he is 17+. He has good contact with his birth mother. He has plans for his future in terms of education and career aspirations. Prior to coming into care he rarely left his bedroom. He did not attend school regularly and he was overweight. Being placed in foster care has changed his life for the better – WW is now a member of the Youth Council and British Youth Council (BYC) Deputy Representative. He is also a member of the Children In Care Council (CICC).

Young person, Child B aged 17, recently accommodated, has reported feeling safer. She has started to plan for her future and has secured some part time work. Previously she was at risk of Child Sexual Exploitation (CSE) and self-harming. She is still open to Child, Adolescent Mental Health Services (CAMHS) but acknowledges she is starting to feel more positive about her life.

# Children are Safe in Leicestershire

# Contact, referral and assessment

|   |         | 2015/16 |      | 201  |      | Trend chart |              |
|---|---------|---------|------|------|------|-------------|--------------|
| Indicator   | 2014/15 |         | Q1   | Q2   | Q3   | Q4          | (4 quarters) |
| Number of contacts to children's services – Leics | 14632   | 12773   | 3453 | 3045 | 3297 | 2978        | \            |

Leicestershire Children's Social Care data demonstrates a (13%) decrease in the number of contacts and enquiries by partners and the public from 14632 in 2014/15 to 12773 during 2015/16. However, numbers have remained stable at around 1,000 per month, showing consistent understanding of the thresholds, and the conversion rate of contacts leading to a referral of safeguarding concern remains at 32% across both periods.

Leicestershire has continued to develop and embed work in First Response to ensure consistent application of thresholds for children/young people requiring a service from Children's Social Care (CSC) and those whose needs can best be met via Early Help Services. The co-location of an Early Help (EH) desk within First Response (FR) ensures timely discussions and responses.

The consultation line is used pro-actively by professionals seeking advice and ensures that those who move onto contact/referral are those children who require a higher level of intervention.

The co-location of social work staff (urgent responders) with the police continues to see close partnership working and timely responses to Section 47 investigations.

The embedding of the Early Responders to complete SAF for Section 17 cases and to take, when appropriate, enquiries to determine if a single assessment is required is ensuring a timely and proportionate response to children/young people and families.

Monthly audits involving the Heads of Service, Senior Managers and Team Managers in First Response have taken place over the last 6 months to explore themes and ensure learning is disseminated across the service to continually improve performance at the 'Front Door'.

Audit have also taken place on cases stepping up to CSC and stepping down to EH to ensure a robust application of thresholds. This has led to work in respect of Children in Need (CiN) and the production of a practice guide for CiN cases to improve the robust approach to this group of children and their families. Work has been undertaken to improve strategy discussions to ensure that key agencies are always engaged and that careful consideration is given as to whether a Section 47 is required.

Audits evidence strong management oversight and strong multi-agency working. Appropriate escalation processes are in place to ensure robust challenge and focus on safeguarding practice.

A key area of development is the multi-disciplinary Child Sexual Exploitation (CSE) team. Work is well underway to establish a LLR CSE Hub. The team have established close multi-agency practices across Leicestershire and Rutland to identify and safeguard young people at risk of CSE. The team work closely with schools.

# During 2015/16 Leicestershire has:

- Developed a continuous improvement plan and performance systems to drive service improvement
- Strengthened strategy discussions
- Reviewed Section 47 practice
- Completed a number of 'themed' Senior Managers audits: repeat Child Protection (CP) plans, CiN, safeguarding children with disability
- Produced a practice guide for CiN to strengthen our offer/practice to this group of children and families
- Completed a number of practice summits: Child Protection, Safeguarding children with disability
- Reviewed the systems at First Response including the Early Help desk
- Embedded and strengthened audit processes and how to cascade learning to continually improve practice
- Reviewed and strengthened management oversight on all stages
- Embedded Signs of Safety (SoS), the use of the CSE risk assessment tool and the Merton Risk assessment tool
- Focus on children/families living with neglect and the impact
- A pilot in the Loughborough area beginning in September 2016 to bring learning and practice together.

# The headline impact has been:

- Evidence of strong partnership working
- Evidence of consistent thresholds
- Appropriate deployment of Early Help services
- Strong evidence of voice throughout our work
- Improve performance management information this helps drive practice improvement.

## Qualitative audits show:

- Strong evidence of the embedding of SoS and voice in practice
- Good understanding of thresholds
- Partnership work is strong
- Good management oversight.

## Priorities for improvement 2016/17

- Reducing number of repeat Child Protection plans
- Safeguarding children with disabilities
- Improving performance on availability and social worker reports to conference two days before meeting.

A re-referral is defined as a referral to Children's Social Care made within 12 months of the previous referral. The rate of re-referrals in Leicestershire has decreased steadily from 29% in 2012/13 to 18% in 2015/16.

|   |         |         |     | 201 | 5/16 | Trend chart |              |
|---|---------|---------|-----|-----|------|-------------|--------------|
| Indicator                                   | 2014/15 | 2015/16 | Q1  | Q2  | Q3   | Q4          | (4 quarters) |
| % of re-referrals to social care –<br>Leics | 24%     | 18%     | 25% | 17% | 16%  | 18%         |              |

- The rate of referrals in recent years has been below that of England and our statistical neighbours, but the rate of re-referrals has been close to or slightly above this comparator group
- We need to understand why this is and to minimise re-referrals, although it is promising that the rate of re-referral within 12 months declined from 2013 to 2014 and again from 2014 to 2015
- The objective is not to achieve a statistical balance for its own sake but to provide services in such a way that the help and protection offered has a lasting benefit
- There has been a steady increase in the number of referrals from summer 2015 after changes to the process in First Response
- This now more accurately reflects the level of work and intervention at First Response
- Re-referral rates since August 2015 have remained below 20% demonstrating a better response/assessment of need at the point of first referral.

## **Quality of Assessment**

## Increased quality of assessment is secured

An initial single assessment is required to take place following each safeguarding referral. This has to take place within 45 days of the referral. Leicestershire Children's Social Care completed 92% of single assessments within 45 days during 2015/16, which is above the national average of 81.5%.

|  |         | 2015/16 |     | 201 | 5/16 |     | Trend chart  |
|--|---------|---------|-----|-----|------|-----|--------------|
| Indicator  | 2014/15 |         | Q1  | Q2  | Q3   | Q4  | (4 quarters) |
| % of single assessments completed in 45 days – Leics | 96%     | 92%     | 93% | 95% | 90%  | 91% |              |

Note: the England average for 2014/15 was 81.5%

- On average 190 Single Assessments are completed each month
- Most are undertaken at the point of referral in First Response but Strengthening Family Services, Disabled Childrens Service and Locality teams also complete them
- Current performance consistently outperforms the statistical neighbour group and England as a whole.
- Work continues to improve the quality of analysis in assessments and smart outcome/focussed planning. Signs Of Safety (SoS) continues to be embedded across the service and specific workforce development within First Response is planned in the autumn of 2016.

# Early Help

Early Help Services (including NHS provision) are successful in sustaining improvements to the lives of children and young people and their families and reducing children experiencing abuse or neglect or coming into care

#### What has been done?

- Set out the LCC and partnership Early Help Offer and developed an Early Help assessment, planning and review process (detailed in EH Manual).
- Worked in partnership with other Early Help providers (District/Borough) Councils, Health, Police, etc.) at both strategic and operational levels to join up service delivery for those families with multiple and complex issues to ensure best response to needs.
- The Children's Centre 0-2 Pathway has been developed as a coherent response to the needs of families with additional vulnerabilities.
- Developed the role of the EH Social worker in order to provide social work oversight of cases that require escalation to statutory services.
- Developed a flexible workforce across localities to meet children and family's needs
- Supporting local families in their communities, where needs are identified early and difficulties resolved quickly.

## What has been the impact?

- Locality Hubs 94% of family referrals are allocated or processed within 28 days (target is 95%)
- Early Help quarter upon quarter, an increase of families in receipt of EH support; Q4 figure is 6793 individuals (assessed)

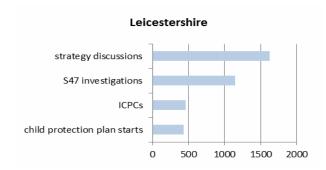
- Children's Centre continued increase in children engaged in the Programme within the year reaching 91.6% of target (further numbers still to be ratified)
- SLF Approximately 2000 assessments of Children and Families completed each quarter
- Troubled Families Claims total claim for Phase 2 to date is 244 outcomes, which maintains Leicestershire as the highest performing Authority in the East Midlands
- Workforce aligning Services has enabled a flexible and responsive workforce
- Case studies of family stories produced
- Family Star material
- Voice of the child and families captured
- User satisfaction demonstrates improved level of satisfaction with Children's Centre services
- Staff feedback and voice capture regularly through supervision and service meetings
- Staff utilising Signs of Safety tools and improved confidence in practice.

#### Residual Issues

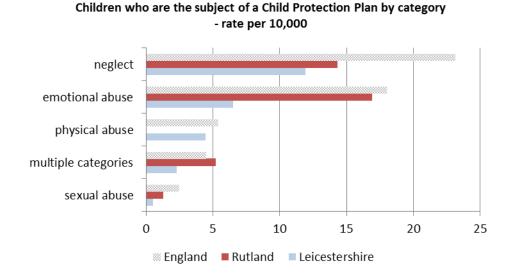
- Partnerships demonstrate the Early Help Pathway across all partners; progress multi-agency evidence based group work programme and pathway; continue to build on multi-agency approaches to avoid duplication and ensure joined up working across agencies
- Practice Improvement embed and develop Early Help systems and processes to drive up quality
- Workforce continued use of flexible workforce to manage demand
- Improved Monitoring and Performance Systems continued monitoring of work flow in order to manage demand; continue to improve the performance reporting mechanisms including the roll-out of the Troubled Families Dashboard.

#### Child Protection

During 2015/16, Leicestershire undertook 1628 strategy discussions. As a result, 1147 children were the subject of Section 47 Enquiries, with 39.6 % of these leading to an Initial Child Protection Conference (ICPC). During 2015/16, 86.9% of ICPCs resulted in a Child Protection Plan.



In Leicestershire, at the end of 2015/16, the largest reason for a child having a Child Protection Plan was neglect. This included 161 of the 347 children with Child Protection Plans (see chart overleaf).



Assurance has been received that in Leicestershire 99.1% and in Rutland 100% of child protection cases were reviewed within required timescales by the respective Children's Social Care departments. This assurance is protecting against cases being subject to drift or delay in achieving protection for children.

Consultation with Leicestershire parents following child protection conferences showed 86% of parents having a good level of understanding of what they need to do to end the plan.

Weekly performance reports show a high level of visiting to children subject to CP plan (over 85%). For those who do not receive a visit management oversight is recorded to explain the case circumstances.

During 2016-17, the LSCB is undertaking a review with Leicestershire Children's Social Care and partners to examine the reasons why 30.5% of Child Protection Plans were children becoming subject to a Plan for a second or subsequent time during 2015/16. The national average figure is 16.6%.

|   |         |         | 2015/16 |     |     |     | Trend chart  |
|---|---------|---------|---------|-----|-----|-----|--------------|
| Indicator   | 2014/15 | 2015/16 | Q1      | Q2  | Q3  | Q4  | (4 quarters) |
| % of children becoming the subject of CPP for a second or subsequent time – Leics | 17.2%   | 30.5%   | 34%     | 31% | 29% | 29% | LOW IS GOOD  |

Note: the England average for 2014/15 was 16.6%

- Leicestershire has generally had a child protection plan rate higher than its statistical neighbours but a lower rate of repeat plans
- Child protection plan numbers peaked in August 2014, but despite a significant fall since in the number of open plans, the rate of repeat plans has risen markedly

- In Leicestershire, the Children's Rights Service supported a total of 119 young people in relation to child protection processes during 2015/16. 64 young people were represented at their Child Protection Conference by the Children's Rights Officer, and 30 young people attended their own Child Protection Conference.
- There has been a thematic audit on repeat plans, a staff conference, discussion at the LSCB and a senior management team audit. The conclusions and implications for practice are that procedures and oversight of the step-down child protection to Child in Need services requires reinforcement, particularly in cases where the 'toxic trio' of domestic violence. substance misuse and parental mental health problems are factors.

## **Looked After Children**

Looked After Children are safe and achieve health and education outcomes

(Please note: all data is provisional end of year or quarter 4 information)

The number of children looked after by Leicestershire County Council increased steadily from 2007/08 until levelling off over the past 2 years.

|                                | 2014/1 | 2015/1 |      | 201  | Trend chart |      |              |
|--------------------------------|--------|--------|------|------|-------------|------|--------------|
| Indicator                      | 5      |        | Q1   | Q2   | Q3          | Q4   | (4 quarters) |
| Number of LAC – Leics          | 470    | 470    | 495  | 483  | 478         | 470  |              |
| Rate of LAC per 10,000 – Leics | 35     | 35     | 36.7 | 35.8 | 35.5        | 34.9 |              |

Note: the England average Rate of LAC per 10,000 for 2014/15 was 60.

#### Looked After Children Placement Stability

Placement stability is a very positive factor in ensuring Looked After Children achieve good health and education outcomes as this means children will, in most cases, have a stable place of education and be with the same GP throughout their placement.

(Please note, indicator definitions changed from 2014/15, so previous results are not directly comparable)

|  |         |         |     | Trend chart |     |     |              |
|--|---------|---------|-----|-------------|-----|-----|--------------|
| Indicator  | 2014/15 | 2015/16 | Q1  | Q2          | Q3  | Q4  | (4 quarters) |
| % looked after children with 3 or<br>more placements in the year –<br>Leics  | 14%     | 13%     | 14% | 13%         | 13% | 13% | LOW IS GOOD  |
| % of children who have been looked after for more than 2.5 years and of those, have been in the same placement for at least 2 years or placed for adoption – Leics | 62%     | 68%     | 57% | 63%         | 67% | 68% |              |

Note: the England average % looked after children with 3 or more placements in the year for 2014/15 was 10. The England average % of children who have been looked after for more than 2.5 years and of those, have been in the same placement for at least 2 years or placed for adoption for 2014/15 was

## Looked After Children Reviews

|  |         | 2015/16 |     |     |     |     | Trend chart  |
|--|---------|---------|-----|-----|-----|-----|--------------|
| Indicator  | 2014/15 | 2015/16 | Q1  | Q2  | Q3  | Q4  | (4 quarters) |
| % of looked after children cases reviewed within required timescales – Leics | 88.2%   | 98.1%   | 90% | 83% | 90% | 89% |              |

## Care Leavers

|   |         |         | 201 | Trend chart |     |     |              |
|---|---------|---------|-----|-------------|-----|-----|--------------|
| Indicator   | 2014/15 | 2015/16 | Q1  | Q2          | Q3  | Q4  | (4 quarters) |
| Care Leavers in suitable accommodation – Leics            | 82%     | 72%     | -   | 54%         | 59% | 72% |              |
| Care leavers in education, employment or training – Leics | 48%     | 42%     | -   | -           | 37% | 42% |              |

Note: the England average for Care Leavers in suitable accommodation for 2014/15 was 81%. The England average for Care leavers in education, employment or training for 2014/15 was 48%.

The increased performance in placement stability and permanence planning has improved outcomes for Looked After Children in Leicestershire. Although 14% of children in 2014/15 had 3 or more placement moves, this has reduced to 13% in 2015/16 and maintained this level over the guarter 2, 3 and 4.

Leicestershire have also improved placement stability for children being looked after in the same placement for over 2 years or placed for adoption from 62% to 68%.

Leicestershire has improved the timeliness of children's looked after review meetings from 88.2% to 98.1% by reviewing the key performance indicator within the Safeguarding Improvement Unit (SIU) 2016/17 delivery plan and changing internal administration systems. This improvement has had a positive impact on the placement stability and permanence planning for children with Independent Reviewing Officers (IROs) ensuring appropriate plans are in place to safeguard and promote the overall welfare of our children.

## During 2015/16 Leicestershire has:

- Reviewed Key Performance Indicators in the SIU service delivery plan, on when SIU are notified of a child entering care. SIU are running weekly reports to identify new LAC from data entered on Framework I by Social Work Teams
- Continued to escalate cases through to the Assistant Director where a delay in care planning and permanence is unresolved for Looked After Children
- Established an agreement with County Judges for the IRO view of care plans to be considered within care proceedings

- Continued worked with Health to improve performance on initial and review health assessments taking place for Looked After Children and improving health outcomes for Looked After Children
- Escalated individual cases of concern where Child and Adolescent Mental Health Services (CAMHS) intervention has not occurred in a timely manner
- Increased the numbers of children whom adoption or legal permanency via Special Guardianship Order (SGO) is the plan
- Increased outcomes for Looked After Children subject to a CSE plan
- Reviewed processes for return interviews of missing Looked After Children. improving communication between agencies
- Progressing Signs of Safety (SoS) to Looked After Children's review meetings
- Joined a forum of placement availability across the East Midlands region, giving a wider range of placements available to our children.

## The impact of this work has been:

- Better matching of Looked After Children and placement availability resulting in placement stability
- Increased number of children being matched and placed for adoption
- Looked After Children receiving health assessments in a timely manner
- Children's educational attainment across all of the key stages is good. Young people are considered for assisted boarding where appropriate in meeting their educational needs.

# Evidence to support this impact includes:

- A reduction in the number of children having 3 or more placement moves since 2014/15. This has been maintained in guarter 2, 3 and 4 of 2015/16
- Internal audits outcomes demonstrate good team manager oversight of cases with effective intervention and outcomes for Looked After Children
- Positive peer review which focused on Looked After Children in Leicestershire
- An increase in young people leaving care who have been offered higher education placements.

#### Service User Feedback

The examples are current case studies relating to children in care.

Child A is 16 years old and of mixed heritage; he came into care under section 20CA1989 on 30 November 2012 following a period of child protection planning. Child A was made subject to a full care order in August 2013. Child A was described by professionals prior to being in care as presenting as traumatised; at times he displayed extreme anger and other times withdrawn and unable to voice his worries. Child A was placed with foster carers. Unfortunately this placement broke down in November 2013 due to his risky behaviours and he moved to a residential unit. Child A is academically very bright and has sat his GCSEs in July 2016. In January 2016, consideration was made for him to be offered assisted boarding placement for his A levels. Child A was supported by his IRO and Children's Rights Officer to explore this offer in detail and alternative post 16 options. Child A made an informed

decision not to progress with assisted boarding but preferring to remain in his current placement to sit his A levels. Child A has stated he is happy in his placement and it has been his home for the last 3 years. Child A is able to express his voice and clearly states he wants to remain in his placement until he goes to University in September 2018. Child A is an active member of the Children in Care Council and represents the voice of his peers attending subgroups, such as with LAC nurses looking at children's view of health services to LAC children. Child A is able to confidently express his voice regarding his own future care plan including contact, placement, education and health.

Child B is 17 years old. She came into care on 17 October 2012 following a period of child protection planning. Child B was presenting CSE risk, missing from home, behaviour difficulties and none school attendance. She was placed in a foster placement under section 20CA1989 where she has remained. Child B was supported by her Foster Carer and Social Worker and began to engage in her education on a part time basis through Blue print. In September 2013 (year 10), she made the decision with support to return to school on a full time basis and sat her GCSEs in July 2015. Child B joined a local youth group and progressed to becoming a volunteer supporting the staff team on activities such as climbing walls etc. Child B secured an apprenticeship as a teaching assistant in a Pupil Referral Unit and is now in her second year; she has also taken her wall climbing instructor exams and is the youngest qualified instructor in Leicestershire. Child B attends her LAC reviews and is able to express her voice regarding her care plan. Child B has stated that she wants to remain living with her Foster Carer into supported lodgings and complete her 3 year apprentice as a teaching assistant. Child B states that without being in care she does not envisage that she would have been able to reengage in her education and would not be working with troubled young people to support them in their own education success.

## Other Safeguarding Priorities

## **Child Sexual Exploitation**

Increase in the identification of children and young people who are at risk of Child Sexual Exploitation (CSE) and reduction in the number who experience CSE / Effective prevention, investigation and recovery for children and young people who are or have experienced child sexual exploitation

What we did and the impact of what we did

Child Sexual Exploitation (CSE) remains a key strategic priority for the Local Safeguarding Children Board (LSCB) reflecting its national and local status. The government has elevated CSE to the level of a national threat and established an Independent Inquiry into Child Sexual Abuse which will investigate whether public bodies and other non-state institutions have taken seriously their duty of care to protect children from sexual abuse including CSE. CSE is deemed to be a local threat evidenced through high profile cases across Leicester, Leicestershire and Rutland and also demonstrated in the Leicestershire Police problem profile (using 2014/15 data) for CSE, Missing from Home and the Paedophile & Online Investigation Team that highlights a number of threat and risk areas.

A joint LSCB CSE, Missing and Trafficking Subgroup covering Leicester, Leicestershire and Rutland, established in August 2012, is tasked with coordinating the local response.

During this business year key principles established last year to strengthen the local response have been progressed:

- Consolidation of a single Leicester, Leicestershire and Rutland (LLR) approach to tackling the issues of CSE, trafficked and missing children
- Sharing, pooling and an equitable distribution of resources within a single multi-agency specialist CSE team in line with emerging threat and need

In June 2015 a CSE Coordinator for Leicester, Leicestershire and Rutland was appointed to support the work of the LSCB subgroup and focus on a number of identified priorities:

- Support the implementation of the local action plan
- Ensure protocols, policies and procedures are up to date and effective
- Co-ordinate partnership activity with the aim of creating an accurate and up to date multi-agency CSE problem profile
- Monitor the effectiveness of practice, to protect and support children and young people at risk of CSE and make recommendations for improvement
- Ensure effective information sharing between partners and at a local level.

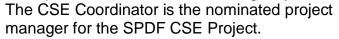
Progress has been made on a number of the identified priorities:

- A Local Authority data set has been established and key information is emerging. It has resulted in improved profiling of victims and those at risk of CSE and also risky persons and peers. The appointment of a multi-agency intelligence analyst through the Strategic Partnership Development Fund (SPDF) CSE Project (see below) will bolster this area of work and support the development of a comprehensive multi-agency data set
- Children and young people at risk of or subjected to CSE are now flagged on their health records and available to frontline health services
- Frontline police officers are now using a CSE checklist when completing a Vulnerable Children's Report to support identification, prevention and timely referrals
- An operating protocol for the multi-agency specialist CSE team has been developed.

The growth and development of the specialist multi-agency team response to CSE has continued apace with confirmation of investment from the NHS and Leicester City Council to add to the existing contributions from Leicestershire Police, Leicestershire County Council and Rutland County Council.

The development has been further bolstered by a successful partnership bid of £1.23 million to the Strategic Partnership Development Fund (SPDF) of the Police and Crime Commissioner aimed at funding provision over the next two financial years.

The aim is to utilise the funding to build capacity, capability and improve the effectiveness of the partnership in preventing, identifying and tackling CSE. The SPDF CSE Project is intended to fund both one-off and non-recurring initiatives, as well as extending existing initiatives and good practice. In addition, it will provide a temporary increase in structures and staffing. Planned initiatives include the extension of Warning Zone provision to include an innovative e-Safety programme and the development of a comprehensive school prevention activity programme including re-commissioning 'Chelsea's Choice'. Additional posts include the recruitment of a multi-agency CSE analyst, a forensic psychologist, parenting support coordinator and specialist health professionals into the multi-agency team.





One of the initiatives, C.E.A.S.E. (Commitment to Eradicate Abuse and Sexual Exploitation), was launched at an event in February 2016. At the event, partner agencies publicly pledged their commitment to tackle CSE by signing up to C.E.A.S.E. This marked the start of an internal and external awareness raising campaign designed to complement the communications activity already being delivered under phase three of the wider 'Spot the Signs' campaign led by the LSCB Subgroup. Phase two of C.E.A.S.E. includes the launch of an educational film focusing on e-Safety based on a recent local case.

Leicestershire agreed to participate in trialling the development of a new inspection regime. The two day Joint Targeted Area Inspection trial, held in September 2015. involved the inspectorates for children's services (Ofsted), Police (HMIC), Health (CQC) and Probation (HMIP) - combining their resources to undertake a multiagency inspection focusing on the theme of CSE and missing children. Following feedback provided by the inspectors, a number of actions have been progressed through the Subgroup. This includes ensuring CSE concerns are flagged on health records.

A seminar hosted by the East Midlands Assistant Directors of Children's Services (ADCS) Group was held in October 2015 involving senior leaders from a wide range of agencies from across the region. Keynote contributors included Ofsted and the Crown Prosecution Service. The event provided an opportunity to reflect on CSE practice and critical issues, highlighted improvement themes and engaged delegates in a discussion about regional approaches. The local approach in achieving a unified approach to tackling CSE across three local authorities and two LSCBs was cited as an example of good practice. A regional CSE framework, encompassing a range of regional principles and standards, has been finalised and endorsed by the regional ADCS group.

# Work of the Subgroup

In order to effectively respond to the developments outlined above, the pace and



trajectory of the work of the Subgroup has been increased and accelerated during this business year. A wider range of agencies are now represented on the Subgroup reflecting the increased scope and breadth of the agenda.

A second run of the applied theatre production Chelsea's Choice was commissioned by the Subgroup and rolled

out across local schools and colleges during the autumn term – the evaluation and feedback was very positive. Coordinated media relation activity took place to promote key messages in relation to CSE. In addition to the agreed communication strategy, a package of CSE related materials was disseminated, including: briefing slides for head teachers, a letter and presentation to school governors, revised sex and relationships teaching resources and endorsed material for school websites. Future engagement is planned with primary schools to ensure messages reach all age groups and bolster work in relation to e-Safety and healthy schools.

The Subgroup's communication strategy has been updated and refreshed outlining the approach over the next 18 months. The updated plan has a broader scope, including the multi-agency specialist CSE team and the SPDF CSE Project - it outlines the overarching communications approach across Leicester, Leicestershire and Rutland to ensure there is an overview of all CSE activity (including agency led work), and coordination of message and timing.

In March 2016 a seminar was held with over 60 faith and community leaders from across Leicester, Leicestershire and Rutland with the aim of raising awareness of CSE and gaining joint engagement and involvement in future developments, including taking forward funding arising from the SPDF CSE Project.

A comprehensive dataset with analysis from partners has been developed. This is produced quarterly and reported into the LSCB Performance Reporting Framework.

## Analysis of the data

Considerable work has been undertaken by the CSE Coordinator during the last three quarters of 2015/16 to develop the local data set and improve the breadth and quality of data and analysis provided by partners.

Overall, the data is showing evidence of the following trends:

The numbers of CSE referrals continues to rise. Children's Social Care in Leicestershire and Rutland received 311 referrals during 2015/16 compared to 188 referrals during 2014/15. The increase highlights greater professional and public awareness following national media attention and success of the local 'Spot the Signs' awareness raising campaign. Furthermore there is evidence that the existence of shadow LSCB action plans at an agency level

is also having the desired impact. This has translated into an increasing number of joint investigations and operations with the Police, increased levels of partnership disruption activity and a number of successful prosecutions during the business year.

Numbers of CSE referrals to Children's Social Care:

|   |         |         | 201 | Trend chart |    |    |              |
|---|---------|---------|-----|-------------|----|----|--------------|
| Indicator   | 2014/15 | 2015/16 | Q1  | Q2          | Q3 | Q4 | (4 quarters) |
| Number of referrals where CSE is the main feature – Leics   | 184     | 303     | 49  | 75          | 89 | 90 |              |
| Number of referrals where CSE is the main feature – Rutland | 2       | 8       | 2   | 2           | 2  | 2  |              |

- There has been some improvement in the range of agencies making CSE referrals. The source of the majority of referrals continues to be the Police, Children's Social Care and Early Help
- Referrals have been received from a variety of sources including GP practices, non-Accident & Emergency hospitals and sexual health clinics highlighting a wider awareness of the issue. The specialist health professionals who are joining the multi-agency CSE team have a target to increase the number of referrals received from their health colleagues
- Schools and colleges have been increasingly engaged in the agenda locally. However, direct referrals received from educational institutions remain low this requires further investigation
- Use of the CSE risk assessment tool in making referrals remains poor. The tool is designed to provide a consistent approach to identifying, measuring, analysing and reviewing the risk. Further work is planned in 2016/17 to promote use of the tool
- A majority of the referrals across LLR are for white females aged 13-15 years
- The percentage of referrals in relation to boys and young men has increased from 8% in 2014/15 to 19% in 2015/16, close to the local target of 20%
- A concern remains that there is under-reporting in relation to children from BME groups considering the diversity of the area
- Children at a younger age are being targeted, predominately online. On occasion this has resulted in contact abuse
- The data highlights that a majority of children reside at home with their families, reinforcing the need for campaigns to raise awareness with parents around online and offline CSE
- Data on risky adults or peers is now more regularly provided; however full data is required to identify patterns. The data available highlights a varied age group though the most consistently reported age group is 19-25 years old. A majority are males of White British origin though there are also reports of some female risky adults or peers
- Leicestershire referrals for out of authority children placed in Leicestershire reflect the large number of private children's homes in Leicestershire and

highlight the need for placing authorities and partners in Leicestershire to work together to safeguard these children.

A data set has been established and key information is emerging. However to improve strategic planning a richer picture is needed. This is planned to be achieved in 2016/17 through developing performance measures and questions through the combination of data, audit, operational intelligence, inspection and voice of staff and service users.

A local and regional problem profile has been developed assisting in agencies targeting resources and informing strategic developments. A regional problem profile was developed with input from partners from across Leicestershire and Rutland. This has led to improved profiling of risky persons and offenders.

## Impact of the specialist multi-agency CSE team

The purpose of the team is to identify and take action to safeguard and protect children at risk of CSE, or who are being sexually exploited (online or in the real world), trafficked or have gone missing or run away. The team provides a victimcentred approach combining criminal investigation, safeguarding and educational programmes. The team coordinates the response to a number of high profile and cross boundary investigations.

It is envisioned that the emerging local operational approach will be based on the application of a 'hub and spokes model'. This approach aims to ensure that, whilst the multi-agency CSE team will have overall responsibility for coordinating the response to CSE, tackling CSE will remain everyone's business. To achieve this aim and strengthen the current approach CSE Champions will be embedded in all agencies.

Co-location of partner agencies has led to much better information sharing and more effective action in a greater number of CSE related cases. Working in a more joined up way has allowed the sharing of relevant intelligence and improved coordination of responses. This has already resulted in an improved ability to disrupt and prosecute perpetrators and provide early intervention to reduce harm and promote wellbeing. In addition it is clear that co-location has improved the timeliness of joint decision making about cases of concern, it has assisted in a greater understanding of the respective partner roles, and it has significantly assisted in the development of the collective understanding of those at risk of CSE. Earlier referrals into the team has enabled earlier intervention and resulting profile of the cases in relation to the level of harm dealt with by the team changing since its inception.

Raising the profile of the work of the team continues to be a priority so that Leicestershire and Rutland residents and bodies such as schools can continue to 'spot the signs' and make referrals if they have concerns.

## Children going Missing

In Leicestershire and Rutland the dataset for children going missing was under development in 2015/16. Partners are working to ensure there is robust data on children going missing, this will be completed in 2016/17.

Provisional Local Authority data for the latter part of 2015/16 indicates that the number of missing children has not markedly changed during that period, and the number of return interviews being undertaken with children who have gone missing has increased.

A risk area regarding children reported missing continues to be in relation to those placed in the area by other Local Authorities in Private Children's Homes.

Barnardo's has been commissioned locally to undertake return interviews with those children deemed to be at the highest risk of CSE and/or who go missing most frequently. The impact of this work is to be fully evaluated in 2016/17.

## Future Priorities

The Subgroup identified the following forward priorities at a development day in February 2016:

- Developing our response to online CSE
- Developing our approach to risky persons, offenders and serious and organised crime groups
- Broadening awareness raising activity in relation to CSE, trafficking and missing whilst targeting identified underrepresented groups
- Seeking assurance that the implementation of the Strategic Partnership Development Fund CSE Project leads to enhanced safeguarding outcomes for children.

A number of the above priorities have been factored into the LSCB Business Development Plan for 2016/17 and cut across 2016/17 Strategic Partnership Board (SPB) priorities including Serious and Organised Crime and Cybercrime. CSE remains a SPB priority.

At the development day it was also agreed that, although overall significant progress had been made against the existing Subgroup action plan, a number of key priority areas remain:

- Monitoring compliance with local policy and procedure a CSE themed audit is planned by the LSCB Multi-Agency Audit Subgroup during Q3 2016/17
- Providing effective support and recovery services for victims of CSE and their families that meet the spectrum of their needs - the shadow Health CSE Group has been tasked to take this forward during 2016/17.

In addition ensuring the dataset for Children going missing is robust is a priority for completion in 2016/17.

# Challenges

- The breadth, depth and scope of CSE related activity continues to increase. A proposed revision to the existing CSE governance arrangements is under consideration. The proposal is aimed at ensuring that activity across the partnership is effectively coordinated, enhanced and strengthened
- The resources dedicated to tackling CSE and establishing a specialist multiagency team are considerable and have been deployed innovatively, and thus

- far, successfully. However these resources may need to be reviewed in the light of the continuing increasing referrals and demand as the true scale and nature of CSE becomes evident
- Establishing comprehensive, consistent and accurate data in relation to risky persons and offenders to enable a more targeted approach remains a challenge
- Further work needs to be undertaken in relation to tackling online CSE within the context of the increasing accessibility of technology and social media. The response needs to be flexible and up to date
- As above, consideration of how to approach the sensitive issue of raising awareness of CSE risks among year 6 and year 7 students, as abusers appear to be targeting younger children
- Ensuring children and young people understand the issues surrounding consent and the nature of healthy sexual relationships through continued work in schools and colleges
- Tackling the under-reporting in relation to BME children and engaging all communities in the agenda to ensure the range of referrals and response reflects the diversity of the population.

## **Education**

## Children Missing from Education are identified, safe and supported

In Leicestershire at the end of 2015/16, a total of 107 children and young people were recorded as missing education. In Rutland the equivalent figure was 4 young people.

#### Rutland

- The Social Inclusion Officer covers both Children Missing from Education (CME) and attendance in schools. Senior leaders in the Secondary Schools meet weekly with the Social Inclusion and Development Officer (SIDO) to discuss all absences from school and termly in primary schools. This excellent relationship has led to a reduction in the number of pupils who go missing from education as information is shared immediately there is a concern
- At the time of referral, all contact details are tried in an attempt to establish the child/family's whereabouts
- A visit to the last address is undertaken either by the school or the SIDO. Neighbours and known friends are questioned
- Where there are Child Protection (CP) concerns Social Care are informed
- Referrals to out of county CME and admissions officers are made
- Details are collected on the Local Authority database.

## Leicestershire

 The team has an excellent relationship with the First Response Children's Duty Team (FRCDT) – if there are any concerns then a referral is made as a matter of urgency

- The Child Missing from Education (CME) referral form incorporates 20 risk indicators and Signs of Safety to ensure a full picture about the family
- Risk assessments are completed at the point of referral
- A Merton Risk Assessment is completed prior to case closure
- A Case Closure Panel is in place to discuss cases that have been open for a long time and all routes of investigation have been tried – the Caldicott Guardian signs these cases off to complete the process.

Children and young people, who are not receiving their statutory education, are monitored to ensure they are safe

#### Rutland

- Children missing from education with medical needs on roll at a school are monitored by the Student/Client support services in school, SIDO, Tutors and/or Medical professionals
- Requests for medical need tuition are made either through medical services or through the school
- Medical evidence must be produced and updated fortnightly
- The SIDO has excellent relationships with Health Care professionals and communicates regularly with them regarding the pupil's ongoing medical needs
- Tutors provided are all DBS checked and only work with the pupil when there is another adult present
- Tutors have regular contact with the school teachers to ensure continuity of learning, lesson planning is shared
- Tutors are made aware of any learning needs, disabilities, working levels, examination boards and syllabus
- Pupils give verbal feedback about the tutors provided and tutors are changed if the pupil reasonably requests this
- Details of tuition are held on the Local Authority database
- When tuition is taking place out of the home, the venue is risk assessed and third party insurances checked
- Children placed in alternative provision are monitored either by telephone contact or by visits. Visits usually take place each term, more often if there are difficulties
- All alternative provision is assessed and accredited by Ofsted
- Views of the pupils and parents are sought orally at each visit and any concerns raised are dealt with
- Data collected is held on the Local Authority children's files and is subject to auditing.

#### Leicestershire

The team has an excellent relationship with First Response Children's Duty Team FRCDT – if there are any concerns then a referral is made as a matter of urgency

- The Pupil Missing from Education (PME) referral form and the referral form for Children with Medical Needs (CMN) incorporates 20 risk indicators and Signs of Safety to ensure a full picture about the family
- The CMN referral form also asks the school to provide details of where the child was at, in relation to achievement levels, academic attainment, subject and topic areas – this enables the Alternative Provision tutors / practitioners to plan for the child's education
- Pupil voice is obtained during the time with child who receives alternative education and also at the end of the provision in the form of feedback
- Parental feedback is sought at the end of the provision in the form of feedback
- Risk assessments are completed at the point of referral
- A Merton Risk Assessment is completed prior to case closure
- A CMN Panel discusses and ratifies all referrals for pupils with medical needs
- The PME data collection collates data on a monthly basis from schools and services – this information is scrutinised and information in relation to vulnerable groups is shared e.g. CSE, pupils who go missing during the school day etc.

## Children that are home educated are safe

Children who are educated at home are required to receive statutory checks from the councils in whose boundaries they are living.

During 2015/16, 87-90% of children living within Leicestershire received statutory checks. 100% of children living within Rutland and educated at home received statutory checks.

#### Rutland

- Requests for Elective Home Education (EHE) are recorded and held on the Local Authority database
- At the time of the request, the last school (if there is one) is contacted for information regarding the family history or other relevant information
- Social Care database is checked
- The first part of the Local Authority Policy and application form is sent out to the parent for them to register with the LA
- On receipt of the application form, the monitoring documents are sent out to the parent and a diary date for the SIDO to visit
- The SIDO will visit the home and assess the suitability of the education plans provided and talk to the pupil (if allowed) to collect their views about being taught at home. Pupils will sometimes complete the views sheet in the EHE
- Guidance and advice is offered at this meeting and long term plans discussed e.g. GCSEs, FE, and University
- After the initial visit, a further visit is agreed within 6 months to ensure that appropriate education is taking place
- After the second visit, if appropriate, education is in place visits will take place each year

- If the education being provided is unsuitable, the parent is advised how to improve and targets are set. A further visit will take place 6 weeks later
- Where the education is unsatisfactory and steps to improve this have not taken place, the parent is advised to return the pupil to school
- If the parent does not do this the Local Authority will pursue this through the **Magistrates Court**

#### Leicestershire

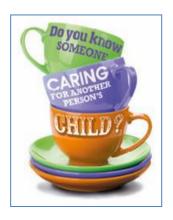
- Risk assessments are completed at the point of referral
- A Merton Risk Assessment is completed prior to case closure
- Elective Home Education (EHE) visits are commissioned to an alternative provider (someone we have been using for 3 years in a different capacity)
- At least 85% of EHE families are happy to have a visit or meet at a mutually convenient venue
- Once a child's education has been deemed 'suitable' and 'efficient' then the LA send out a questionnaire after 6 months to ensure the relationship with the family is maintained and to ensure any early warning signs are picked up
- The EHE referral form incorporates 20 risk indicators and Signs of Safety to ensure a full picture about the family
- The referral form also asks the school to provide details of where the child was at, in relation to achievement levels, academic attainment, subject and topic areas – this enables the EHE Officers to make judgements about progress over time
- When a parent starts to home educate a pack is sent to assist parents with planning etc. – we ask for these to be returned to the LA and they are chased
- If education is deemed 'unsuitable' then advice is given and a return visit planned within 12 weeks. After 3 visits, if the situation is the same, then the case is referred to the Court Team to issue a School Attendance Order
- Traveller families are visited with colleagues from the Multi-Agency Traveller
- Pupil voice is obtained during the visits
- If families do not engage then we encourage them to send work samples video clips etc. so we can determine what education is taking place
- The team has an excellent relationship with First Response Children's Duty Team (FRCDT) – if there are any concerns then a referral is made as a matter of urgency.

## **Private Fostering**

Children and young people are appropriately identified and supported in private fostering arrangements

#### Rutland

Under reporting of private fostering in Rutland remains a concern. Advertising and publicity has not been successful



to date, and we will need to review our approach to this issue.

The aim of work this year has been to increase the reporting of children who may be placed in private fostering arrangements.

#### Action taken included:

- Conducting a publicity campaign to educate professionals and the public about private fostering and action. They should take action if they believe a situation constitutes private fostering
- Using case studies with education staff to illustrate private fostering situations.

This appears to have had no impact on referrals, however. Despite a small number of private fostering inquiries, there were no private fostering referrals in 2015/16.

## Leicestershire

In Leicestershire a total of seven private fostering referrals were received during 2015/16 and, at the end of the year, four children were living in private fostering arrangements. All of these children received checks within the required timescales.

Of the seven referrals for 2015/16, four individual private fostering notifications to LCC are of the normal profile expected in this locale.

An example of a sibling/friendship group of young people, outside the normal profile, is shown below:

This group is of three students placed in Leicestershire for educational reasons by a 'host' organisation.

These host companies are prevalent in the South West of England and London because of the high concentration of language schools and Further Education opportunities therein.

They operate by arranging for the children of foreign nationals to reside with third party individuals living near or within commuting distance of the child's educational establishment, and for a fee. There are no specific regulations pertaining to such organisations; however Private Fostering legislation fully applies.

We continue to be concerned that, in spite of an awareness campaign mounted by the Authority with specific emphasis on targeting likely referrers (GPs, teachers, Police), private fostering figures have continued to stagnate at a level below that expected.

Therefore, we intend to revise awareness raising campaigns in this area for 2016/17 and beyond.

# Robust emotional health of children and young people

## Assurance from CAMHS tier 1 to 4 is sufficient

The number of young people referred to CAMHS each guarter increased from 642 in Q1 of 2015/16 to 1099 in Q4. The number of young people receiving CAMHS treatment increased from 2034 during Q1 to 2684 during Q4. During 2015/16, the % of patients that received treatment in CAMHS within 13 weeks for 'routine' cases declined from 81.9% in Q1 to 60.2% in Q4.

| Indicator  | Q1<br>2015/16 | Q2<br>2015/16 | Q3<br>2015/16 | Q4<br>2015/16 | Trend chart |
|--|---------------|---------------|---------------|---------------|-------------|
| Number of young people referred to CAMHS – L&R                                 | 642           | 584           | 882           | 1099          |             |
| Number of young people receiving CAMHS treatment – L&R                         | 2034          | 1935          | 2687          | 2684          |             |
| % of patients that received treatment in CAMHS within 4 weeks (urgent) – L&R   | 99%           | 100%          | 100%          | 100%          |             |
| % of patients that received treatment in CAMHS within 13 weeks (routine) – L&R | 81.9%         | 76.7%         | 71.2%         | 60.2%         |             |

# **Children living on Military Bases**

Children living on military bases are safe with correct and appropriate reporting measures to and from the military

The key objective in this area was to work more effectively with the Army Welfare Service (AWS) and SSAFA (the Armed Forces Charity).

Work undertaken has included:

- Regular meetings with the AWS
- Delivery of training courses on base
- Working together to develop Tri X procedures for working with the Military
- Future training courses planned in Child Sexual Exploitation (CSE) and Domestic Violence.

## Impact has included:

- More robust working together and a better understanding of each other's roles and responsibilities
- More robust reporting of incidents and sharing of information
- Better outcomes for children of military personnel by the Local Authority working more closely together with other agencies.

# E-Safety

# Young people engaged in social media are aware of the risk and avoid risk appropriately

Our plans across 2015/16 were to:

- Conduct an e-safety survey of Leicestershire and Rutland Year 6 and Year 9 pupils
- Train Designated Safeguarding Leads in e-safety awareness and updates
- Update and make available to schools e-safety resources for parents and staff awareness raising
- Update and make available resources to Police Young People's Officer and LCC YOS team for parent awareness training
- Administer and assess schools for the Leicestershire E-safety Award
- Train Foster Carers in e-safety awareness and make available resources to Fostering Team Training Officer to continue
- Give advice and guidance to schools around e-safety concerns.

## Outputs were as follows:

- Over 5,000 students completed the survey and schools received their own results and the county wide data for comparison
- E-safety awareness was delivered during 40 x Designated Safeguarding Lead (DSL) training sessions (that is, approximately 1,000 senior leaders in schools and colleges)
- E-safety presentations were updated and 1,000 disks with resources distributed to DSLs in schools and colleges including Police and YOS Officers
- 18 schools have now achieved the e-safety award with a total of 128 registered
- Two sessions were delivered to foster carers
- Telephone advice was offered to schools and colleges.

## Examples of impact are as follows:

#### Quantitative

# Year 9 Survey 2016 (age 13-14): 2,626 responses

- 70% use a webcam or camera phone
- 6% of these use it to chat to new people
- A third of these were threatened, harassed or blackmailed
- 70% have learned about e-safety at school in the last year
- Instagram and Snapchat are now more popular than Facebook
- 10% have met up with strangers following an online introduction
- 35% of these went alone
- 8% of those meeting up said the person lied
- 7% admitted sending a self-taken indecent picture or video

## Year 6 (age 10-11): 2,518 responses

50% say their parents take an interest

- 37% use a webcam or camera phone
- 4% of these talk to new people
- 70% have learned about e-safety at school in the last year
- 55% have a social network profile
- 25% have never met over 10 "friends"
- 10% have felt unsafe or uncomfortable online.

E-safety continues to feature in DSL training sessions with resources distributed to schools and other agencies for parent awareness sessions and curriculum. Comments in school Ofsted reports are overwhelmingly positive about children's knowledge of how to stay safe online. A minority of children continue to get caught up in inappropriate communication with grooming adults and there is an ongoing need to highlight this issue to young people. Risk of Child Sexual Exploitation via the internet is a significant ongoing concern and is highlighted in training.

Leicestershire schools have received positive comments in Ofsted reports about esafety provision for pupils and about pupils' awareness of how to be safe online. No Ofsted reports have been negative about this.

In surveys, pupils report that schools are addressing e-safety effectively in the curriculum.

## Voice of the Child

Year 6 children were asked in the survey if anything upset them and the following responses are a selection of those given in a free text response box. This highlights the need for parents to be continually alert to the possibility that their children may get caught up in unsuitable or risky communication online.

Year 6 Boy – NW Leicestershire

"a man i think he was aisien tried to friend me and his profile pic was of a pinis"

Year 6 Girl - Charnwood

"Me and my brother were on my phone. A link popped up and he pressed it there was a video of a lady kicking her child. She was swearing with her mouth and her fingers."

Year 6 Girl - Charnwood

"nudes have been sent me by a person I don't know"

Year 6 Boy - Charnwood

"I travelling 3 year old got hit bye a train because his dad chucked him on the rails when the train was coming"

"calling me the n word just because I am black"

Year 6 Girl - NW Leicestershire

"it was then I was on my phone and I saw something and It said watch out girls and it said that I will rape you"

"I was on oovoo and this man said that I was ugly and thick"

Year 6 Girl – South Leicestershire

"someone called me names and asked for information and where i live and asked if he can visit me."

## Frontline staff perspectives

The safeguarding compliance returns suggest that schools address e-safety with staff and pupils. Almost 100% of schools reported addressing e-safety in staff meetings. Materials prepared and supplied by the LCC Safeguarding Development Officers for staff and pupils have been distributed to all schools attending Designated Safeguarding Lead training.

# What are the residual issues?

Schools report that parents are often reluctant to attend e-safety awareness sessions. Advice to schools on how to more effectively attract parents is offered.

## What do we need to do in the future?

Whilst progress has been made in these areas, the priorities for the 2016/17 Business Plan will pick up the following issues:

- Application and understanding of safeguarding children thresholds
- Alignment of CAMHS thresholds to sit alongside safeguarding thresholds as has been achieved with CSE
- Continued monitoring of the supply of safe places for children and young people with mental health issues
- Broadening of awareness raising activity in relation to CSE. Trafficking and Missing whilst targeting identified underrepresented groups
- Providing effective support and recovery services for victims of CSE and their families that meet the spectrum of their needs.



# Priority 3: To be assured that services for children, services for adults and services for families are effectively coordinated to ensure children and adults are safe

# What we planned to do

The priorities for action identified in the Business Plan 2015/16 were:

## **Female Genital Mutilation (FGM)**

- Reduction in number of girls who suffer from FGM
- Increase in identification of girls at risk of FGM
- Increased community awareness of risks of FGM in identified communities

#### Prevent - Channel

- Reduction in number of young people involved in terrorism
- Increase in identification of young people at risk of becoming involved in terrorism
- Increased community awareness of people at risk of becoming involved in terrorism

# Transition to adult services

- Care leavers and disabled young people are appropriately supported by children's services to work towards independence
- Disabled young people successfully transition to be supported in adult services

# **Think Family**

Effective joint working between the various inter-agency professionals and teams involved, particularly focusing on relationships within the family and joint oversight of the ongoing work between services for adults and services for children

# Domestic Abuse: Multi-Agency Risk Assessment Conference (MARAC)

- Fully coordinated response to people who are at risk of domestic abuse
- Improved attendance and participation by agencies at MARAC

# **Teenage Peer Domestic Abuse**

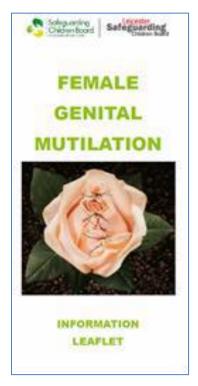
 Young people at risk of or who experience domestic abuse in their peer relationships are supported and safe

# What we did and what has been the impact

# **Female Genital Mutilation (FGM)**

Reduction in number of girls who suffer from FGM / Increase in identification of girls at risk of FGM / Increased community awareness of risks of FGM in identified communities

The LSCB and partner agencies have supported the commitment to ensure recognition and response to FGM, safeguarding girls and women at risk in our communities.



This work was undertaken collaboratively with the Leicester City LSCB and included:

- In July 2015 a LSCB FGM communication plan was sent out to all schools across Leicestershire and Rutland raising schools' awareness in recognition and response to FGM prior to the school holidays. This included the LSCB supporting a YouTube FGM awareness video: https://youtu.be/2XdHwHGJHCk
- In September 2015, following the work of a LSCB FGM Task and Finish Group, chaired by the CCG Designated Doctor for Safeguarding Children, the LSCB, in conjunction with Leicester City LSCB, launched the revised FGM procedures at a practitioner event in the City Hall, Leicester.
- In October 2015, the LSCB participated in a mini 'Engagement Summit' involving members of the Somali community. The success of this event highlighted the benefits of community engagement to address FGM. This work is being continued into 2016-17 with the support of relevant communities.

| Indicator   | Q1<br>2015/16 | Q2<br>2015/16 | Q3<br>2015/16 | Q4<br>2015/16 |
|---|---------------|---------------|---------------|---------------|
| FGM cases presenting to UHL – pregnant women referred to and seen at midwifery clinic (Leics & Rutland) | 0             | 0             | 14            | 14            |
| LCC – FGM cases referred to Social Care   | -             | 1             | 0             | 0             |
| RCC – FGM cases referred to Social Care   | -             | -             | 0             | 0             |

During Q3-Q4 there were 28 disclosures of FGM from women attending appointments with the UHL Midwives. All disclosures are risk assessed using the DoH tool that is available in the LSCB FGM Procedures. All risk assessed disclosures are analysed by the Midwifery Safeguarding Team. Referrals to Children's Social Care are made as warranted.

The Safeguarding Effectiveness Group is seeking the number and outcome of women subjected to FGM who have been referred for consultation with a UHL Gynaecologist. This data has been requested for Q1 2016/17.

Negotiations commenced in May 2016 with Leicester City Public Health that aim to take forward an agreed community engagement plan; this is to ensure that a city and county wide strength based model ensures communities affected by FGM understand the legal and medical implications and promote and end to the practicing of FGM.

#### **Prevent – Channel**

Reduction in number of young people involved in terrorism / Increase in identification of young people at risk of becoming involved in terrorism / Increased community awareness of people at risk of becoming involved in terrorism

During the 2015/16 business year, the local PREVENT website has been reviewed. revised and improved, following consultation with safeguarding leads across the subregional local authorities, to make it clearer to access by anyone across Leicester, Leicestershire and Rutland: http://www.leicesterprevent.co.uk/

Local Authorities across Leicestershire & Rutland have contributed to a partnership Prevent Officer post for the area. The main activity of this Officer has been delivering training to staff working in communities, particularly in schools across Leicestershire & Rutland. In 2015/16 "Workshop to Raise Awareness of Prevent" (WRAP) training was delivered to over 1000 people in over 40 locations. This training has resulted in increased referrals to the Police Prevent team. The Officer has also supported schools to implement the Prevent strategy and supported Local Authorities to develop and deliver their Prevent action plans.

Prevent awareness is also delivered in the Leicestershire Safeguarding in Education Training Programme Sessions, managed by The Safeguarding Development Team, to Maintained Schools, Academies, Independent Schools and FE colleges which is available across Leicestershire & Rutland. Articles and guidance on Prevent safeguarding issues are also included in their electronic newsletter to schools and Prevent awareness has been a regular agenda item at the LLR FE Colleges Safeguarding meetings.

The Leicestershire & Rutland Safeguarding Boards Business Office has developed a webpage providing safeguarding signposting and links to training and the LLR Prevent Website: http://lrsb.org.uk/prevent

Further WRAP training is scheduled in the coming year through trained staff from across agencies and Local Authorities are supporting a range of awareness interventions for young people, parents and vulnerable adults. This includes enabling attendance of young people, parents and vulnerable adults at Warning Zone, which has a new E-Safety zone raising awareness of the dangers of grooming and radicalisation online, and developing a theatre type production regarding extremism in the vein of the Chelsea's Choice production regarding Child Sexual Exploitation.

#### Transition to adult services

Care leavers and disabled young people are appropriately supported by children's services to work towards independence

Disabled young people successfully transition to be supported in adult services

The Board explored the transition processes between child protection and adult services and was assured that appropriate and effective measures were in place to ensure successful transition and ongoing safety. Further work regarding children at risk of sexual exploitation and children supported by mental health services will be considered within the Board's priorities for 2016/17.

# **Think Family**

Effective joint working between the various inter-agency professionals and teams involved, particularly focusing on relationships within the family and joint oversight of the ongoing work between services for adults and services for children

The reporting of Think Family is included in the Early Help section (see Priority 2a).

# Domestic Abuse: Multi-Agency Risk Assessment Conference (MARAC) and **Teenage Peer Domestic Abuse**

|   | 2015/16                       |                |                               | Trend chart |     |     |              |
|---|-------------------------------|----------------|-------------------------------|-------------|-----|-----|--------------|
| Indicator   | 2014/15                       | 2015/16        | Q1                            | Q2          | Q3  | Q4  | (4 quarters) |
| Calls to the DA helpline<br>from members of the public<br>(Leicestershire County<br>helpline) | 742                           | 1027           | 134                           | 165         | 191 | 537 |              |
| Calls to the DA helpline from members of the public (Rutland)                                 | Call data<br>not<br>collected | 92 (Q2-<br>Q4) | Call data<br>not<br>collected | 8           | 40  | 44  |              |
| Numbers of referrals to DA specialist support services (16+) (Leicestershire County)          | 1191                          | 1400           | 422                           | 326         | 326 | 326 |              |
| Numbers of referrals to DA specialist support services (16+) (Rutland)                        | Not collected                 | 116            | 35                            | 37          | 25  | 19  |              |

A new single Leicester, Leicestershire & Rutland Domestic Abuse and Sexual Violence service commenced in December 2015 with a single helpline. This was launched publicly in March 2016 – previous helpline numbers forward people to the new service. Early data for the new service suggests an increase in demand; this will be reviewed in May 2016 after four months of operation.

|  | 2015/16 |       |       |       |  |  |
|--|---------|-------|-------|-------|--|--|
| Indicator                                | Q1      | Q2    | Q3    | Q4    |  |  |
| MARAC referrals (L&R) (12 month rolling) | 382     | 398   | 416   | 396   |  |  |
| MARAC repeats (L&R) (12 month rolling)   | 28.5%   | 26.9% | 26.6% | 27.8% |  |  |

Multi-Agency Risk Assessment Conference (MARAC) referrals continue to increase. There are currently no concerns regarding MARAC attendance by any particular agency.

Fully coordinated response to people who are at risk of domestic abuse / Improved attendance and participation by agencies at MARAC / Young people at risk of or who experience domestic abuse in their peer relationships are supported and safe

#### What did we intend to do?

- Joint commissioning of Domestic Abuse (DA) & Sexual Violence (SV) support services across Leicester City, Leicestershire and Rutland (LLR)
- Implement Operation Encompass information sharing between Police and schools regarding DA incidents
- Develop approaches to support for young people as primary and secondary victims of domestic abuse
- Review pathways for information sharing regarding domestic abuse
- Develop Integrated Offender Management (IOM) approach to incorporate domestic abuse offenders.

#### What did we do?

- Joint commissioning of single Domestic Abuse & Sexual Violence helpline and crisis and recovery support for primary victims of domestic abuse and sexual violence aged 13+ across Leicester, Leicestershire & Rutland
- Implemented Operation Encompass information sharing between Police and schools regarding DA incidents
- Set up Rutland Multi-Agency Risk Assessment Conference (MARAC)
- Started to develop approaches to support for young people as primary and secondary victims of domestic abuse. Interim approach for young people as primary victims of domestic abuse embedded in MARAC
- Commenced review of pathways for information sharing regarding domestic abuse
- Piloted IOM approach to incorporate domestic abuse offenders
- Extended Project 360 intensive engagement and support project for repeat victims of domestic abuse through Police and Crime Commissioner's (PCC) funding
- Commenced one DHR and completed one multi-agency Appreciative Inquiry into a domestic abuse related death of an adult that did not meet DHR criteria

# What was the impact?

- More requests for support regarding domestic abuse and sexual violence through new service: 778 calls to new helpline from County & Rutland in 4 months (Dec 2015 to March 2016) compared with 408 in 8 months (April to November 2015) under previous arrangements
- In the first 4 months of the new LLR support service all Leicestershire and Rutland service users felt safer following support and 87.5% had experienced a reduction in violence following support
- Information shared with schools regarding domestic abuse in the home of 360 children between September 2015 and March 2016 through Operation Encompass.
- Increase in referrals to MARAC regarding young people under 18 (7 last year to 11 this year).
- Early signs of reduction in offending by priority domestic abuse perpetrators who had been worked with through IOM framework.

# **Qualitative Output**

Good attendance from all agencies at MARAC.

## **Quantitative Output**

- Approximately 1400 people supported by domestic abuse support services including Independent Domestic Violence Advisors (IDVAs) and outreach
- 396 cases considered at MARAC compared to 336 in 2014
- 11 referrals to MARAC aged under 18 compared to 7 in 2014.

#### Service User Feedback

A service user panel is in place as part of the contract management of the new support services. The panel has fed their views into the progress of the LLR service. including areas for improvement, such as call answering and waiting times for therapeutic support.

Service user feedback on the new UAVA services show 81% of service users surveyed feel their needs have been met and identify the need for joined up support for child secondary victims in Leicestershire & Rutland.

#### Frontline Staff Perspectives

Schools have given positive feedback about the Operation Encompass scheme and having additional information to support their pupils.

Domestic Abuse Champions in Children & Family Services in Leicestershire have welcomed the opportunity to develop practice with regards to working around Domestic Abuse.

#### What are the residual issues?

• Further work to develop and embed approach to support child secondary victims of domestic abuse

- Complete information sharing pathway review
- Increasing demand on MARAC and support services, potential risks regarding caseloads
- Fully evaluate Operation Encompass in Leicestershire after first year of operation and roll out in Rutland
- Explore ways to address lack of community DA perpetrator behaviour change provision in Leicestershire & Rutland
- Implement approach to review impact of actions arising from Domestic Homicide Reviews (DHRs).

# What do we need to do in the future?

Whilst there has been progress in many of the areas of work, the 2016/17 Business Plan priorities will continue to focus on: Domestic Abuse, Prevent, Child Sexual Exploitation and Mental Health.

It is important that future focus on Think Family considers the impact of a growing elderly / dependent population will have on families.



# Priority 4: To be assured that our Learning and Improvement Framework is raising service quality and outcomes for children and young people

# What we planned to do

The priorities for action identified in the Business Plan 2015/16 were to:

- Ensure that outcomes for children and young people are improved through the application of the Learning and Improvement Framework
- Review the Learning and Improvement Framework to ensure it is Working Together and Care Act compliant
- Seek assurance that appropriate settings are receiving and embedding appropriate recommendations from SCRs and other review processes
- Extend our capacity to provide comparative quality assurance and performance data to test performance in Leicestershire and Rutland against national and benchmark authority performance

# What we did and what has been the impact

Ensure that outcomes for children and young people are improved through the application of the Learning and Improvement Framework

The Framework describes the processes by which the Safeguarding Boards review the effectiveness of our local safeguarding partnerships and individual agencies by using a comprehensive range of local information to evaluate the quality of local activity and outcomes against agreed practice standards. The Safeguarding Boards oversee any areas where single or multi-agency improvement has been identified within safeguarding reviews, audit or safeguarding performance review activity.

The Serious Case Review Subgroup uses the Learning and Improvement Framework to determine the most suitable method of reviewing a particular case. This can range from a Serious Case Review for the most serious cases, resulting in death or serious injury to a child or young person, to a less serious case where it is felt lessons can be learned for the development of procedures or improvements to service delivery.

For any review undertaken by the Board, the dissemination of the learning is achieved by a number of means:

- The key messages are shared with partners at Board meetings, with the expectation that Safeguarding Leads will then disseminate these messages within their own agencies/organisations. Briefing presentations are made available to Safeguarding Leads to assist in the sharing of key messages
- Learning from reviews is incorporated to inform the development and content of inter- and multi-agency training and learning content. A formal system of reporting learning outcomes is fed into the commissioning group

- Half-day workshops for multi-agency groups take place as soon as possible after the Board has been briefed on the review outcomes (timing is subject to legal and publication considerations)
- Key learning is featured in the Safeguarding Boards newsletters of the safeguarding messages that are most relevant to the range of disciplines covered by the Boards
- The learning is shared with other Board colleagues at a range of joint business meetings (LLR Procedures and Development Subgroup, the Joint City and County Executive Groups etc.)
- The learning is shared with colleagues in Children's Services via the mutual attendance on each other's Adult Review Learning Group (ARLG) or Children SCR Groups and Board meetings
- The Board's website features any published review.
- Reviews undertaken in other LSCB areas were scrutinised. Any issues that were considered to be relevant to Leicestershire and Rutland were included in a report which was considered at the Boards development day in order to inform the Business plan priorities for the next year.

All of this activity has resulted in a substantial increase in the number of cases referred to the SCR Subgroup by agencies. This has meant the Subgroup has had the opportunity to scrutinise what has been put in place for agencies to review individual cases (single agency appreciative inquiries and significant incident reports in Health) and for the SCR Subgroup to commission a wider range of multi-agency reviews.

The Learning and Improvement Framework is available at: http://lrsb.org.uk/seriouscasereviews

Review the Learning and Improvement Framework to ensure it is Working Together and Care Act compliant

The Learning and Improvement Framework has been reviewed and made Working Together 2015 compliant. Work was also undertaken to reflect the various review methods we use to undertake both SCRs and Alternative Reviews. The new LLR Referral Form is reflected in the Framework. This has been a very successful method of capturing potential cases requiring either a formal or informal review from member agencies. There is further work to be undertaken to finally agree the Framework with Leicester City.

Seek assurance that appropriate settings are receiving and embedding appropriate recommendations from SCRs and other review processes

During 2015/16, the LSCB SCR Subgroup has undertaken 3 Child Serious Case Reviews (SCRs) and 2 other case enquiries that did not meet the criteria for SCRs. The completion and publication of the SCRs has been delayed due to ongoing judicial processes.

However, work has continued to ensure the recommendations from the SCRs are communicated and have been embedded into frontline practice.

#### What have we done?

- Presented the lessons learned from SCRs at three LSCB led learning events to frontline practitioners
- Ensured partner agencies have "sign off" of the relevant recommendations from the SCRs and submitted evidence of disseminating to frontline staff
- Published recommendations on the LSCB website
- Published recommendations in "Safeguarding Matters".
- Incorporated lessons and learning from both national and local SCRs and other reviews into themes which were considered when devising the LSCB Business Development Plan for 2016/17.

#### What do we need to do?

- Refresh the information Health receives about potential/actual adoptive parents to ensure that Health reports parental emotional /mental health, substance misuse or domestic violence to Social Care
- Negotiate across the partnerships a Domestic Violence (DV) Pathway to ensure agency awareness of incidents of domestic violence where children are in the family
- Ensure that the Initial Health Assessments for Looked After Children are available for the time of the child's first placement review
- Refresh the Immobile Babies and Bruising Procedures to ensure referral of immobile babies and bruising is understood by partners to be directive
- Ensure dissemination and evaluation of the Neglect Toolkit.

All of the above items are being actioned by dedicated work streams.

Extend our capacity to provide comparative quality assurance and performance data to test performance in Leicestershire and Rutland against national and benchmark authority performance

Through the new performance framework managed by the Leicestershire County Council Business Intelligence Team available comparative performance information in considered by SEG for benchmarking purposes.

The Chair of the Safeguarding Effectiveness Group (SEG) has provided a report on all the work of the SEG under Priority 1 above.

## What do we need to do in the future?

Considerable progress has been made in this area, a number of issues have been identified for further development. These would include issues identified from both national and local SCRs:

- Young people at risk of Suicide and Self-Harm
- Bruising to non-mobile babies
- Effective Information Sharing
- Case Supervision
- Vulnerable Looked after Children
- Transient families
- Domestic Abuse in families with children.

# Priority 5: To be assured that the workforce is fit for purpose.

# What we planned to do

The priorities for action identified in the Business Plan 2015/16 were to:

- Be assured that agencies are compliant with Competency Framework
- Workforce has appropriate level caseloads and are well supported in safeguarding children and young people through reflective professional supervision
- Safeguarding training is relevant and effective in ensuring the workforce has appropriate skills and knowledge in working to safeguard children and young people

# What we did and what has been the impact

# **Local Authority Designated Officer (LADO)**

The Local Authority Designated Officer (LADO) gives advice or deals with allegations against adults who are working or volunteering in a position of trust with children or young people.

The national requirement for Local Authorities to appoint a designated officer (LADO), to manage allegations against adults who work with children, was introduced in Working Together (2006), Safeguarding Children and Safer Recruitment in Education (2006) and in Keeping Children Safe in Education (2014, updated March 2015).

In 2015/16, in Rutland, 14 referrals were received, down from 27 in 2014/15, and 5 of these were substantiated.

Headlines from Leicestershire will be inserted before the report is finalised.

Workforce has appropriate level caseloads and are well supported in safeguarding children and young people through reflective professional supervision

In 2015 the LSCB Learning Event, attended by 160 delegates, focused on Building Confidence in Practice and Learning Lessons from SCRs.

In Spring 2016, the LSCB Safeguarding Matters special edition publication focused upon Building Confidence in Practice.

During 2015/16, the LSCB Safeguarding Effectiveness Group (SEG) was consistently assured by SEG member representative of partner agencies that all caseloads that identify safeguarding children as a concern are allocated and managed.

| Business Plan Priority: Workforce has appropriate level caseloads and is well supported in safeguarding children and young people through reflective professional supervision |    |    |    |    |  |  |
|---|----|----|----|----|--|--|
| Agency Q1 Q2 Q3 Q4 15/16 15/16 15/16 15/16  |    |    |    |    |  |  |
| Leicestershire Partnership NHS Trust  | FA | FA | FA | FA |  |  |
| University Hospitals of Leicester NHS Trust   | PA | PA | FA | FA |  |  |
| Leicestershire Police   | FA | FA | FA | FA |  |  |
| CAFCASS   | FA | FA | FA | FA |  |  |
| Leicestershire Children & Family Services   | FA | FA | FA | FA |  |  |
| Rutland Children & Young People's Services  | FA | FA | FA | FA |  |  |
| Key   |    |    |    |    |  |  |

Full assurance (FA) Partial assurance (PA) Assurance required (AR)

In the recent Frontline Section 11 report, 73% of respondents in the sample group across agencies stated that they have supervision meetings with their supervisor or manager.

# At these meetings:

- 95% stated they discussed workloads
- 86% discussed individual cases they are involved in
- 90% discussed their professional development
- 65% had these meetings either monthly or more frequently.

It is worth noting that, whilst a number of professionals may not have supervision meetings, they do have access to advice on specific safeguarding issues. For example, CCG and LPT offer an advice line.

Be assured that agencies are compliant with Competency Framework / Safeguarding training is relevant and effective in ensuring the workforce has appropriate skills and knowledge in working to safeguard children and young people

#### What did we intend to do?

- Promote understanding, and application of the revised 2014 strategy and minimum standards for all (single and multi-agency) safeguarding learning including standards for delivery (Best Practice in Safeguarding Training) and knowledge (LLR LSCB Competency Framework)
- Gain assurance and evidence of application of the use of the Framework and competency based approach on an operational level
- Support local trainers and commissioners in the delivery of safeguarding learning via networking and events and guidance
- Provision of funded essential awareness training for the Private, Voluntary and Independent (PVI) Sector
- Strengthen strategic links with Safeguarding Effectiveness Group (SEG) and other LSCB groups

- Deliver a multi-agency programme of Learning, Training and Development which reflects the requirements of the Business Plan, including the Competency Framework, the findings of Serious Case Reviews (SCRs) and revisions to legislation and guidance
- Ensure that the programme is delivered on a 'mixed-economy' basis, with partner agencies contributing equitably in relation to their time, expertise and venue resources
- Ensure that as many practitioners as possible have access to and benefit from the events in the programme
- Capture the level and quality of individual learning from the programme, both immediate and longer-term, in relation to the application of the Competency Framework.

#### What did we do?

- A rolling programme of briefing sessions to strategic leads, commissioners and trainers to introduce and update about the strategy and use of a competency based approach. To date, over 800 people have been briefed over a range of different sessions, bespoke meetings. Website materials and documentation revised and refreshed. Specialist work with early years supported wider engagement with the Private, Voluntary and Independent (PVI) Sector Specialist sessions around assessing competency and effectiveness commissioned.
- Undertaken assurance surveys and sought qualitative and quantitative information. Request for data collection and assurance questions to be built into S.11 audits and 4 stage evaluation process for the inter-agency programme.
- As above continued engagement via Network, events and emails / networking. Updated materials shared with local trainers.
- Funding for 20 sessions throughout the year for PVI sector across LLR. (Match funded with Leicester City).
- Continued liaison with SEG and SCR Subgroups in order to link action plans form SCRs to training and development.
- Implemented a programme for 2015/16 to meet the requirements made by the LSCB.
- Through the work of the Subgroup, maintained an appropriate balance between partner agencies in the burden of delivery
- Delivered a programme of 46 events over the year, meeting the requirements of the Business Plan and changes as they occurred, with the exceptions set out in (4).
- By monitoring delivery agents via the Subgroup, ensured that contributions were as equitable as possible.

## What was the impact?

The specialist sessions for the Competency Framework have been well received and positively evaluated. There has been increased engagement with the non-statutory sector, which has increased the LSCB's reach and impact with these smaller organisations. This work has promoted best practice, and also given advice about

standards, policy and procedures and underpinned and strengthened organisational practice.

The ongoing work with the Early Years sector continues to develop and specialist sessions will be commissioned to continue to support learning and development.

The newly developed process for sharing and embedding key learning has been endorsed by the LSCB and will be used to provide an auditable process that will link the work of SCR Subgroup, SEG, Communications Subgroup and Safeguarding Learning Subgroup. This process will offer consistency and clarity about key messages from reviews and support them being disseminated in a consistent and targeted way.

The funded essential awareness programme has been consistently oversubscribed. well attended and evaluated.

## **Inter-agency Programme:**

- In 2015/16 1600 delegate spaces were offered, 1,286 people participated in the 46 events in the programme, with an overall attendance rate of 80%. In addition to this, an extra 140 delegates attended the L&R LSCB SCR event. Participation generally reflects the size of the relevant workforce in the partner organisation.
- The number of events was lower than 2014/15 (65), as was the level of overall participation (1,661).
- Levels of satisfaction were high, with participants identifying improvements in knowledge, skill and confidence arising from the programmed events; although, in some cases, this reduces after three months. Details are collated, analysed and included in quarterly update reports produced to the Subgroup by Voluntary Action Leicester and Leicestershire (VAL).
- There was an increase in delegates from the wider PVI sector and also from the adult and wider workforce
- 'Taking specific action in the workplace' (65% of respondents) provides strong evidence of the practical effect of the programme.

As a result of Voluntary Action LeicesterShire (VAL) training, there is a more informed, knowledgeable and confident workforce in relation to safeguarding. Training participants report enhanced awareness of safeguarding good practice and an increase in skills and knowledge. This has been identified through information obtained from the inter-agency training data in relation to Voluntary and Community Sector (VCS) access to the training and its impact on knowledge, skills and confidence:

- 75% of the delegates attending the inter-agency training during Q4 stated that the Competency Framework has supported their role and identification of learning
- 71% confirmed reference is made to the Framework as part of their organisations' supervision process
- 71% of delegates attending inter-agency training reported improved knowledge of other roles and confidence to work with other agencies.

# What are the residual issues?

- The continued need to reinforce the critical role played by effective supervisors in (re)enforcing the use of learning in practice.
- The links between training provision and business planning.
- The need for organisational support for training, development and learning, both to enable people to attend and in providing courses/events for the programme, in line with the training strategy.
- The need for more work to identify and respond to the voice of the child.
- The increased focus and requirement of assurance for partner and nonpartner agencies about the application of the strategy and framework. This work will be a priority for LSCB and should be able to start to provide evidence of how they are applying the strategy in the final year of application.

# What do we need to do in the future?

As workforce development is a cross cutting theme in our 2016-17 Business Plan, it is a priority that

- Partner agencies, in particular Local Authorities, are able to supply data regarding attendance on training
- Being assured that all agencies are able to assess, design, deliver and evaluate use of the Competency Framework.



# Chapter 4: Additional items to be reported on

**Child Death Overview Panel (CDOP) VCS Reference Group Engagement and Participation Subgroup Neglect Task & Finish Group** 

# **Child Death Overview Panel (CDOP)**

The detailed functions of the CDOP are set out in Chapter 4 of Working Together 2015. It is a key part of the LSCB's Learning and Improvement Framework since it reviews all child deaths in the Local Authority areas and identifies any modifiable factors, for example, in the family environment, parenting capacity or service provision and considers what action could be taken locally, regionally and nationally to address these.

The local CDOP covers Leicester, Leicestershire and Rutland and held 11 panels, reviewing 104 cases, in 2015/16. The membership has been reviewed (along with the terms of reference).

During 2015/16, 104 child death cases were reviewed of which 69 cases related to Leicestershire and Rutland.

#### Of those 69 cases:

- 12 were identified as having modifiable factors
- 10 were identified as having areas of learning (this includes learning identified prior to the case coming to panel).

All modifiable factors and learning are monitored in order to ascertain if there are emerging themes.

Listed below are the modifiable factors identified during 2015/16:

- Smoking by mother in pregnancy
- Smoking by parent/carer in household
- Accessing health care sooner
- Co sleeping
- Substance misuse (by parent)
- Domestic violence
- Consanguinity.

All of the factors are considered at panel and a discussion is undertaken in order to ascertain whether they are currently within an ongoing work stream or whether additional work is required.

As well as identifying modifiable factors, CDOP seeks to identify learning that has occurred during the review process.

Key areas identified within the cases reviewed related to:

- Access to healthcare
- Escalation of care
- Cross site coverage for neonates
- Communication
  - Professional to professional
  - Professional to patient/client

As with the modifiable factors, the leaning identified is discussed in order to ascertain if this has been actioned/disseminated or whether further action or dissemination is required.

#### Voice of the Child

The 'Voice of the Child' is considered at every panel for every case. Due to the nature of the work of CDOP, this is extended to try and capture the voices of the siblings. Issues considered in all cases include whether:

- The child's wishes regarding preferred place of death were supported
- Steps were taken to secure coordination of care (minimising transfers)
- Support was provided for surviving siblings
- Wishes were supported in relation to organ donation.

The named nurse role has recently extended and now (for unexpected cases) the named nurse will remain in contact with the family until the case has been reviewed at panel. Through this process it is envisaged that the voice of the child and family can be more robustly captured and represented within the CDOP process.

#### Frontline staff perspectives

As part of the CDOP review, professionals who have been involved with the child/family are contacted and asked to contribute to the process.

For unexpected cases, professionals will also be invited to attend a final case discussion (prior to the case being reviewed at panel).

During the review at panel, areas of exceptional practice are noted and fed back to practitioners.

In the cases reviewed the following areas were noted in a number of cases and this was fed back to the professional's involved:

- Prompt action by professionals
- Support offered to staff following the death of a child.

# Six Year Analysis of CDOP Reviews

A key objective for CDOP during 2015/16 was to undertake and complete a 6 year analysis of all completed child death reviews within Leicester, Leicestershire and Rutland.

The analysis was undertaken and completed. The findings have been presented to the respective LSCBs and the recommendations have been noted. Work will continue on these areas throughout the next year.

The analysis has allowed key recommendations to be drawn out; these have been segregated into recommendations for partners and recommendations for CDOP.

The recommendations are as follows:

# Recommendations for partners

- 1) There is evidence of a disproportionate number of child deaths in the more deprived population groups. All partners should assess the work currently in place to target vulnerable groups and develop an action plan to identify how the number of deaths can be reduced.
- 2) It is a consistent feature, both locally and nationally, that children under the age of 1 account for the majority of child deaths. These deaths have common features which include low birth weight, prematurity and maternal smoking and associated issues of hypertension, diabetes and obesity and their links to poverty and infant nutrition. Given that year on year the percentage of deaths remains high, all partners should ensure that appropriate action plans are in place to address the areas identified.

Action – Child Death Review (CDR) Manager will take to the next Infant Mortality Group meeting to progress (June 2016).

3) A community engagement exercise should be commissioned to explore certain ethnic groups' views on consanguinity and access to universal and specialist services.

Action – CDOP Members agreed that the action for point 3 would be for CDR Manager to email other CDOPs for information on work undertaken in other areas, then a national evidence trawl to be undertaken. Taking account of the following:

- •What is the issue?
- •What is the evidence that community engagement makes a difference?

#### Recommendations for CDOP

1) The proportion of child deaths aged 1-4 years is significantly higher than the national average: CDOP should undertake further analyses on this in order to inform partners' action plans.

**Action** – Find out the proportion of death rates in each age group compared to national figures. This will be obtained from national statistics.

2) The rate per 100,000 of child deaths for Pakistani children is significantly higher than the LLR average: CDOP should undertake further analyses on this in order to inform partners' action plans.

**Action** – Public health registrar to undertake analysis.

- Registrar has been identified to undertake this work.
- 3) CDOP should develop a tool to standardise decision making on categorisation of modifiable factors in all cases reviewed.

**Action** – CDR Manager to raise to the regional forum.

- This has been placed on the agenda for the May meeting.
- 4) CDOP should provide assurance to the LSCBs on its action plan to improve the rate of completed reviews.

**Action** – Ongoing – data will be submitted to the Department for Education (DfE) at the end of May 2016. A statistical analysis will be available (from the DfE) in July.

- This will allow for regional and national comparison. CDOP will also continue to provide 6 monthly updates to the LSCB regarding case progression.
- 5) Further supplementary reports should be undertaken, pooling data as appropriate in order to look closely at trend, with this report providing a baseline.

**Action** – This will be based on the findings of points 1-4.

Currently there are no residual issues that have been identified as part of the 6 year analysis. All areas of work have been noted and a pathway for progression has been agreed.

The information outlined in this part of the Annual Report is a summary based on data CDOP has submitted to the Department for Education (DfE) for 2015-16 (covering 1st April – 31st March). At present the data has not been verified.

A full CDOP Annual Report will be available (following verification of the data and review by panel) for September 2016.

#### **Voluntary and Community Sector Reference Group**

In the last 12 months the Voluntary and Community Sector (VCS) Reference Group of the LSCB has continued to undertake its key functions on behalf of the Board. In the area of the LSCB's Core Business, the Group has:

 Provided representatives who have regularly attended LSCB and various Subgroup meetings

- Disseminated information from the Board to the VCS
- Inputted VCS issues and impacts to the LSCB
- Delivered Essential Awareness Training across the VCS (via Children, Young People and Families Team, Voluntary Action LeicesterShire [VAL])
- Shared and disseminated key learning and resources across the sector
- Invited Chairs of the LSCBs (Leicestershire and Rutland / Leicester City) to meet the Group and develop stronger links
- Promoted the thresholds document via Children's Workforce Matters ebulletin, newsletters and websites.

One of the functions of the Group is to ensure improved, and reciprocal, information sharing between the VCS and the LSCB, with the necessity for this being highlighted through anecdotal feedback from the Voluntary and Community Sector and evidence that had been obtained from earlier VCS Workforce data audits.

Membership on the VCS Reference Group is low. However, experience has shown that information dissemination has a much greater reach than the membership of the group due to Voluntary Action LeicesterShire (VAL) training, on behalf of the Safeguarding Boards, the Children's Workforce Matters website and dissemination of information through Reference Group members' own networks etc.

Given the extremely limited resources and capacity of the VCS Reference Group. and its members, it is felt that it has made a significant contribution to the work of the LSCB, in sharing information, learning and resources within its membership and to the wider VCS workforce and enabling participation and engagement from children, young people and practitioners. The VCS Reference Group's contribution to other LSCB Subgroups and Task and Finish groups is included in those sections of this report. In addition, the group regularly offered the VCS as a vehicle for enabling the voice of the child to be heard.

In the area of Children's Workforce Development, we have:

- Coordinated, evaluated and reported on 45 individual inter-agency training sessions
- Provided data and quarterly reports on the training delivered, the learning and development that has taken place, the application of learning into practice and evidence to show impacts made – both on a whole training programme level to the LSCBs and to individual organisations
- Re-vamped the Children's Workforce Matters Website to improve accessibility and relevance to VCS groups/organisations
- Delivered 25 Essential Awareness Training Sessions to the VCS.

Practitioners within the VCS that have accessed the training have increased knowledge, skills and confidence as demonstrated by their pre, post and 3-month self-evaluation scores.

In the area of learning and improvement, we have:

- Shared learning from SCRs and other reviews via meetings, training that has been delivered and dissemination of information via the Children's Workforce Matters website and e-briefings
- Shared learning regarding CSE and Missing from the VCS Return Interview post / resources / information sharing toolkit
- Regarding Partnership working, continued to champion Think Family/Whole Family working practices and how this should always include the Adult Services workforce (Trilogy of Risk).

There has been an increasing number of hits and unique visitors to the Children's Workforce Matters website – most specifically those pages linked to safeguarding.

# **Engagement and Participation Subgroup**

The Engagement and Participation Group has continued to work to ensure children, young people and adults in need of safeguarding are fully and meaningfully involved at all levels in the planning, design, implementation, monitoring and evaluation of work undertaken by the LSCB and SAB.

During the year the group has worked with partners to incorporate board priority information within broader engagement and worked to develop a calendar of engagement activities to support partnership join up.

However, despite the attempts and effort of the group, it has continually struggled to obtain suitable information from partner organisations and gain engagement from agencies in its approaches to joining up engagement.

Whilst the group's approaches have had some response this has not been consistent, and has had overlaps with information provided to the Safeguarding Effectiveness Group (SEG) on voice of children and vulnerable adults.

The Board is aware that partner agencies are undertaking a broad range of engagement and participation work and the children's voice is evident in planning and work. Future engagement work of the Board will be led by the leads for individual business priorities.

#### **Neglect Task & Finish Group**

Neglect was identified as a feature in national and local SCRs, and locally in learning reviews and multi-agency audits, resulting in neglect being identified as a priority by the Leicester City LSCB and the Leicestershire & Rutland LSCB. A LLR Neglect Reference Group was established with representation from key agencies/services across LLR, including the Voluntary and Independent Sector, who provided the Chair for the group. The group met from June 2015 to May 2016 and during this period a number task and finish groups were set up. The work completed has aimed to ensure that the profile of neglect is raised, that there is early recognition of neglect and that, where neglect is identified, the child protection or child in need plans are SMART and drift is avoided. The views of children and young people, as well as

practitioners, were also sought and incorporated into the development of the resources on neglect, including through the VCS reference group.

During 2015, a dip-test and LSCB neglect deep dive audit took place.

In December 2015, a survey to ascertain front line practitioners' knowledge and confidence in identifying and assessing neglect was conducted to inform the development of the neglect strategy and toolkit. It found that out of the 96 surveys that were completed across Leicester, Leicestershire and Rutland, 75% were completed by frontline workers. Confidence in identifying neglect was at 81%, but assessing levels of neglect was at 51%. A wide range of tools and guidance were used to inform assessments, but practitioners wanted a universal cross-agency toolkit and guidance.

A cross Leicester, Leicestershire and Rutland Task and Finish Group has developed the following:

- Neglect toolkit
- Neglect strategy
- Neglect vision
- Refreshed Neglect procedures.

The strategy, tool kit and updated practice guidance were all completed by the end of the business year with the following plans in place:

- Communication of the new neglect documents at the LLR Safeguarding Learning Event on 4th May 2016
- A formal LLR LSCBs Launch Event of the strategy, tool kit and updated procedure on 7th July 2016
- A further Frontline Practitioner survey on neglect.

#### During 2016/17 the Board will be:

- Monitoring neglect referrals on a quarterly basis to determine whether there is a rise in referral rates to both Early Help and Duty and Assessment Teams
- Developing qualitative tools that will include a feedback sheet to both practitioners and families when the assessment tool has been submitted along with referrals to Social Services either through Early Help or Duty and Assessment Teams.



# **Chapter 5: Looking Forward to 2016/17**

This Annual Report sets out in detail the work that the LRLSCB has undertaken during 2015/16, with an analysis of the impact on service performance and safeguarding outcomes for children and young people in Leicestershire and Rutland.

Much has been achieved across the partnership of agencies that make up the Boards. However, our learning and improvement processes identify what now needs to be done, both to sustain and develop our work and to respond to new challenges that have arisen through national and local change.

The Board has set out its intentions for the next year in its new Business Development Plan published in April 2016. Our priority actions have been identified against a range of drivers. The drivers include:

- National policies strengthening safeguarding arrangements and the roles of LSCBs, including Working Together 2015
- Recommendations from inspections that have been undertaken in member agencies, including the most recent Ofsted inspections of the Local **Authorities**
- The Ofsted framework for the review of LSCBs
- Peer reviews/challenges undertaken as part of the East Midlands arrangements
- The outcomes of SCRs emerging from both national and local reports
- Evaluations of the impact of previous Business Plans and analysis of need in Leicestershire and Rutland, including the Joint Strategic Needs Assessments (JSNA) carried out in both counties
- Key areas of safeguarding specific to Leicestershire and Rutland as evidenced by Quality Assurance and Performance Management (QAPM) data
- Priorities for action emerging from QAPM operated by the Boards
- Responses to the views of stakeholders, including the outcomes of engagement activities with children and young people
- Best practice reports issued by Ofsted, Association of Directors of Children's Services (ADCS) and others including the Jay Report on CSE arrangements in Rotherham and the subsequent Casey Report.

We have continued the business planning model introduced in 2014/15, which aligns the Business Development Plan with the QAPM, the budget and our risk registers.

We have adopted a new approach to our business planning this year, moving away from the five strategic priorities that have been in place for the last three years and

focusing on areas that we have identified as priorities for development and improvement. At the Development Day, Board members identified areas in which we had reached good levels of performance and agreed that these would not be included in the Business Development Plan but rather monitored through a core quality assurance and performance management framework to ensure performance remained at levels judged to be good or better. By focusing the Business Development Plan on areas identified for improvement we also hope better to target work on a reduced number of priorities in recognition of the need to be SMART at a time of increasing pressures on capacity.

The specific priorities that have arisen for the LRLSCB are:

- Early Help
- Evidencing the impact of the threshold protocol and outcomes from our Learning and Improvement Framework (including Serious Case Reviews and Domestic Homicide Reviews)
- Signs of Safety
- CSE
- Neglect.

The priorities that have arisen for the Joint part of the Business Development Plan are:

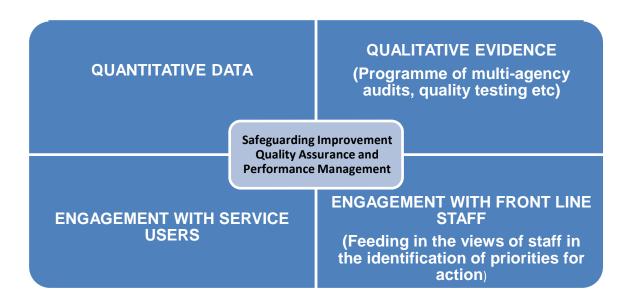
- Domestic Abuse
- Reducing safeguarding risk arising from mental health issues including monitoring of the implementation of the Mental Capacity Act and DoLS and its application to 16-18 year olds
- PREVENT.

The specific priorities that have arisen for the LRSAB are:

- Building Resilient Communities that can safeguard themselves but know how to report risk when it arises
- Securing consistent application of safeguarding thresholds
- Championing and securing the extension of Making Safeguarding Personal across the partnership to improve service quality and outcomes for service users
- Assuring robust safeguarding in care settings including health care at home, residential and nursing care settings
- Tackling neglect and omission.

Against each of these priorities the Boards have identified key outcomes for improvement and the actions that will need to be taken over the next year to achieve these improved outcomes.

The Quality Assurance and Performance Management Framework for the Boards will be revised to ensure that they reflect the new Business Development Plans and enable ongoing monitoring of performance of core business that is not covered in the Business Development Plan. Quality Assurance and Performance Management will continue to be framed around our 'four-quadrant' model as set out below:



A further change to our Business Development Plan this year is that against all priorities for action we will include cross-cutting themes that must be addressed both to strengthen safeguarding practice and also secure stronger evidence of impact for the quality assurance framework. The cross-cutting themes are set out in the grid below.

| Priorities for improvement | Learning and<br>Improvement<br>drivers | Audit / data implications | User views<br>and<br>feedback | Workforce<br>implications | Communications implications |
|----------------------------|--|---------------------------|-------------------------------|---------------------------|-----------------------------|
| Priority 1                 |  |                           |                               |                           |                             |
| Priority 2                 |  |                           |                               |                           |                             |
| Priority 3                 |  |                           |                               |                           |                             |

These cross-cutting activities will be agreed by those mandated to lead on each specific priority.



# Leicestershire and Rutland Local Safeguarding Children Board Business Development Plan 2016-17

#### LSCB Priority 1 - Lead: Victor Cook; Board Officer: Andy Sharp Secure robust and effective arrangements to tackle Child Sexual Exploitation (CSE), Missing and Trafficking Who is responsible? **Objective** What are we going to do? How are we going to When is it going to be done by? do it? Implement the CSE, Trafficking CSE, Trafficking and Missing September 2016 To broaden awareness Develop a programme and Missing Subgroup raising activity in relation of communication Subgroup to CSE, Trafficking and communications strategy activity and training Missing whilst targeting initiatives appropriate **CSE Communications** identified Revise, update and deliver the and relevant to a wide Coordination Group range of individuals and underrepresented training strategy Training and Development groups groups Subgroup **CSE** Coordinator To reduce the number CSE, Trafficking and Missing December 2016 Partners meet their statutory Develop and implement and frequency of missing duties in relation to children a specialist response to Subgroup episodes for children returning from missing episodes those children at the highest risk deemed to be at highest including where CSE is a risk of harm potential or known risk factor Ensure learning from return interviews is collated and acted upon Implement the 13 projects linked Identify audit CSE, Trafficking and Missing September 2016 To seek assurance that the implementation of to the programme arising from opportunities to test Subgroup the Strategic Partnership the SPDF improved safeguarding **Development Fund CSE Executive Group** outcomes (SPDF) CSE programme Ensure linkage between implementation of the SPDF SPDF Programme Board leads to enhanced Monitor and review programme and the LSCB CSE, safeguarding outcomes progress of programme

| for children   | Trafficking and Missing Strategy                 | implementation  |                     |               |
|--|--|---|---------------------|---------------|
| To provide effective support and recovery services for victims of CSE and their families that meet the spectrum of their needs | Post abuse services are sufficient and effective | Review current commissioning arrangements to determine whether they are well planned, informed and effective  Assess and evaluate the sufficiency of current services to offer specialist interventions, specifically post abuse  Ensure the needs of children and young people are represented in the Health and Well-Being Strategy | CSE Executive Group | December 2016 |

|   | LSCB Priority 2 – Lead: Chris Nerini; Board Officer: Chris Tew  |  |                     |  |  |  |  |
|---|---|--|---------------------|--|--|--|--|
| To maximise the impact of learning from SCRs and other reviews  |   |  |                     |  |  |  |  |
| Objective   | What are we going to do?  | How are we going to do it?   | Who is responsible? | When is it going to be done by?                |  |  |  |
| To ensure that recommendations from SCRs and other reviews locally and nationally are disseminated, acted upon and positively impact on the quality of safeguarding services and their outcomes for children, young people and families | Identify the key learning and action points arising from local and national SCRs                                | Twice per year the "themes" identified from new National SCRs are reported on at the SCR Subgroup and those themes that need further work in Leicestershire and Rutland are identified and incorporated into the Business planning process | SCR Subgroup        | April / May and<br>November /<br>December 2016 |  |  |  |
| These would include issues identified from both national and local SCRs:  • Young people at risk of Suicide and Self-Harm  • Bruising to non-mobile babies  • Effective Information Sharing  • Case Supervision                         | Disseminate relevant recommendations and learning points to those that need to implement and secure improvement | Regular updates, including progress of reviews and early learning from reviews, are posted on the members' section of the website to ensure that members are aware of progress in a timely manner  |                     | June 2016                                      |  |  |  |
| <ul><li>Vulnerable Looked<br/>after Children</li><li>Transient families</li><li>Domestic Abuse in</li></ul>   |   | Ensure each multi-<br>agency early learning<br>point from local SCRs<br>has a suitable lead  | SEG                 | April 2016                                     |  |  |  |

| families with children |   | officer identified ensuring that any changes are implemented as soon as possible  |  |  |
|------------------------|---|---|--|--|
|                        | Ensure that appropriate workforce development takes place to ensure staff can implement required change | Learning events taking place on the 7th March 2016 and 2nd April 2016 will feature the issue of bruising to immobile babies   | SCR Subgroup   | Ongoing April<br>2016 to Spring<br>2017              |
|                        |   | Other communications opportunities will be identified throughout the year to highlight other issues identified from SCRs. These opportunities will include the Safeguarding Matters publication and other media and learning events | SCR Subgroup and LLR Communications Subgroup   |  |
|                        |   | Trigger appropriate workforce development activity by ensuring the identified issues are included in the needs assessment framework which manages multiagency training and individual agencies are                                  | Training and Development<br>Subgroup (Multi-Agency)<br>SCR Subgroup members (single<br>agency) | By April 2016 and<br>ongoing as new<br>themes emerge |

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| and Per<br>Framew<br>service | include single and a like a Quality Assurance formance Management work to test impact on quality and outcomes for young people and  Bruis mob ensure issue the dapprosimple. | Self-Harm – this<br>e is being managed<br>er Joint Board           | SCR Subgroup (where changes are required to ensure effective service delivery)  Safeguarding Effectiveness Group (SEG) (where data required to give assurance) | By receiving professional reports from agencies in Q3 2016 -17, seek assurance that escalation procedures in agencies  Data monitored at four SEG meetings throughout the year and reported to Executive Group and Board |
|------------------------------|--|--|--|--|
|                              |  | ctive Information<br>ring – test by case<br>audit                  | LR Multi-Agency Audit<br>Subgroup (where case file audit<br>is required)   | Audit programme<br>throughout 2016-<br>17  |
|                              | test k   | e Supervision –<br>by case file audit                              |  | By receiving<br>professional<br>reports from   |
|                              | <b>after</b> multi   | r Children – test by<br>i-agency and single<br>ncy case file audit |  | agencies in Q3<br>2016 -17, seek<br>assurance that<br>escalation   |

| Transient families – following implementation of cross-border protocol, monitor compliance by Leicestershire & Rutland Domestic Abuse in families with children – continue to monitor via case file audit | procedures in agencies |
|---|------------------------|
| Domestic Abuse in families with children – continue to monitor via case file audit  |                        |

# LSCB Priority 3 – Lead: Moira O'Hagan; Board Officer: Helen Pearson

To champion and support the extension of Signs of Safety (SoS) across the Partnership and secure assurance of the effectiveness of multi-agency processes/working and evidence of positive impact for service users

|   | s of multi-agency processes/   |  | <u> </u>  |  |
|---|--|--|---|--|
| Objective   | What are we going to do?   | How are we going to do it?   | Who is responsible?   | When is it going to be done by?  |
| Through Signs of Safety (SoS), secure improvement in multiagency practice across the child's journey        | Disseminate learning on the impact of the Innovation Programme in Leicestershire which ends on the 31st March 2016                                 | Programme ends on 31 <sup>st</sup> March 2016 – receive project evaluation                       | LR SoS Task and Finish Group  | 30 <sup>th</sup> April 2016  |
| through service provision. Through a shared understanding of the approach, language and full participation, | Share learning to support the rollout of SoS in Rutland / Leicester  | Learning to be integrated into Programme proposal  |   | April/May 2016   |
| improve outcomes for<br>the children and families   | Formulate a multi-agency programme of action to embed SoS across the Partnership in both Leicestershire and Rutland  Phase 1 Plan – September 2016 | Programme Proposal: 3 options with costings  - Leadership - Align/process – from referral to LAC | Multi-Agency Task and Finish Group with proposal for – Development and Procedures, Communications, SEG and Training and Development | Task and Finish Group: March- June 2016  Draft Report to Executive: 9 <sup>th</sup> May 2016 |
|   | Phase 2 Plan – Sept 2016-<br>March 2017  | Workforce Development – relevant and proportionate   |   | Report to Executive: 6 <sup>th</sup> June 2016   |
|   |  | Communication –<br>Tools, Website,<br>WikiLeaks  |   | Report to Board:<br>8th July 2016<br>Programme   |

|            | Quality Assurance –  |                                   | starts:                  |
|------------|--|-----------------------------------|--------------------------|
|            | key areas of   |                                   | September 2016           |
|            | improvement as identified in the PRF –                       |                                   | Evaluate                 |
|            | e.g.<br>Repeat Child Protection<br>Plans                     |                                   | Programme:<br>March 2017 |
|            | Oct-Dec 2016 Case Conference Audit                           | LCC                               | SEG: Quarter 3           |
| d Children |  |                                   | SEG: Quarter 3           |
|            | Oct-Dec 2016<br>CIC Reviews                                  | LCC                               | SEG: Quarter 3           |
|            | Audit – Quality of Care<br>Plans                             | LCC                               |                          |
|            | Audits for Rutland TBC                                       | Rutland                           | Quarterly                |
|            | Data currently provided on Conference/Reviews and Care Plans | LCC/Rutland                       | Sept 2016<br>March 2017  |
|            | Training Data and feedback                                   | Training and Development Subgroup |                          |

| LSCB Priority 4 – Lead: Janette Harrison; Board Officer: Chris Tew  Be assured that thresholds for services are understood across the partnership and applied consistently                              |  |  |   |                                 |
|---|--|--|---|---------------------------------|
| Objective   | What are we going to do?   | How are we going to do it?   | <del> </del>                                  | When is it going to be done by? |
| Be assured the LSCB children's safeguarding thresholds are robust and that implementation is consistent across all agencies  These would include the following issues:                                  | Test multi-agency understanding and application of safeguarding thresholds in Leicestershire and Rutland through the four quadrant QAPM framework, tracking the data through SEG and reporting issues to the Executive Group and the Board | Consistent reporting to<br>SEG of performance<br>through the<br>Performance Reporting<br>Framework (PRF)   | Safeguarding Effectiveness<br>Group (SEG)     | April 2016 and ongoing          |
| LCC – Early Help occasionally not escalating cases soon enough      LCC – Child Protection Conference repeats   | Ensure that referrals to<br>Children's Social Care are made<br>in accordance with current<br>thresholds  | Dip sample audit of referrals to First Response in Leicestershire and Children's Duty and Assessment Team in Rutland   | Social Care managers in the Local Authorities | April 2016<br>onwards           |
| <ul> <li>LCC – CSE – higher level of consciousness required across service including First Response Children's Duty</li> <li>LCC/Rutland – shared language and decision making regarding the</li> </ul> | Ensure that appropriate referrals are being made to Early Help from the Healthy Child programme  | By obtaining data from the Health Visitor Healthy Child programme of Universal, Universal plus and Universal partnership plus levels of service and monitoring through | SEG   | September 2016<br>onwards       |

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| use of "No Further<br>Action" to referrals |   | SEG   |                                 |               |
|--|---|---|---------------------------------|---------------|
|  | Establish the levels of referrals to CSC from the public and encourage appropriate referrals by an awareness campaign     | Media awareness campaign to be conducted and results monitored through SEG                                      | SEG                             | November 2016 |
|  | Establish and report on what constitutes NFA in regard to referrals and encourage a shared consistent language across LLR | Arrange meetings between relevant staff across LLR to understand the current picture and report on the findings | Board Office to Executive Group | May 2016      |

# LSCB Priority 5 – Lead: Bernadette Caffrey; Board Officer: Gary Watts Be assured that Early Help Services are effectively coordinated across the LSCB Partnership and secure outcomes that reduce pressure on child protection and care services

| reduce pressure on child protection and care services   |  |  |  |                                 |
|---|--|--|--|---------------------------------|
| Objective   | What are we going to do?   | How are we going to do it?   | Who is responsible?  | When is it going to be done by? |
| To be assured that Early Help Services are effectively coordinated across the LSCB Partnership that secure better outcomes for children and families and that reduce pressure on child protection and care services | Deliver a robust Early Help Offer across Leicestershire and Rutland through integrated working and implementation of the Early Help Assessment (EHA) and team around the family approach | a) Devise an outcomes framework for Early Help b) Review and evaluate local programmes once a year in order to ensure quality, equity and value for money c) Monitor and manage the performance of delivery plans that support the strategic priorities assigned to the Children's Trust, (Rutland) and the Partnership Board (Leicestershire) – for example Children Centre Improvement Plan, Changing Lives Outcomes Plans | Head of Service, Early Intervention, RCC and Head of Service, Supporting Leicestershire Families | March 2017                      |

### LSCB Priority 6 - Lead: Julie Quincey; Board Officer: Gary Watts

To be assured that the LLR Neglect strategy increases understanding, identification, risk assessment and management of neglect and reduces prevalence in Leicestershire & Rutland

(Identifying neglect earlier within families and supporting parents to enable change through partnership working, in

order to reduce the impact of neglect on the emotional and physical wellbeing of children)

| Objective   |  | HOW BEAUTION OF THE  | Who is responsible?  | Whon ic it   |
|---|--|--|--|--|
|   | What are we going to do?   | How are we going to do it?   | Who is responsible?  | When is it going to be done by?  |
| Neglect Strategy is effective in safeguarding children in Leicestershire in           | Develop and publish the Neglect Strategy to create a standard across Partnership Agencies to identify, assess risk and manage Child Neglect                          | Consultation with LLR<br>Neglect Reference<br>Group members and<br>national resources  | LLR Neglect Reference Group,<br>Chair: Julie Quincey   | June 2016  |
| LLR Neglect Toolkit is effective in safeguarding children in Leicestershire & Rutland | Develop and launch Neglect Toolkit to ensure improved and consistent identification, risk assessment and management of Child Neglect across LLR partnership agencies | LLR-wide Frontline Practitioner Survey to gather evidence on existing ways in which neglect is identified, risk assessed and managed | LLR Neglect Reference Group  Toolkit Task & Finish Group, Chair: Julie Quincy (CCG Hosted Safeguarding Team) | Toolkit launch (May 2016) The Board / Executive need to provide a steer regarding whether the use of this Toolkit should be mandatory throughout the partnership |
|   | Procedures – promote LLR Practice Guidance to ensure   | Promote LLR Practice<br>Guidance   | LLR Neglect Reference Group,<br>Chair: Rama Ramakrishnan   | March 2017   |

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| are effectively          | buy-in of frontline practitioners |                        | (NSPCC Service Manager) |  |
|--------------------------|-----------------------------------|------------------------|-------------------------|--|
| safeguarding children in |                                   |                        |                         |  |
| Leicestershire & Rutland | Review and update LLR             | Promote local dispute  |                         |  |
|                          | procedures                        | resolution process to  |                         |  |
|                          |                                   | consider neglect cases |                         |  |
|                          |                                   | where appropriate      |                         |  |
|                          |                                   | protection is not      |                         |  |
|                          |                                   | achieved               |                         |  |





# Leicestershire and Rutland Local Safeguarding Children Board and Safeguarding Adults Board Joint Business Development Plan 2016-17

| Joint Priority 1 – Lead: Jonny Starbuck; Board Officer: Gary Watts  Domestic Abuse – To be assured that there are robust and effective arrangements to tackle domestic abuse                     |   |  |   |                                 |
|--|---|--|---|---------------------------------|
| Objective  | What are we going to do?  | How are we going to do it?   | Who is responsible?   | When is it going to be done by? |
| A) To scrutinise the new Domestic Abuse Pathway for services for victims (including children, young people and adults) ensuring it is fit for purpose and embedded across the partnership (UAVA) | 1) Identify pathways through which service users access help and support regarding DA 2) Scrutinise and where necessary challenge pathway(s)  | Domestic Violence Delivery<br>Group (DVDG) chair will hold<br>UAVA representative to<br>account via DVDG meetings,<br>asking them how they can<br>offer assurance that<br>pathways to access their<br>services are fit for purpose                         |   | March 2017                      |
| B) Ensure that there are effective information sharing arrangements in place to support the effective delivery of the pathway for services   | Review and reality check individual information referral pathways between key agencies with responsibilities for supporting DA victims  | Through a Task and Finish<br>Group, chaired by DI Tim<br>Lindley, convened in March<br>2016 for this specific purpose  | Chair of Domestic<br>Violence Delivery Group<br>(DVDG) – Jonny Starbuck | September 2016                  |
| C) To be assured that there are effective preventative processes and/or intervention services in place for DV perpetrators   | Further develop existing use of Integrated Offender Management methodology around DV perpetrators     Seek to develop DV perpetrator intervention programme in Leicestershire and Rutland, similar to the Jenkins project in the City | 1a) Improve suite of performance data 1b) Start to measure reoffending rates, post IOM interventions, to establish efficacy of process 2) Continue to pursue (via Community Safety Partnership and DVDG) opportunities to source and fund such a programme |   | March 2017                      |

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### Joint Priority 2 – Lead: Rachel Bradley; Board Officer: Helen Pearson

To be assured that Mental Health Services incorporate robust arrangements to reduce safeguarding risk to children and adults in particular areas: e.g. Suicide, Self-Harm, Emotional Wellbeing, Adolescent Mental Health, those supported through MCA/DoLS and the Learning Disability Pathway

NB – Meeting with the Priority Lead took place on 05.04.16 – Preliminary discussions with multi-agency colleagues regarding this Priority suggest there is a need for a shared understanding of Better Care Together Pathways / Health and Wellbeing Boards / Joint Strategic Needs Assessments, governance and reporting structures. Are issues of risk/safeguarding to children and adults integral to the pathways? Do they use a strengths based model?

| Objective  | What are we going to do?  | How are we going to do it?   | Who is responsible? | When is it going to be done by? |
|--|---|--|---------------------|---------------------------------|
| A) <b>Suicide</b> – seek assurance from the Suicide Prevention Strategy Group that the strategy is reducing risk                                     | Review the existing local suicide prevention plan to assess its effectiveness in relation to children, young people and adult safeguarding  Develop an appropriate action plan to address any identified weaknesses | This column to be determined in collaboration with the Better Care Together Programme Board and LSCB/SAB lead in conjunction with a Board Officer  Plan Extra ordinary | To be agreed        | March 2017  March 2017          |
|  |   | Board/Executive Meeting or Workshop  |                     |                                 |
| B) Self-Harm – seek assurance that current information and resources available to children, young people and adults on Self-Harm are used across the | Agree with the Better Care Together Programme Board the means of securing action on key elements of this priority Understand the current information and resources  | As above   | To be agreed        | March 2017                      |

| LSCB and SAB partnership  | available to children, young people and adults on Self-Harm, including what to do if someone you know is self-harming  |          |              |            |
|---|--|----------|--------------|------------|
| C) MCA DoLS – to be assured that there is appropriate understanding and implementation of the requirements of the Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS) across the LSCB and SAB partnerships | Agree with the Better Care Together Programme Board the means of securing action on key elements of this priority  For the Subgroup to ensure that the workforce, across both Children and Adults services, have an appropriate understanding of Mental Capacity Act and Deprivation of Liberty Safeguards | As above | To be agreed | March 2017 |
| D) Emotional Health<br>and Wellbeing<br>Pathway – to be<br>assured that the<br>pathway is robust and fit<br>for purpose   | To be assured that the safeguarding elements of the transformation plan for mental health and wellbeing, overseen by the Better Care Together Programme, effectively safeguard children, young people and adults (including transitions)   | As above | To be agreed | March 2017 |
| E) <b>CAMHS</b> – to be assured that the CAMHS review includes improved safeguarding outcomes   | To seek assurance that the CAMHS review will result in better safeguarding outcomes for children and young people  | As above | To be agreed | March 2017 |

| F) Learning Disability | The LLR Health and Social   | As above | To be agreed | March 2017 |
|------------------------|-----------------------------|----------|--------------|------------|
| Pathway – to be        | Care Learning Disability    |          |              |            |
| assured that the       | Pathway, planned within the |          |              |            |
| pathway includes       | BCT programme, is being     |          |              |            |
| safeguarding outcomes  | developed. The Board needs  |          |              |            |
|                        | assurance that the          |          |              |            |
|                        | safeguarding elements of    |          |              |            |
|                        | services and pathway are    |          |              |            |
|                        | robust                      |          |              |            |

## Joint Priority 3 – Lead: Jane Moore; Board Officer: Chris Tew

To be assured that the Safeguarding element of the PREVENT strategy is effective and robust across Leicestershire and Rutland

| Objective  | What are we going to do?   | How are we going to do it?  | Who is responsible?              | When is it going to be done by?  |
|--|--|---|----------------------------------|--|
| The LSCB and SAB to be assured by regular reporting that the safeguarding element of the PREVENT strategy is effective across Leicestershire and Rutland | Ensure that the Boards and their partner agencies have the information to be able to direct appropriate resources towards those areas that are identified as needing a safeguarding response to PREVENT issues | The Joint Section of the LSCB/SAB receive quarterly reports on PREVENT including the C.T.L.P. (Counter Terrorism Local Profile)   | Jane Moore / Gurjit<br>Samra-Rai | April 2016 and ongoing   |
| Seek assurance that the PREVENT actions agreed by the Boards are delivered effectively   | By participating in, and monitoring, the progress, training and awareness events to particular groups of professionals and the public involved in safeguarding   | Awareness events, including the Workshop to Raise Awareness of Prevent (WRAP), and the new Young People's awareness tool (when developed) to be to be offered to members of the LSCB/SAB Board, Executive and Subgroups | Gurjit Samra-Rai / Chris<br>Tew  | September 2016<br>(when tool<br>developed and<br>before delivery to<br>young people) |

| LSCB/SAB members to<br>support and promote<br>PREVENT awareness<br>sessions with young people<br>across LLR                                      | Jane Moore / Gurjit<br>Samra-Rai | October 2016<br>(when tool<br>developed) |
|--|----------------------------------|--|
| LSCB/SAB members to<br>support and promote the<br>PREVENT awareness<br>training of foster carers and<br>prospective adopters across<br>LLR       | Jane Moore / Gurjit<br>Samra-Rai | September 2016                           |
| LSCB/SAB members to<br>support and promote the<br>PREVENT awareness<br>training of carers and parents<br>of people with learning<br>disabilities | Jane Moore/ Gurjit<br>Samra-Rai  | March 2017                               |



### **APPENDIX 3**

| ADCS    | Association of Directors of Children's Services   |
|---------|---|
| AWS     | Army Welfare Service  |
| BIA     | Best Interest Assessor (Mental Capacity Act)  |
| ВМЕ     | Black / Minority / Ethnic Groups  |
| CAF     | Common Assessment Framework   |
| CAFCASS | Children and Family Court Advisory and Support Service  |
| CAMHS   | Child and Adolescent Mental Health Services   |
| CCG     | Clinical Commissioning Group<br>(two in area: East Leicestershire and Rutland and West<br>Leicestershire. There is also a CCG for Leicester City) |
| CDOP    | Child Death Overview Panel  |
| CFS     | Children and Family Services (formerly CYPS)  |
| CIC     | Child in Care   |
| CICC    | Children in Care Council  |
| CLR     | Changing Lives Rutland  |
| CME     | Child Missing from Education  |
| CMN     | Children with Medical Needs   |
| СР      | Child Protection  |
| CPC     | Child Protection Conference   |
| CP-IS   | Child Protection – Information Sharing  |
| CPP     | Child Protection Plan   |
| CQC     | Care Quality Commission   |
| CSE     | Child Sexual Exploitation   |
| CSP     | Community Safety Partnership  |
| CYPS    | Children and Young People Service (for Leicestershire and the Services for People in Rutland)   |
| DASH    | Domestic Abuse, Stalking and Harassment   |

| DFE         | Department for Education   |
|-------------|--|
| DHR         | Domestic Homicide Review   |
| DLNR CRC    | Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company       |
| DoH         | Department of Health   |
| DoLS        | Deprivation of Liberty Safeguards  |
| DSL         | Designated Safeguarding Lead   |
| DV          | Domestic Violence  |
| EH          | Early Help   |
| EHA         | Early Help Assessment  |
| EHE         | Elective Home Education  |
| EMAS        | East Midlands Ambulance Service  |
| EMCARE      | East Midlands CARE   |
| EYFS        | Early Years Foundation Stage   |
| FE          | Further Education Colleges   |
| FGM         | Female Genital Mutilation  |
| FII         | Fabricated and Induced Illness   |
| FM          | Forced Marriage  |
| FRCDT       | First Response Children's Duty Team  |
| FreeVa      | Free from Violence and Abuse (Charity)   |
| FWI         | Framework-I (UK Social Services Casework Management System/Database)                           |
| FYPC        | Families, Young People and Children Division (Rutland County Council)                          |
| HealthWatch | HealthWatch has statutory powers to ensure the voice of the consumer is strengthened and heard |
| HMIC        | Her Majesty's Inspectorate of Constabulary   |
| HMIP        | Her Majesty's Inspectorate of Prisons  |
| НО          | Home Office  |
| ICPC        | Initial Child Protection Conference  |
| IDVA        | Independent Domestic Violence Advocacy   |
| IHA         | Initial Health Assessment  |
| IOM         | Integrated Offender Management   |

| ISA    | Information Sharing Agreement                                     |
|--------|---|
| JSNA   | Joint Strategic Needs Assessment                                  |
| KIDVA  | Children's Independent Domestic Violence Advocate                 |
| LA     | Local Authority   |
| LAC    | Looked After Children   |
| LADO   | Local Authority Designated Officer                                |
| LCC    | Leicestershire County Council                                     |
| LFRS   | Leicestershire Fire and Rescue Service                            |
| LLR    | Leicester, Leicestershire and Rutland                             |
| LPT    | Leicestershire Partnership NHS Trust                              |
| LRLSCB | Leicestershire and Rutland Local Safeguarding Children Board      |
| LRSAB  | Leicestershire and Rutland Safeguarding Adults Board              |
| LRSB   | Leicestershire and Rutland Safeguarding Boards                    |
| LSCB   | Local Safeguarding Children Board                                 |
| MAPPA  | Multi-Agency Public Protection Arrangements                       |
| MARAC  | Multi-Agency Risk Assessment Conference                           |
| MASH   | Multi-Agency Safeguarding Hub                                     |
| MCA    | Mental Capacity Act   |
| MSP    | Making Safeguarding Personal                                      |
| NHS    | National Health Service   |
| NPS    | National Probation Service  |
| NSPCC  | National Society for Prevention of Cruelty to Children            |
| Ofsted | Office for Standards in Education, Children's Services and Skills |
| PCC    | Police and Crime Commissioner                                     |
| PME    | Pupil Missing from Education                                      |
| PRF    | Performance Reporting Framework                                   |
| PSHE   | Personal, Social, Health and Economic (education)                 |
| PVI    | Private, Voluntary and Independent Sector                         |
| QAPM   | Quality Assurance and Performance Management                      |
| RCC    | Rutland County Council  |

| SAB                                     | Safeguarding Adults Board                                  |
|---|--|
| SAR                                     | Safeguarding Adult Review                                  |
| SBBO                                    | Safeguarding Boards Business Office                        |
| SCIE                                    | Social Care Institute for Excellence                       |
| SCR                                     | Serious Case Review  |
| SDQ                                     | Strength and Difficulties Questionnaire                    |
| Section 11(of<br>Children Act<br>2004)  | Arrangements to safeguard and promote welfare              |
| Section 47 (of<br>Children Act<br>2004) | Local Authority's duty to investigate                      |
| SEG                                     | Safeguarding Effectiveness Group                           |
| SIDO                                    | Social Inclusion and Development Officer                   |
| SILP                                    | Significant Incident Learning Process                      |
| SLF                                     | Supporting Leicestershire Families                         |
| SoS                                     | Signs of Safety  |
| SPOC                                    | Single Point of Contact (CPOC = Central; NPOC = Nominated) |
| SRE                                     | Sex and Relationships Education                            |
| SSOTP                                   | Staffordshire and Stoke-On-Trent Partnership NHS Trust     |
| Swanswell                               | Alcohol, Drug and Support Services                         |
| ToR                                     | Terms of Reference   |
| UAVA                                    | United Against Violence and Abuse                          |
| UHL                                     | University Hospitals of Leicester NHS Trust                |
| VAL                                     | Voluntary Action LeicesterShire                            |
| VAR                                     | Voluntary Action Rutland                                   |
| VARM                                    | Vulnerable Adult Risk Management                           |
| VCS                                     | Voluntary and Community Sector                             |
| YOS                                     | Youth Offending Service                                    |

